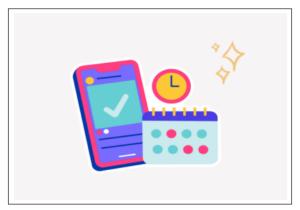
PERSONA: Ricky Metzger



Ricky Metzger is a student and wants to check his grades after a hard test



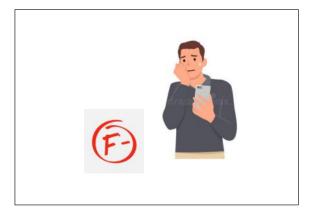
He decides to try the new student app designed to help students easily see their grades



He is hoping for a good grade
so he logs onto the app to check
his grade.



it helps him see all his student info and see his grade for the test.



Ricky is angered and frustrated by his low grade!



He realizes his grade is really low and he needs to study more to do well on his final exam



Ron Thinks he Finished all of his Homework.



Ron goes out with one of his friends whom shares most of his classes with.



She reminds Ron of other assignments that are due tomorrow.



Ron quickly hurries up to the house to find these assignments.



Ron discovers that the assignments were posted on the DropBox app, and not Black board.



Ron Spent all night trying to complete the assignment instead of hanging out with friends.