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## Fox ML Infrastructure – Privacy Policy

**Document Hierarchy:** This document is provided for guidance only. In case of any conflict, ‘COMMERCIAL\_LICENSE controls for free use.

**Commercial Licensees Only:** This document applies only to customers with a valid commercial license. free users are not eligible for the policies, services, or terms described here.

**No Rights Granted:** This document does not grant any license rights. All rights and restrictions are defined solely in `COMMERCIAL_LICENSE.md`.

**Last Updated:** January 2026

This Privacy Policy describes how Fox ML Infrastructure LLC (“we,” “our,” or “us”) handles information when you visit our website, use our software, or interact with our services.

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## 1. Executive Summary

**Fox ML Infrastructure does not collect, store, or process personal data from users of our software.**

Our software is **client-hosted**, meaning it runs entirely on your infrastructure. We have no access to your data, no ability to collect your data, and no infrastructure that could store your data.

**We will never sell user data.** This is a fundamental commitment to protecting client privacy. User data, if any is collected (limited to licensing and support communications), will never be sold, rented, traded, or monetized in any way.

This Privacy Policy covers: - **Website usage** (if applicable) - **Software licensing** (no data collection) - **Support communications** (email only)

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## 2. Information We Do NOT Collect

### 2.1 Software Usage

**When you use Fox ML Infrastructure software:**

- [ERROR] **No personal information** – We do not collect names, email addresses, or contact information
- [ERROR] **No usage data** – We do not collect usage statistics, analytics, or telemetry
- [ERROR] **No location data** – We do not collect IP addresses, geolocation, or device information
- [ERROR] **No trading data** – We do not collect trading signals, positions, or financial data
- [ERROR] **No model data** – We do not collect model outputs, predictions, or results
- [ERROR] **No configuration data** – We do not collect configuration files or settings

**The software runs entirely on your infrastructure. We have no access to your systems or data.**

### 2.2 No Cookies or Tracking

**Our software does not use:**

- [ERROR] **Cookies** – No cookies, tracking pixels, or web beacons
  - [ERROR] **Analytics** – No Google Analytics, Mixpanel, or similar services
  - [ERROR] **Telemetry** – No usage telemetry or performance monitoring
  - [ERROR] **Third-party trackers** – No embedded tracking scripts or services
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### 3. Information We May Collect (Limited)

#### 3.1 Website Usage (If Applicable)

If you visit our website, we may collect:

- **Basic server logs** – IP address, browser type, access times (standard web server logs)
- **Contact form submissions** – Information you voluntarily provide via contact forms
- **Email communications** – Emails you send to us (stored in our email system)

**Purpose:** Website operation, responding to inquiries, providing support

**Retention:** Server logs retained for up to 90 days; emails retained per business needs

#### 3.2 Licensing Inquiries

When you request commercial licensing, we collect:

- **Contact information** – Name, email, organization name (provided voluntarily)
- **Organization details** – Company size, use case (provided voluntarily)
- **Email communications** – Licensing-related email correspondence

**Purpose:** Processing licensing requests, providing quotes, managing commercial relationships

**Retention:** Retained for the duration of the commercial relationship and as required by law

#### 3.3 Support Communications

When you contact support, we collect:

- **Email communications** – Support emails and responses
- **Issue descriptions** – Problem descriptions, logs, configuration details (provided by you)
- **Contact information** – Email address, name (provided by you)

**Purpose:** Providing technical support, resolving issues

**Retention:** Retained for support history and as required by law

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### 5. How We Use Information

#### 5.1 Limited Use Cases

We use collected information only for:

- **Licensing management** – Processing licensing requests and managing commercial relationships
- **Support services** – Providing technical support and resolving issues
- **Communication** – Responding to inquiries and providing information
- **Legal compliance** – Complying with legal obligations and responding to legal requests

## 5.2 No Sharing or Selling – Permanent Commitment

**We will NEVER sell user data. This is a permanent, non-negotiable commitment to protecting client privacy.**

**We do NOT:**

- [ERROR] **Sell data** – We do not sell, rent, trade, or monetize any user data, now or in the future
- [ERROR] **Share with third parties** – We do not share information with third parties (except as required by law)
- [ERROR] **Use for marketing** – We do not use information for marketing purposes without explicit consent
- [ERROR] **Create profiles** – We do not create user profiles or behavioral tracking
- [ERROR] **Monetize data** – We do not monetize, license, or derive revenue from user data in any form

**This commitment applies to:** - All software usage data (which we do not collect) - All licensing and support communications - Any information collected through website interactions

**This policy will not change.** Even if our business model evolves, we will never sell user data. This is a core privacy principle that protects our clients' confidentiality and trust.

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## 6. Data Storage and Security

### 6.1 Storage Location

**Information we collect is stored:**

- **Email systems** – Support and licensing emails stored in our email system
- **Client-controlled** – For consulting engagements, data is stored in client-approved environments
- **No cloud storage** – We do not use cloud storage services for client data

### 6.2 Security Measures

**We implement reasonable security measures:**

- **Email security** – Standard email security practices
- **Access controls** – Limited access to information on a need-to-know basis
- **No data processing** – Since we do not process client data, there are no data processing security risks

**Note:** Since our software is client-hosted, clients are responsible for securing their own infrastructure and data.

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## 7. Data Retention

### 7.1 Retention Periods

**We retain information for:**

- **Licensing records** – Duration of commercial relationship and as required by law
- **Support communications** – Support history and as required by law
- **Website logs** – Up to 90 days (standard server log retention)

## 7.2 Deletion

**You may request deletion of your information:**

- **Email request** – Send deletion request to jenn.lewis5789@gmail.com
  - **Response time** – We will respond within 30 days
  - **Exceptions** – We may retain information as required by law or for legitimate business purposes
- 

## 8. Your Rights

### 8.1 Data Subject Rights

**You have the right to:**

- **Access** – Request access to information we hold about you
- **Correction** – Request correction of inaccurate information
- **Deletion** – Request deletion of your information (subject to legal requirements)
- **Portability** – Request a copy of your information in a portable format
- **Objection** – Object to processing of your information (if applicable)

### 8.2 Exercising Your Rights

**To exercise your rights:**

- **Email** – jenn.lewis5789@gmail.com
  - **Subject** – Privacy Request – [Your Request Type]
  - **Response time** – We will respond within 30 days
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## 9. Third-Party Services

### 9.1 No Third-Party Data Processors

**We do not use third-party data processors for:**

- [ERROR] **Data storage** – No third-party cloud storage
- [ERROR] **Analytics** – No third-party analytics services
- [ERROR] **Tracking** – No third-party tracking services
- [ERROR] **Data processing** – No third-party data processors

### 9.2 Email Services

**We use email services for:**

- **Email delivery** – Standard email service providers (Gmail, etc.)
- **No data sharing** – Email services are used only for email delivery, not data processing

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## 10. International Data Transfers

### 10.1 No International Data Transfers

Since we do not process client data:

- **No transfers** – No data is transferred internationally
  - **No storage** – No data is stored in international locations
  - **Client-controlled** – All data remains in client-controlled infrastructure
- 

## 11. Children's Privacy

### 11.1 No Children's Data

Our software and services are **not intended for children under 13**:

- **No collection** – We do not knowingly collect information from children
  - **No targeting** – Our services are not targeted at children
  - **Parental consent** – If we become aware of collection from children, we will delete such information
- 

## 12. Changes to This Policy

### 12.1 Policy Updates

We may update this Privacy Policy:

- **Notification** – Commercial licensees will be notified of material changes
- **Effective date** – Updates become effective on the date specified
- **Continued use** – Continued use of our services implies acceptance of updated policy

### 12.2 Version History

**Current version:** 1.0 (January 2026)

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## 13. Contact

**For privacy-related questions or requests:**

**Jennifer Lewis**

Fox ML Infrastructure LLC

Email: **jenn.lewis5789@gmail.com**

Subject: *Privacy Inquiry – Fox ML Infrastructure*

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## 14. Related Documents

- `LEGAL/DATA_PROCESSING_ADDENDUM.md` – Data Processing Addendum (DPA) for commercial licensees
  - `LEGAL/SECURITY.md` – Security statement and data handling practices
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## 15. Summary

### Key Privacy Principles:

1. **No data collection** – We do not collect personal data from software usage
2. **Client-hosted** – Software runs on client infrastructure; we have no access
3. **Limited collection** – We collect only information necessary for licensing and support
4. **No sharing** – We do not sell, rent, or share information with third parties
5. **Your rights** – You have rights to access, correct, and delete your information
6. **Transparency** – This policy clearly explains our data handling practices

**This Privacy Policy ensures transparency and compliance with privacy regulations.**