Use Case: User makes a PointLift request

Primary Actor: User

Scope: Create a request

Brief: User fills out one of three forms that are being requested

Stakeholder: user

Post Conditions: admin receives request, user gets notified

Preconditions: user submits the forms for admin approval or decline

Triggers: users submits the request

Basic Flow:

a. User fills out a request form

b. User submits the form

c. User gets a notification

d. User waits for approval or decline of request from admin