



Francesco Sanna

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I've started my web developer career in 2012, since then I've been working with the most disparate technologies, environment and methodologies; with focus on development of front-end software and occasionally back-end software.

As a team member of Professional Services I've worked with important national and international companies, developing software integrations for customers environments, dealing with different projects and providing technical and nontechnical on-site and off-site training to partners and customers developers.

Skills

HTML • CSS • JavaScript • Angular • Git • Technical Training • MongoDB • Node.js

Experience

- **Vivocha** - Jul.2012 - Today
 - **Professional services** - I've handled customers project as unofficial project manager starting as communication up to development of custom integrations with 3rd party platform.
 - **Tech Trainer** - Managed technical and non technical training of our international customers starting from very basic informations to high level technical details about Vivocha's Architecture.
 - **Web Developer** - HTML, JavaScript, CSS development.
 - **Customer success manager** - responsible for suggesting customised solutions to clients to increase productivity.
 - **2nd level Customer support** - High level support for customer questions and problems
- **Reilabs** - Sep.2011 - Jul.2012
 - **Software Developer** - Generic front-end and back-end development.
 - **University internship** - During the internship I learned the basics of web development and I've created a web application for an important Italian company to analyse the web performances of its website. I've used this experience to complete my degree thesis called *study and experimentation of technologies for web analytics*

Education

Bachelor's Degree in Computer Science | University of Cagliari | 2011