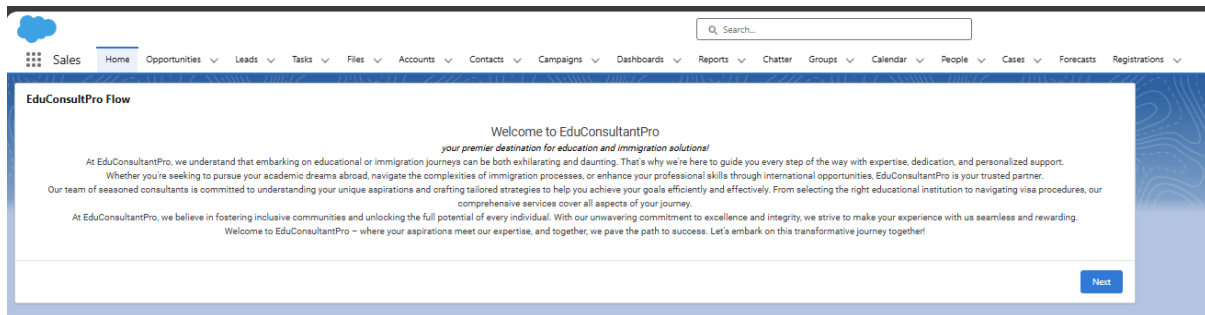


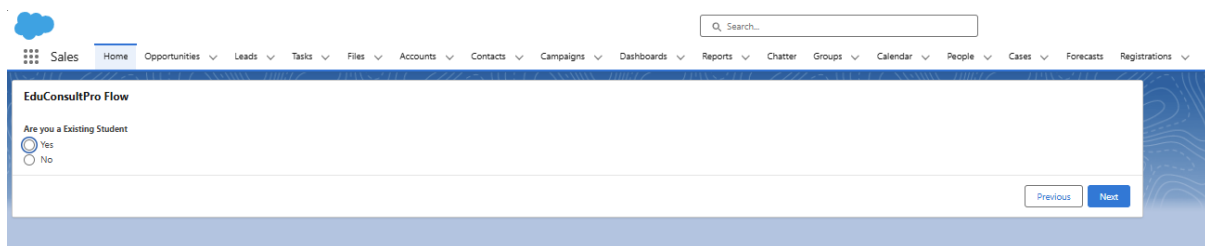
Output for the CRM Application to manage the services offered by an institution

EduConsultPro CRM - Welcome Page :



The screenshot displays the initial page of your CRM application, specifically designed to manage the services offered by an institution. The page, titled "EduConsultPro Flow," serves as a welcoming interface for users accessing the system. The central portion of the page is dedicated to an introduction under the heading "Welcome to EduConsultPro," highlighting the application's purpose. It outlines the key services provided by EduConsultPro, emphasizing its role in guiding users through educational and immigration processes with expertise and personalized support. At the bottom right, a "Next" button is visible, likely designed to guide users through subsequent steps or processes within the application.

EduConsultPro CRM - Student Status Confirmation:



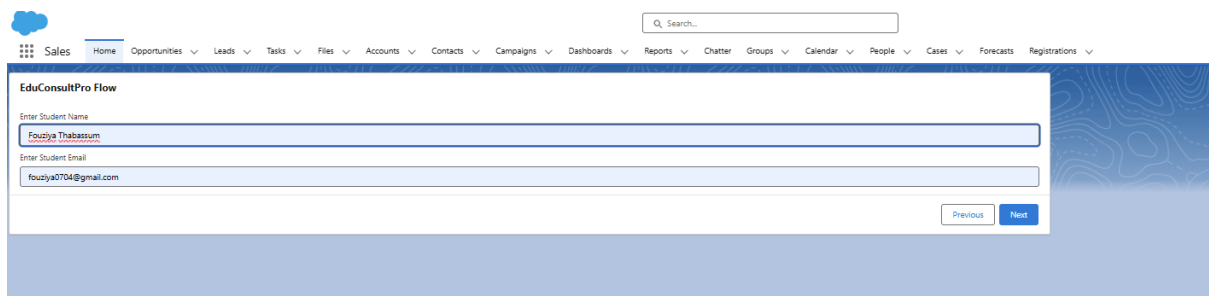
The second page of your CRM application, as shown in the screenshot, continues within the "EduConsultPro Flow" and presents the user with a simple but essential question: "Are you an Existing Student?" This step is likely part of a process to customize the user experience based on their status.

Two radio button options are provided:

- **Yes:** The user selects this if they are already enrolled or registered within the institution.
- **No:** The user selects this if they are a new or prospective student.

There are navigation buttons, "Previous" and "Next," allowing the user to either go back to the previous step or proceed to the next stage of the process. This page helps in identifying the user's current relationship with the institution, which is crucial for guiding them through the appropriate workflow, whether that involves updating existing records or creating new ones.

EduConsultPro CRM - Student Information Entry:



The screenshot shows the 'EduConsultPro Flow' interface. At the top, there is a navigation bar with a search box and various menu items: Sales, Home, Opportunities, Leads, Tasks, Files, Accounts, Contacts, Campaigns, Dashboards, Reports, Chatter, Groups, Calendar, People, Cases, Forecasts, and Registrations. The main form area is titled 'EduConsultPro Flow' and contains two input fields: 'Enter Student Name' with the text 'Fouziya Thabassum' and 'Enter Student Email' with the text 'fouziya0704@gmail.com'. At the bottom right of the form are 'Previous' and 'Next' buttons.

This page appears after the user has selected "Yes" to indicate that they are an existing student.

Enter Student Name: The user is required to input their full name.

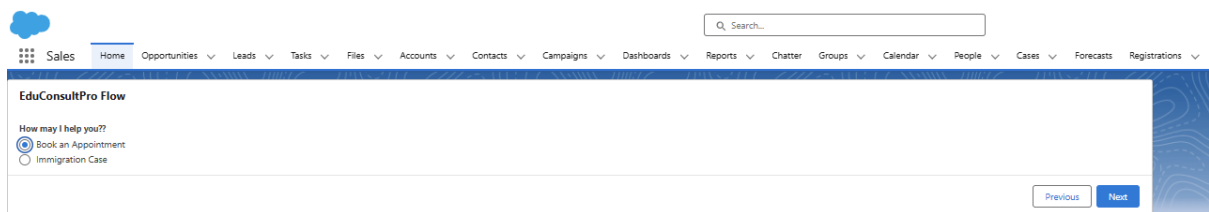
Enter Student Email: The user must provide their email address.

These inputs are crucial for identifying the student in the system, allowing the application to retrieve or update the corresponding records accurately. Once the details are entered, the user can navigate forward by clicking the "Next" button or go back to the previous screen using the "Previous" button.

Service Selection: The user is prompted with the question, "How may I help you?" followed by two options:

- **Book an Appointment:** Likely directs the user to schedule a meeting or consultation.
- **Immigration Case:** Possibly leads to initiating or managing an immigration-related service

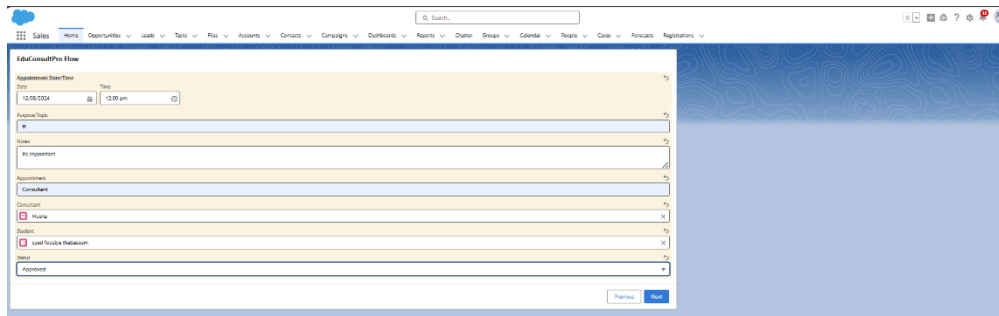
Appointment Booking Selection for Existing Student



The screenshot shows the 'EduConsultPro Flow' interface for service selection. The navigation bar is identical to the previous screen. The main form area is titled 'EduConsultPro Flow' and contains the question 'How may I help you?'. Below the question are two radio button options: 'Book an Appointment' (which is selected) and 'Immigration Case'. At the bottom right of the form are 'Previous' and 'Next' buttons.

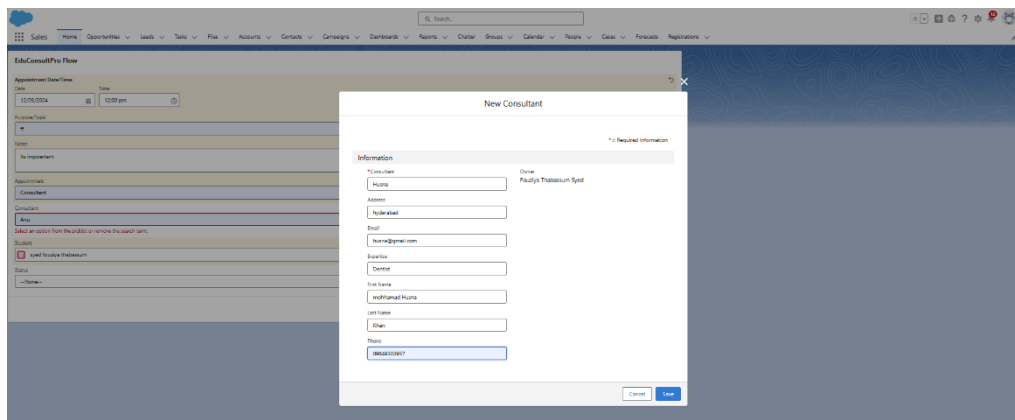
In this EduConsultPro Flow screen, an existing student is presented with two service options: "Book an Appointment" or "Immigration Case." The question "How may I help you?" guides the student to select the service they need. In this scenario, the student has chosen the "Book an Appointment" option, indicating their desire to schedule a consultation or meeting, likely with a consultant or advisor. The student can then click "Next" to proceed with the appointment booking process or "Previous" to return to an earlier step. This screen is essential for directing the student to the appropriate service, ensuring that their specific needs are met efficiently.

EduConsultPro Flow - Service Selection:



In this screenshot from a CRM application, you are in the "EduConsultPro Flow," which appears to be a custom workflow or wizard designed to guide users through a series of steps to manage services offered by an institution. The interface is part of a Salesforce CRM, as indicated by the Salesforce branding and navigation bar at the top.

New Consultant Creation in EduConsultPro Flow:



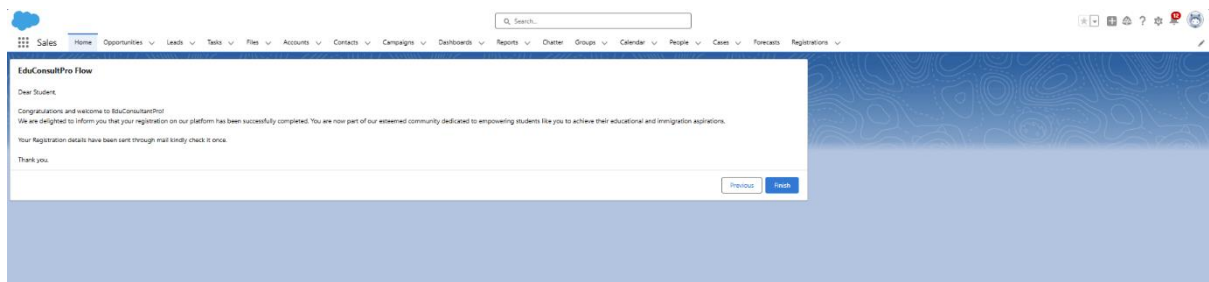
In the above screenshot, you're continuing through the EduConsultPro Flow within the CRM application. Here, you seem to be at a step where the user needs to either select an existing consultant or create a new consultant entry. Behind the pop-up form, the initial flow screen is visible, where the user was attempting to schedule an appointment and had to select a consultant. The selection of "Consultant" in the "Appointment" field triggered this form because the intended consultant was not found in the system.

● Form Fields:

- **Consultant Name** → "Husna."
- **Owner** → "Fouziya Thabassum Syed."
- **Address** → "Hyderabad."
- **Email** → "husna@gmail.com."
- **Expertise** → "Dentist."
- **Full Name** → "Mohammad Husna Khan."

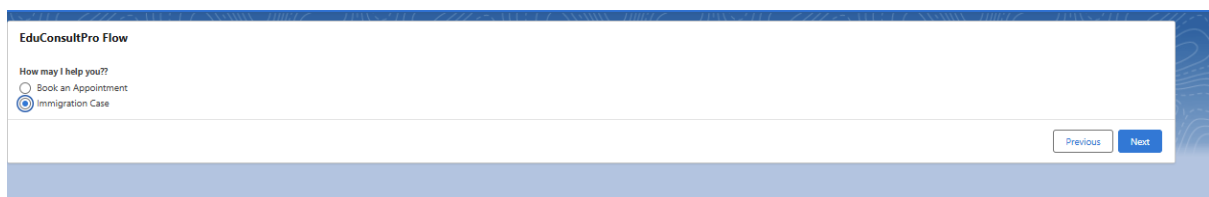
- **Phone** → "09849309357."
- **Action Buttons:**
 - **Save** → Saves the new consultant.
 - **Cancel** → Closes the form without saving.

Appointment Booking Confirmation for Existing User:



This final screen in the EduConsultPro Flow confirms the successful completion of the appointment booking process for an existing user. It displays a congratulatory message, welcoming the student to EduConsultPro and informing them that their registration on the platform has been successfully completed. The screen also mentions that the student's registration details have been sent via email, and they are encouraged to check their inbox. The user can either click "Previous" to review earlier steps or "Finish" to complete the process, marking the end of the appointment booking flow.

Immigration Case Selection for Existing Student:



This screen is part of the EduConsultPro Flow and presents an option for an existing student to initiate or manage an immigration case. The user is asked, "How may I help you?" and can choose between "Book an Appointment" or "Immigration Case." In this scenario, the "Immigration Case" option is selected, which suggests that the student is interested in handling issues related to immigration, such as visa applications, renewals, or other related services.

Confirming Customer Information:

The screenshot shows the 'Confirm Customer Info' screen within a Salesforce flow titled 'EduConsultPro Flow'. The screen features a message bubble from a representative named Fouziya Thabassum asking for the customer's first and last name. Below the message, there are two input fields: 'First Name' with the value 'Arzu' and 'Last Name' with the value 'Syed'. At the bottom right, there are 'Previous' and 'Next' buttons.

Confirm Customer Info

“ Hello, this is Fouziya Thabassum. Can you please provide your first and last name? ”

* First Name
Arzu

* Last Name
Syed

Previous Next

The image shows the "Confirm Customer Info" screen in a Salesforce flow, part of an immigration case management process. In this step, the customer is asked to confirm their first and last name. The user is greeted by a representative, "Fouziya Thabassum," and prompted to enter their first name (Arzu) and last name (Syed). Once the information is provided, the user can proceed by clicking the "Next" button at the bottom right corner of the screen.

Confirming Customer Contact Details:

The screenshot shows the 'Confirm Customer Details' screen within a Salesforce flow titled 'EduConsultPro Flow'. The screen features a message bubble from the representative thanking the user and asking for their email address and phone number. Below the message, there are two input fields: 'Email Address' with the value 'arzu19@gmail.com' and 'Phone Number' with the value '780572467'. At the bottom right, there are 'Previous' and 'Next' buttons.

Confirm Customer Details

“ Thanks, Arzu! Next, can you please provide your email address and phone number? ”

Email Address
arzu19@gmail.com

* Phone Number
780572467

Previous Next

The image depicts the next step in the immigration case management process within the Salesforce flow, labeled "Confirm Customer Details." In this step, after confirming their name, the customer is now asked to provide their contact information, specifically their email address and phone number. The email address field is filled in with "arzu19@gmail.com," and the phone number field is completed with "780572467." The user can continue to the next step by clicking the "Next" button at the bottom right corner of the screen.

Gathering Case Details for Support:

The screenshot shows the 'Get Case Details' screen within the 'EduConsultPro Flow'. At the top, there is a search bar and a navigation menu with options like Sales, Home, Opportunities, Leads, Tasks, Files, Accounts, Contacts, Campaigns, Dashboards, Reports, Chatter, Groups, Calendar, People, Cases, Forecasts, and Registrations. The main content area has a header 'EduConsultPro Flow' and a sub-header 'Get Case Details'. Below this is a text input field with the placeholder 'What can I help you with today?'. There are four dropdown menus: 'Case Type' (selected: Mechanical), 'Case Origin' (selected: Email), 'Case Subject' (selected: Artificial Intelligence), and 'Case Details' (selected: Advanced). At the bottom right, there are 'Previous' and 'Next' buttons.

This image shows the "Get Case Details" screen in the Salesforce flow, where the customer is asked to provide specific details about their case. This step is crucial for accurately addressing the customer's needs.

The customer is prompted to fill out the following fields:

- **Case Type:** Selected as "Mechanical."
- **Case Origin:** Set to "Email."
- **Case Subject:** Entered as "Artificial intelligence."
- **Case Details:** The customer has provided the text "Advanced" to describe the specifics of their inquiry.

Once these details are filled in, the user can proceed by clicking the "Next" button at the bottom right corner of the screen.

Immigration Case Status Update

The screenshot shows the 'Immigration Case Status Update' screen within the 'EduConsultPro Flow'. At the top, there is a search bar and a navigation menu with options like Sales, Home, Opportunities, Leads, Tasks, Files, Accounts, Contacts, Campaigns, Dashboards, Reports, Chatter, Groups, Calendar, People, Cases, Forecasts, and Registrations. The main content area has a header 'EduConsultPro Flow'. Below this is a text input field with the placeholder 'Dear Student, We are pleased to update you on the status of your immigration case with EduConsultantPro. Your case has been successfully processed. We are committed to providing you with timely updates and support throughout this process. Please check your email for detailed information about your case and next steps. Should you have any questions or need further assistance, do not hesitate to reach out to us. Thank you for entrusting us with your immigration journey. We are here to support you every step of the way. Best regards, The EduConsultantPro Team'. At the bottom right, there are 'Previous' and 'Finish' buttons.

The communication ends with a thank you note from the EduConsultPro team, emphasizing their commitment to supporting the student throughout their immigration journey.

Non-Existing Student Selection:

The screenshot shows the Salesforce interface for the 'EduConsultPro Flow'. At the top, there is a navigation bar with a search bar and a menu containing: Sales, Home, Opportunities, Leads, Tasks, Files, Accounts, Contacts, Campaigns, Dashboards, Reports, Chatter, Groups, Calendar, People, Cases, Forecasts, and Registrations. Below the navigation bar, the title 'EduConsultPro Flow' is displayed. The main content area contains the question 'Are you an Existing Student?' with two radio button options: 'Yes' and 'No'. The 'No' option is selected. At the bottom right of the form, there are two buttons: 'Previous' and 'Next'.

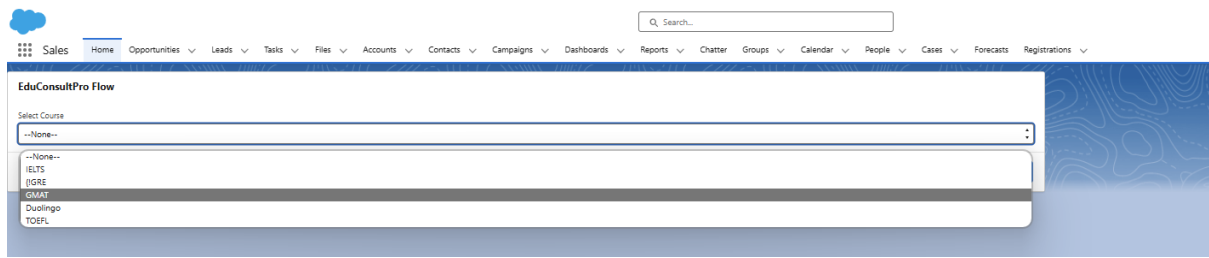
If the user selects "No," the flow will likely proceed to collect information relevant to a new student, such as registration details, personal information, and academic background. The process may also include steps to set up a new student profile within the system, offer guidance on available services, or initiate a process for new student onboarding. The selection could trigger different actions or data collection steps within the flow, ensuring that the process is tailored to the needs of a new student rather than someone who already has an established profile within the system.

Student Information Form:

The screenshot shows the 'EduConsultPro Flow' form in Salesforce, specifically the 'Student Information' section. The form is titled 'EduConsultPro Flow' and contains the following fields: Student (Junaidh), First Name (Junaidh), Last Name (Syed), Email (junaidh28@mail.com), Phone (7780572467), Gender (male), Address (baramguda), City (hyderabad), Date of Birth (28/03/2007), Year of Passing (19/08/2024), University Name (VIT), and Qualification (btech). Each field has a small icon to its right. At the bottom right of the form, there are two buttons: 'Previous' and 'Next'.

This is a Salesforce form used in an "EduConsultPro Flow" process. It's designed to capture and manage student information, such as personal details, educational background, and contact information. The form is typically used by educational consultancies or institutions to organize student data for processing applications, admissions, or other related services.

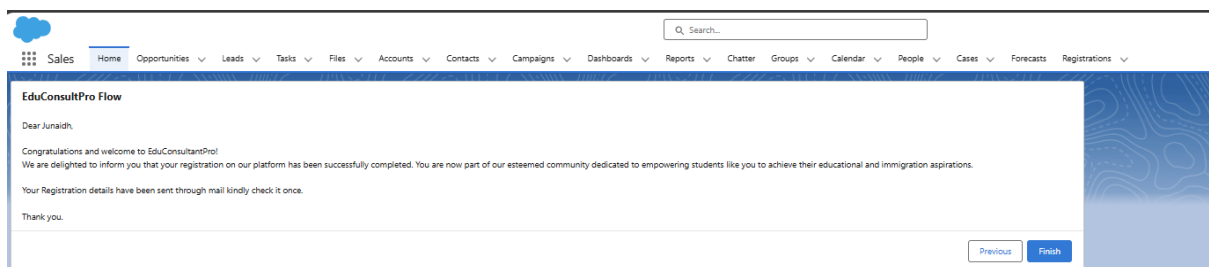
Course Selection:



The screenshot shows the 'EduConsultPro Flow' interface. At the top, there is a navigation bar with a search box and various menu items: Sales, Home, Opportunities, Leads, Tasks, Files, Accounts, Contacts, Campaigns, Dashboards, Reports, Chatter, Groups, Calendar, People, Cases, Forecasts, and Registrations. Below the navigation bar, the main content area is titled 'EduConsultPro Flow'. It features a 'Select Course' dropdown menu. The dropdown is open, showing a list of course options: --None--, IELTS, GRE, GMAT, Duolingo, and TOEFL. The background of the interface has a blue abstract pattern.

This screenshot shows a dropdown menu in the "EduConsultPro Flow" where users can select a course from options like IELTS, GRE, GMAT, Duolingo, and TOEFL. This feature is used to specify the standardized test or course a student is interested in or applying for.

Registration Confirmation:



The screenshot displays the 'EduConsultPro Flow' registration confirmation message. The navigation bar at the top is identical to the previous screenshot. The main content area is titled 'EduConsultPro Flow' and contains a message addressed to 'Dear Junaidh'. The message reads: 'Congratulations and welcome to EduConsultPro! We are delighted to inform you that your registration on our platform has been successfully completed. You are now part of our esteemed community dedicated to empowering students like you to achieve their educational and immigration aspirations. Your Registration details have been sent through mail kindly check it once. Thank you.' At the bottom right of the message, there are two buttons: 'Previous' and 'Finish'.

This screenshot displays the final step in the "EduConsultPro Flow" process, where a registration confirmation message is shown. The message congratulates the user, Junaidh, on successfully completing the registration on the EduConsultPro platform. It informs him that he is now part of the community aimed at helping students achieve their educational and immigration goals. The message also mentions that the registration details have been sent via email and advises the user to check their inbox. The process concludes with options to navigate back or finish the flow.