

FranchiseConnect	
Use-case Specification: Process Order	Date: 11/01/24

FranchiseConnect Use-Case: Process Order

1 Brief Description

This use case enables the franchise staff to process customer orders.

2 Actor Brief Descriptions

Franchise Staff: Responsible for processing customer orders

3 Preconditions

The franchise staff must be logged in and have access to the order processing system

4 Basic Flow of Events

1. The franchise staff receives an order from a customer.
2. The franchise staff accesses the order processing system.
3. The system presents the order details, including the items ordered, quantities, and customer information.
4. The franchise staff verifies the order details.
5. The franchise staff confirms the availability of the ordered items.
6. The franchise staff updates the order status as "In progress."
7. The franchise staff prepares the ordered items.
8. The franchise staff updates the order status as "Ready for pickup" or "Out for delivery."

5 Alternative Flows

1. None

6 Subflows

2. None

7 Key Scenarios

- 7.1 The franchise staff receives an order for two pizzas, a salad, and two drinks.
- 7.2 The franchise staff verifies the availability of the ordered items and updates the order status as "In progress."
- 7.3 The franchise staff prepares the ordered items and updates the order status as "Ready for pickup."

8 Post-conditions

8.1

9 Special Requirements