



**Welcome, dear users!**

**This PDF document is a tutorial document to help you take advantage of transport without any problems. Please note that there has been an increase in impersonation of DHL couriers by scammers. You can always check your order number on our official website. Below you will find all the information you need to place an order on the dhl.com website.**

- 1** Visit the official website of dhl.com.
  - 2** Sign in to your personal account.
  - 3** Go to the window to communicate with technical support.
  - 4** Ask them for special forms that can be filled in electronically (these forms are filled in on a computer).
  - 5** Download these forms to your computer (also available in PDF format) and fill them in.
  - 6** After filling out the forms, go back to the DHL website and fill in the E-Mail field (enter the seller's e-mail address), you will receive a payment form and the seller will send you an e-mail with further instructions.
- !** Choose the form of settlement with the seller in advance. The necessary forms must be filled in (print in advance) before meeting the courier.

**You can download the forms directly from this link.**

**[Download the forms to fill in.](#)**

