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| FranchiseConnect | |
| Use-case Specification: Standardized Processes and Practices | Date: 11/01/24 |

FranchiseConnect

Use-Case: Standardized Processes and Practices

1 Brief Description

This use case focuses on implementing standardized processes and practices for the Italian restaurant franchise

2 Actor Brief Descriptions

Franchise Manager: Responsible for implementing and enforcing standardized processes and practices

3 Preconditions

The franchise manager must be authenticated and have the necessary permissions

4 Basic Flow of Events

1. The franchise manager identifies areas where standardized processes and practices need to be established or improved.
2. The franchise manager documents the standardized processes and practices.
3. The franchise manager communicates the standardized processes and practices to the franchisees.
4. The franchise manager monitors compliance with the standardized processes and practices.

5 Alternative Flows

1. None

6 Subflows

2. None

7 Key Scenarios

- 7.1 The franchise manager documents a standardized process for food preparation to ensure consistent quality across all franchise locations.**
- 7.2 The franchise manager conducts training sessions to educate franchisees on the newly implemented standardized processes and practices**

8 Post-conditions

- 8.1 The franchisees are aware of and follow the standardized processes and practices**

9 Special Requirements

The system should support documentation sharing and collaboration to facilitate the implementation of standardized processes and practices.