



Francesco Citti Cybersecurity Analyst

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Professional Experience

- Cybersecurity Analyst, NTT DATA**  07/2022 – Present
Milan, Italy
- Supervised cloud infrastructure, **SIEM** platforms and **EDR** solutions by augmenting and correlating various endpoints from IoT, servers and other sources.
 - Monitored operations by conducting investigation through **SIEM** in conjunction with dedicated Intrusion Detection and Prevention Systems (**IDPS**), **Patch management** deployment and Web Application Firewall (**WAF**) solutions.
 - Investigated vulnerabilities through application of cybersecurity frameworks as **Cyber Security Kill Chain**, **Diamond Model** and **MITRE ATT&CK** for Intesa San Paolo bank.
 - Improved compliance security posture, risk policies and internal audit evaluation conducting impact analysis according to **OWASP top 10**, **DORA**, **GDPR**, **ISO 27001**, **PCI DSS**, and producing relevant reports and metrics.
- Digital Advisor, Italian American Chamber of Commerce - Chicago**  07/2019 – 09/2020
Chicago, Illinois / Milan, Italy
- Boosted customer retention rate by 500% developing a tailored **Salesforce** instance for exporting companies.
 - Optimized competitive offering by building website reserved area with dynamic personal statistics.



Skills

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|----------------------------|-------------------|--------------------|-------------------|
| • Python | • Splunk Platform | • SIEM Development | • NIST Framework |
| • Vulnerability Assessment | • PCI DSS | • GDPR | • Risk Management |
| • AWS WAF | • Java | • SIGMA | • HIPAA |


Certificates

- CompTIA Security+ 

Education

- Master's in Cyber Risk Strategy & Governance,**
Bocconi University & Polytechnic of Milan  09/2021 – 12/2023
Milan, Italy
- Developed expertise in cybersecurity management, **risk assessment**, compliance, and governance, with a focus on **NIST framework**, **GDPR** and **ISO 27001 standard**, data protection law, and institutional scenarios of cyber risk.
 - Final paper on threat intelligence.
 - Received full tuition scholarship.
- Bachelor's in Management & Economics, Bocconi University**  09/2018 – 09/2021
Milan, Italy
- Explored economics and management, gaining a comprehensive understanding of market dynamics, accounting principles, strategic planning, and financial analysis during my bachelor's degree.
 - Final paper: "Threats, investments and performances of Italian companies in cyber security during 2020".

Extracurricular and Services

- Bocconi Student Government, President**  12/2019 – 09/2020
Milan, Italy
- Directed the **student government** of Bocconi University, coordinating the activities of **200+ members** consisting in the production of services and materials for the community, organizing events for **7k+ participants**, fundraising to reach a **budget of €90k+**.
 - Developed problem solving, team work, organizational, and project management skills.

Languages

English Proficient	Italian Native	French Advanced
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