

Francesco Sangalli, Front End Developer | Salesforce Developer

Milan, Italy, +39 3314335283, ilgallofranc@gmail.com

LINKS

Portfolio: <https://fsangalli-portfolio-dev-ed.my.site.com/>

Linkedin: <https://www.linkedin.com/in/francesco-sangalli-4700091a7/>

Github: <https://github.com/FrancescoSangalli>

PROFILE

Salesforce Developer with over three years of experience and hands-on expertise in Sales Cloud, Service Cloud, Experience Cloud and MuleSoft implementations. Skilled in both front-end and back-end development, with a strong ability to collaborate within Agile teams. Proven track record in integrating automation tools such as Flows, and a consistent focus on optimizing Salesforce functionalities. Seeking an opportunity to contribute to a dynamic team by leveraging solid technical skills and practical experience.

SKILLS

HTML, CSS, Javascript, SASS, Bootstrap, Tailwind css, React, Redux, Git, Github, DevOps, Apex, SOQL, SOSL, REST API, Visualforce Pages, Lightning Components (Aura, LWC), Agile Methodology, Salesforce Development, Salesforce Administration (User Management, Profiles, Role Configuration, Field Configuration, Page Layouts), Problem Solving, Front End Development, Sales Cloud, Service Cloud, Experience Cloud, Mulesoft

PROFESSIONAL EXPERIENCES

Salesforce Developer, BIP spa, Mar 2024 – Presente

Main projects:

- Gipys
 - Configuration of Salesforce Omnichannel and implementation of a chatbot integrated into the client's website.
 - Backend development (Apex), automations using Flow, platform customization and configuration.
 - Conducting technical analysis and collaborating with stakeholders to gather requirements.
- QueenCar
 - Development of integrations between Salesforce and the client's management system using Salesforce CLI.
 - Analysis and requirements gathering activities to align internal processes with the platform's functionalities.
- Irca
 - AMS (Application Maintenance & Support) activities and development of custom functionalities on both frontend and backend sides.
 - Bug fixing, process optimization, and implementation of evolutionary improvements.
- Herno
 - Design and development of integration flows between systems using MuleSoft.
 - Collaboration with technical teams for the design of integration architectures.
- Amplifon
 - Frontend development activities (LWC) and backend (Apex), platform maintenance and customizations
 - Salesforce administrative management: Flow, permissions, objects, layouts, data model
- Flos
 - Technical analysis and design of customized Salesforce solutions
 - Full stack development, platform administration (Flow, data model, security)
 - Creation of integration flows between systems using MuleSoft

IT Consultant, Lobra srl, May 2022 – Mar 2024

Main projects:

- Alfaparf
 - Development of frontend components (LWC) and backend logic (Apex)
 - Configuration and customization of the Salesforce platform according to client requirements
 - Collaboration with the project team for technical analysis and functional requirements gathering
 - Management and monitoring of errors and bugs

- Koelliker
 - Development of tailored solutions through full stack development (Apex, LWC)
 - Environment setup activities, object configuration, automations, and permissions
 - Ongoing support during technical analysis and definition of project specifications
 - Management and monitoring of errors and bugs
- Florim
 - Design and development of customized functionalities on Salesforce (Apex, LWC)
 - Platform optimization to improve internal business processes
 - Direct involvement in requirements gathering and drafting of technical documentation
 - Management and monitoring of errors and bugs

Segreteria Amministrativa, Centro Sportivo Bonacossa, Feb 2021 – Dec 2021

- Management of Excel-based tasks, optimizing data organization and analysis to improve operational efficiency.
- Handling of payments and financial transactions with precision and accuracy, ensuring smooth financial operations.
- Organization and archiving of critical documents, contributing to a well-structured information system.

Istruttore di Basket, Istituto Zaccaria, Oct 2020 – Jan 2022

EDUCATION

Salesforce Certified MuleSoft Developer II, Apr 2025

Salesforce Certified AI Specialist, Dec 2024

Salesforce Certified Platform Developer I, Oct 2024

Salesforce Certified MuleSoft Developer I, Jun 2024

Junior Front End Developer Certificate, start2impact, Apr 2022

Projects on Github: Personal Portfolio, Counter, Air Pollution Meter, Book Library, Film Library (final project)

Experis Academy Salesforce Consultant, Experis Academy, Apr 2022

Salesforce Sales, Service, Marketing and Commerce Cloud, Salesforce Admin, Apex, Lightning Components

Academy Salesforce Developer, NTT Data, Feb 2022

Salesforce Sales and Service Cloud, Salesforce Admin, Apex, Lightning Components

Economia e Commercio, Università degli Studi di Milano-Bicocca, Oct 2013 – Presente

Diploma Liceo Scientifico, Liceo Salvador Allende, Jul 2013

HOBBIES

Basketball, Soccer, Coding, Books