



Cyber & Technology

CyberRiskConnect Product Overview

Unmatched coverage just got better. Our cyber and technology insurance policy – CyberRiskConnect – now comes with expanded coverage and even broader terms to protect against today's emerging risks.

What makes CyberRiskConnect different?

Our policy form is written in a way that is easy to read and navigate with embedded hyperlinks. It includes broader terms and expanded coverage for emerging risks. More specifically, the policy provides:

- Business Interruption coverage applies after a waiting period while for Extra Expense only a retention applies
- The reimbursement period for losses arising from a data breach or cyber-security breach is 18 months
- Unlimited reimbursement period for loss of business income
- Expanded definition of "outsourced provider" to include any third party contracted to perform any business service on behalf of an insured company
- Insured has access to in-house and external AXA XL partner industry leading cyber experts to assist with cyber claims and with pre-incident consultations and proactive services
- Access to services through best-in-class vendor partners to assist Insureds with cyber security needs
- Third party recall loss of use coverage
- Broad E&O trigger



As part of our on-going commitment to provide clients with industry leading service, we partner with a panel of expert vendors to offer one-hour complimentary consultation services.



Capacity

- Up to USD 15 million
- Coverage available on a primary or excess basis

Coverage available

- Technology Products and Services
- Professional Services
- Media
- Privacy and Security Liability
- Data Breach Response and Crisis Management
- Privacy Regulatory Defense Costs and coverage for any fines and penalties assessed
- Business Interruption and Extra Expense
- Data Recovery
- Cyber Extortion and Ransomware
- PCI Fines and Penalties
- Cyber Crime including Social Engineering, Invoice Manipulation and Funds Transfer Fraud
- Svstem Failure
- Dependent Business Interruption
- Bricking
- Voluntary Shutdown
- Utility Fraud including Cryptojacking and Telecommunications Fraud
- Consequential Reputational Loss
- Generative AI (Gen AI) Endorsement
- SEC Reporting Requirements Endorsement
- Industry-specific Endorsements

Target Industries

- Cyber: retail, financial institutions, healthcare, professional services firms, manufacturers
- Technology companies: software developers, hardware manufacturers, cloud service providers, system integrators, IT consultants
- Telecommunication companies: wireline, wireless, VOIP, cable and DSL providers; telecommunication equipment
- Internet companies: ISPs, ASPs, domain name registrars, web hosting services, development, design and maintenance of websites

Breach Response Providers

As a part of your CyberRiskConnect policy, we've negotiated preferred rates for breach response services from best-in-class providers that have demonstrated excellence in cyber incident response and data privacy. Our broad network of providers allows flexibility to choose those that best suit your organization and the event. Click here for the full list of AXA XL breach response providers.

Proactive Services

As part of our on-going commitment to provide clients with industry leading service, we partner with a panel of expert vendors to offer one-hour complimentary consultation services. AXA XL also offers clients access to discounted rates for proactive services with best-in-class vendors.

For more information about the specific complimentary and discounted services offered, please click <u>here</u> or contact your AXA XL Cyber team representative.

CyberRiskConnect eRiskHub

Our policyholders receive complimentary access to AXA XL's <u>CyberRiskConnect.com</u> portal which is updated with the latest resources to help your organization successfully understand and mitigate exposures, establish a response plan, and minimize the effects of a breach on your organization.

Claims

- Dedicated and experienced attorneys who provide hands on service through the entire breach and claims process
- Ability to submit data breaches via a 24 hour hotline staffed by our claims team

We're ready to help.
Call 1 855 566 4724 for immediate assistance.

Talk to a member of your AXA XL Cyber & Technology Team. We can help manage your cyber risks.

Michelle Chia

Chief Underwriting Officer, Cyber, Design & Select Professional michelle.chia@axaxl.com +1 914 482 4018

Large Accounts

Rob Malone

Head of Large Accounts & U.S. Portfolio Management, Cyber & Technology E&O robert.malone@axaxl.com +1 212 915 6419

Large Accounts - East Erik Barnes

erik.barnes@axaxl.com +1 212 915 6626

Caitlin Alpern

caitlin.alpern@axaxl.com
+1 508 654 5446

Patrick DeCoster

patrick.decoster@axaxl.com
+1 404 348 5553

Robert Sargent

robert.sargent@axaxl.com
+1 203 274 3552

Ria lizuka

<u>ria.iizuka@axaxl.com</u> +1 347 463 8749

Large Accounts - Central Greg Chambers

Head of Complex Accounts gregory.chambers@axaxl.com +1 312 821 8952

Jeffrey Lange

jeffrey.lange@axaxl.com +1 212 915 6620

Elizabeth Miranda

elizabeth.miranda@axaxl.com +1 312 821 8945

Mark Fili

mark.fili@axaxl.com +1 610 579 1834

Large Accounts - West Kelly Cervantes

kelly.cervantes@axaxl.com +1 213 239 5527

Caroline Murphy

caroline.murphy@axaxl.com + 1 201 253 8213

Tracey Durham

tracey.durham@axaxl.com +1 925 974 8231

Middle Market Rachel Rossini

Head of Middle Market, Cyber & Technology E&O rachel.rossini@axaxl.com + 1 212 915 6579

Samuel Kim

<u>samuel.kim@axaxl.com</u> +1 646 241 6887

Steven Dalgetty

steven.dalgetty@axaxl.com
+1 860 293 7539

Brittany Aurand

brittany.aurand@axaxl.com +1 484 352 7152

Katelyn Ciappara

katelyn.ciappara@axaxl.com +1 212 915 6104

John Pappas

john.pappas@axaxl.com + 1 212 857 4026

Justin Abell

justin.abell@axaxl.com +1 212 915 6303

Hannah Baker

hannah.baker@axaxl.com +1 612 422 8938

Joe Standridge

joe.standridge@axaxl.com +1 312 229 7625

Alex Avalos

<u>alex.avalos@axaxl.com</u> +1 818 577 4138

Wholesale

Deuayne Crawford

Head of Wholesale, Cyber & Technology E&O <u>deuayne.crawford@axaxl.com</u> +1 914 496 8923

Marty Manion

marty.manion@axaxl.com +1 312 821 8890

Lori Cluney

lori.cluney@axaxl.com +1 985 317 4563

Eric Schoenwolff

eric.schoenwolff@axaxl.com + 1 212 915 6172

Aneta Dudarewicz

aneta.dudarewicz@axaxl.com +1 860 293 7813

Dvlan Jones

dylan.jones@axaxl.com +1 212 857 4027

Canada Andrew Choi

Underwriting Manager, Cyber, Design & Select Professional andrew.choi@axaxl.com +1 416 644 3359

Jordan Battaglia

jordan.battaglia@axaxl.com +1 416 623 8868

Incident Response &
Cyber Services
Gwenn Cujdik
gwenn.cujdik@axaxl.com

+1 215 272 8946

AXA XL is a division of AXA Group providing products and services through three business groups: AXA XL Insurance, AXA XL Reinsurance and AXA XL Risk Consulting. In the US, the AXA XL insurance companies are: AXA XL Insurance Company Americas, Greenwich Insurance Company, Indian Harbor Insurance Company, XL Insurance America, Inc., XL Specialty Insurance Company and T.H.E. Insurance Company. In Canada, insurance coverages are underwritten by XL Specialty Insurance Company - Canadian Branch. Coverages may also be underwritten by Lloyd's Syndicate #2003. Coverages underwritten by Lloyd's Syndicate #2003 are placed on behalf of the member of Syndicate #2003 by Catlin Canada Inc. Lloyd's ratings are independent of AXA Group. Not all of the insurers do business in all jurisdictions. Information accurate as of April 2025.

AXA, the AXA and XL logos are trademarks of AXA SA or its affiliates. ©2025