

Evaluation of the new Recommendation Tool: GUIDO

Thank you for participating in our experiment to evaluate the usability, quality, and overall experience with our new tool. Your feedback is invaluable to us as it helps us understand how well the tool meets your needs and identify areas for improvement.

This questionnaire is designed to gather your honest opinions and experiences regarding the tool. It consists of a series of questions that cover various aspects of the tool, including its functionality, ease of use, design, and the overall experience of using it. Your responses will be kept confidential and will only be used for the purpose of improving the tool.

Please take your time to carefully read and answer each question. There are no right or wrong answers; we are interested in your genuine thoughts and experiences. Your feedback will contribute significantly to enhancing the tool and making it more user-friendly for everyone.

Thank you again for your participation and valuable insights.

Instructions:

1. Please answer all questions as honestly as possible.
2. If you encounter any difficulties or have any questions while completing the questionnaire, do not hesitate to ask for assistance.
3. Upon completion, please submit the questionnaire as instructed.

We appreciate your time and effort in providing us with your feedback.

~~* Indica una domanda obbligatoria~~

Introduction

1. [SUS] Rate your level of agreement with the following statements by thinking about your overall experience with the tool.

Contrassegna solo un ovale per riga.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly Agree
I found the various functions in this system were well integrated.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I thought there was too much inconsistency in this system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would imagine that most people would learn to use this system very quickly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I found the system very cumbersome to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I needed to learn a lot of things before I could get going with this system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

General Questionnaire (Part 1)

2. [SUS - Task 1] Rate your level of agreement with the following statements by thinking about your experience with the chatbot (when you asked to identify community smells).

Contrassegna solo un ovale per riga.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly Agree
I think that I would like to use this system frequently.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I found the system unnecessarily complex.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I thought the system was easy to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I think that I would need the support of a technical person to be able to use this system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt very confident using the system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. [NASA - Task 1] Answer the following questions by thinking about your experience with the chatbot (when you were asked to identify community smells).

Contrassegna solo un ovale per riga.

	(Very Low) 1	2	3	4	5	6	(Very High)
How mentally demanding was the task?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How physically demanding was the task?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How hurried or rushed was the pace of the task?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How hard did you have to work to accomplish your level of performance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How insecure, discouraged, irritated, stressed, and annoyed were you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How successful were you in accomplishing what you were asked to do?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

General Questionnaire (Part 2)

4. [SUS - Task 2] Rate your level of agreement with the following statements by thinking about your experience with the dashboard for cultural information (when you inserted the list of countries).

Contrassegna solo un ovale per riga.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly Agree
I think that I would like to use this system frequently.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I found the system unnecessarily complex.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I thought the system was easy to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I think that I would need the support of a technical person to be able to use this system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt very confident using the system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. [NASA - Task 2] Answer the following questions by thinking about your experience with the dashboard for cultural information (when you inserted the list of countries).

Contrassegna solo un ovale per riga.

	(Very Low) 1	2	3	4	5	6	(Very High)
How mentally demanding was the task?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How physically demanding was the task?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How hurried or rushed was the pace of the task?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How hard did you have to work to accomplish your level of performance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How insecure, discouraged, irritated, stressed, and annoyed were you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How successful were you in accomplishing what you were asked to do?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[QUIS] Satisfaction Questionnaire

Please select the answer that most appropriately reflects your impressions about using the tool during all the tasks.

6. Overall reaction to the tool design:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Terr	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Wonderful

7. Screen layouts:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Con	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Clear

8. Use of terminology throughout the tool interface:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Inco	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Consistent

9. Information displayed on the screen:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Inad	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Adequate

10. Arrangement of information on the screen:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Illog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Logical

11. Tasks can be performed in a straightforward manner:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Nev	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

12. Organization of information on the tool interfaces:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Con	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Clear

13. Overall experience of performing tasks:

Contrassegna solo un ovale.

	1	2	3	4	5	6	7	8	9	
Diffi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Easy

Closing

14. Please share any additional feedback or suggestions you have regarding the tool's feature usability, or any improvements you would like to see.

Questi contenuti non sono creati né avallati da Google.

Google Moduli