

Filter Pane

Call Time

Total Number of Calls

1,997

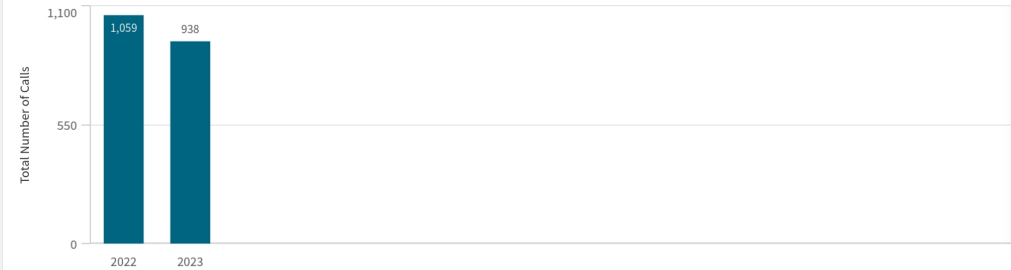
Total Number of Customers

570

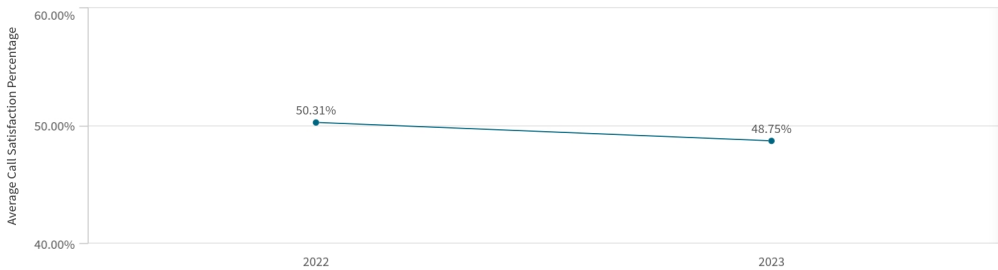
Europe Customers

528

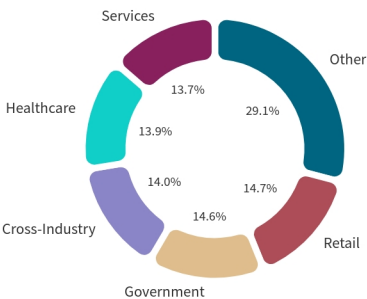
Trend over time for the number of calls



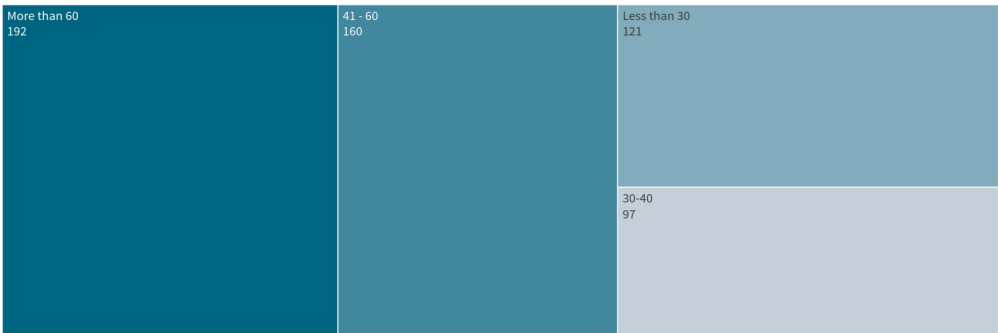
Trend over time for the average percentage of call satisfaction



Composition of Customers based on Sector



Composition of Customers based on Age Group



Number of Calls, Average Call Satisfaction and Average Call Duration

Per Country and City

	Values		
	Total Number of Calls	Average Call Satisfaction Percentage	Average Call Duration (minutes)
-	4	48.40%	18
Argentina	238	47.64%	12
Germany	206	44.55%	13
Italy	200	47.23%	12
Portugal	223	50.22%	13
Sweden	232	54.87%	13
Switzerland	202	48.94%	11
United Kingdom	247	52.22%	13
United States	445	49.75%	12

Correlation between Satisfaction Percentage and Call Duration

Per Sector

