|  |
| --- |
| **FRANÇESKA XHAKAJ** |
| <https://www.franceskaxhakaj.com/>  francesx@cs.cmu.edu ♢ (702)-934-3574 ♢ 5000 Forbes Ave, Pittsburgh, PA 15213 |

|  |  |  |
| --- | --- | --- |
| **APPOINTMENTS** | | |
| 2021 - present | | **Assistant Teaching Professor**  Computer Science Department (**CSD**) & Human-Computer Interaction Institute (**HCI***)*  School of Computer Science (SCS), Carnegie Mellon University |
| **EDUCATION** | | |
| 2015 - 2021 | | **Ph.D. Human-Computer Interaction**  **School of Computer Science**, **Carnegie Mellon University**, Pittsburgh, PA  *Dissertation*: Investigating How To Support Teachers In Their Teaching And Help Them Improve   Their Practices Through Data And Technology.  *Advisor*: Amy Ogan  *Thesis Committee*: John Zimmerman, Geoff Kaufman, Marsha Lovett |
|  | |
| 2015 - 2017 | | **M.S. Human-Computer Interaction**  **School of Computer Science, Carnegie Mellon University**, Pittsburgh, PA |
| 2015 - present | | **PIER Fellowship Associate**  Program for Interdisciplinary Education Research funded by the Institute of Education Sciences |
| 2011 - 2015  GPA: 3.92/4.00 | | **B.S. Computer Science**  **Lafayette College**, Easton, PA  Minor in Mathematics  Summa Cum Laude, Honors in Computer Science  *Thesis*: Intelligent tutors and granularity: A new approach to Red Black Trees.  *Advisor*: Chun Wai Liew |
| **AWARDS AND HONORS** | | |
| 2019 | | [Alan J. Perlis Graduate Student Teaching Award](http://www.cs.cmu.edu/~scsfacts/perlis.html), *Carnegie Mellon University*  This award honors graduate students who have displayed the highest degree of excellence in and dedication to teaching in the School of Computer Science at Carnegie Mellon University. |
| 2019 | | Graduate Student Assembly Departmental Appreciation Award, *Carnegie Mellon University* |
| 2015 | | Summa Cum Laude, Honors in Computer Science, *Lafayette College* |
| 2014 | | UPE Special Recognition Award, *Upsilon Pi Epsilon International Honor Society for the Computing and Information Disciplines* |
| 2014 | | James P. Schwar Prize, *Lafayette College*  Awarded annually to a deserving computer science student. |
| 2011 - 2015 | | Walter Oechsle Scholarship, *Lafayette College* |
| 2012, 2013 | | Grace Hopper Celebration of Women in Computing Scholarship, *Grace Hopper Conference* |
| **TEACHING & MENTORING EXPERIENCE** | | |
|  | **TEACHING EXPERIENCE** | |
| Instructor | | **Collaborative Research Through Projects (99-520):  ELAIDA: Experiential Learning using Artificial Intelligence and Data,** *Summer 2023*  *Carnegie Mellon University*   * Co-instructor with Ganesh Mani 5 teams (2 teams directly) in conducting research. |
| Instructor | | **Introductory Programming for MHCI,** *[Summer 2023, Summer 2022]*  *School of Computer Science, Carnegie Mellon University*   * Instructor of the pre-masters introductory course to programming, Python, JS/HTML/CSS. * Summer 2022: (~30 students, 1 TA), Summer 2023: (~35 students, 1 TA) |
| Instructor | | **Independent Study (05-589),** *Summer 2023*  *School of Computer Science, Carnegie Mellon University*   * Mentoring an undergraduate student to continue their BHCI Capstone project on Melanoma Clinical Trials Connection. |
| Instructor | | [**BHCI Capstone, Undergraduate Project in HCI (05571)**](https://www.linkedin.com/posts/cmu-human-computer-interaction-institute_carnegiemellon-cmuhcii-humancomputerinteraction-activity-6986772137340538881-zn4Y/?utm_source=share&utm_medium=member_desktop)**,** *[F22-S23]*  *School of Computer Science, Carnegie Mellon University*   * Instructor for the BHCI Capstone, the final senior project for HCI majors. * (~65 students, 2 Tas, 14 clients) |
| Instructor | | **The Role of Technology in Learning in the 21st Century (05438/05838),** *[S23]*  *School of Computer Science, Carnegie Mellon University*   * Instructor for the course 05438, F21: (~30 students, 1 TA) |
| Instructor | | **Introduction to Data Structures (15-121),** *[F22, F21]*  *School of Computer Science, Carnegie Mellon University*   * Instructor for the course 15-121, an introduction to data structures and algorithms in Java. * F21: (~50 students, 5 TAs), F22: (~50 students, 5 TAs) |
| Instructor | | [**Principles of Computing (15-110)**](https://www.cs.cmu.edu/~15110/)**,** *[F22, S22, F21]*  *School of Computer Science, Carnegie Mellon University*   * Co-instructing (with Dr. Kelly Rivers) 15-110, an intro course in fundamental computing principles. * F21-secondary: (~300 students, ~30 TAs), S22-primary: (~200 students, 23 Tas), F22-secondary: (~380 students, ~30 TAs) |
| Instructor | | **CS Pedagogy (15-890)**, *[S22, S20]*  *School of Computer Science, Carnegie Mellon University*   * Co-instructor (with Dr. Michael Hilton/Dr. Charlie Garrod) of 15-890, a course targeted toward students interested in improving their ability to teach with a focus on CS. * S20: (~7 students), S22: (~12 students) |
| Instructor | | [**Principles of Computing (15-110)**](http://www.andrew.cmu.edu/user/nbier/15110/index.html)**,** *[Summer 2019, Summer 2020]*  *School of Computer Science, Carnegie Mellon University*   * Instructor (with Norman Bier) of the course 15-110, a course in fundamental computing principles. * 2019: (~49 students), 2020: (~70 students) |
| Head TA | | [**User-Centered Research and Evaluation (UCRE)**](https://hcii.cmu.edu/courses/user-centered-research-and-evaluation)**,** *Fall 2018*  *School of Computer Science, Carnegie Mellon University*   * Supported curriculum redesign, created learning goals and structured projects, assignments and assessments. Designed grading rubrics and graded individual & group work. Taught recitation (20 students), supervised individual & group work, held office hours. |
| TA | | [**Programming Usable Interfaces (PUI)**](https://hcii.cmu.edu/courses/programming-usable-interfaces)**,** *Spring 2018*  *School of Computer Science, Carnegie Mellon University*   * Taught recitation (~20 students). Designed labs and homework assignments, created quiz and exam questions, designed grading rubrics, graded student work, held office hours. |
| TA | | **Algorithms and Data Structures (CS150),** *2013 – 2014*  *Department of Computer Science, Lafayette College*   * Led and oversaw lab sessions, built some assignments and lab worksheets. |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **TEACHING GUEST LECTURES** | | |  |
|  | | **Grad research seminar on Second Language Acquisition,** *Fall 2019*  *Department of Modern Languages, Carnegie Mellon University*  Lecture on my work on ClassInSight and using data to help support teachers in their teaching. | | |
|  | | [**Programming Usable Interfaces (PUI)**](https://hcii.cmu.edu/courses/programming-usable-interfaces)**,** *Fall 2019, Spring 2018*  *Human-Computer Interaction Institute, Carnegie Mellon University*  Lecture on how to prototype with the InVision technology. (Fall 2019)  Lecture on user-centered design methods and examples of their use in my research (Spring 2018) | | |
|  | |
|  | **STUDENT MENTORING AND ADVISING** | | | |
|  | | *Throughout my Ph.D., I have had the honor of working with outstanding undergraduates and masters, from CMU and other schools. Their majors were interdisciplinary, including CS, HCI, design, business, statistics, etc. The majority of the students were from underrepresented groups in STEM.* | | |
|  | | **Undergraduate Independent Study and Research Assistants,** *Fall 2020*  Mentoring one undergraduate student in their Independent Study, three undergraduate students and one master student as Research Assistants on the ClassInSight project. | | |
|  | | **Research Experience for Undergraduates (REU),** *Summer 2020*  Mentored two undergraduate students in their REU projects (ClassInSight and ProI for Professionals). | | |
|  | | **Undergraduate Independent Study and Research Assistants,** *Spring 2020*  Mentored a master student in their Independent Study and six undergraduate and master students as Research Assistants on the ClassInSight project. | | |
|  | | **Undergraduate Independent Study and Research Assistants,** *Fall 2019*  Mentored sixteen undergraduate and master Research Assistants on the ClassInSight project. | | |
|  | | **Research Experience for Undergraduates (REU),** *Summer 2019*  Mentored five students as they conducted research and software development on ClassInSight. | | |
|  | | **Undergraduate Independent Study,** *Fall 2018, Spring 2019*  Mentored two undergraduate students each semester in their Independent Study projects on ClassInSight. | | |
|  | | **Research Experience for Undergraduates (REU),** *Summer 2016*  Mentored five students on research and software development of an Intelligent Tutoring System. | | |
|  | | [**LearnLab Summer School at CMU**](https://hcii.cmu.edu/courses/programming-usable-interfaces)**, ITS Track,** *Summer 2015 - 2018*  Supervised small group projects in developing Intelligent Tutoring Systems for various domains. | | |
|  | **PROFESSIONAL DEVELOPMENT** | | | |
| 2018 - present | | | [**Future Faculty Program**](https://www.cmu.edu/teaching/graduatestudentsupport/futurefacultyprogram.html)**,** *Eberly Center Teaching Excellence & Education Innovation, CMU*  Attended various professional development workshops and seminars which covered a wide range of topics on teaching and learning. Received feedback twice on my teaching through classroom observations and microteaching workshops. Completed a statement of teaching philosophy project. | |
| 2015 - present | | | [**Program for Interdisciplinary Education Research (PIER)**](https://www.cmu.edu/pier/), *Carnegie Mellon University*  Attended research seminars from various educational researchers. Networked and received mentoring from educational experts. Took a range of courses on education, including [*Research Methods for the Learning Sciences (05-748)*](https://hcii.cmu.edu/courses/research-methods-learning-sciences), *Educational Goals, Instruction and Assessment (85-738)*, *Scientific Research in Education (85-736)*, [*Personalized Online Learning (05-832)*](https://www.hcii.cmu.edu/courses/personalized-online-learning). | |
| Fall 2018 | | | **Computer Science Pedagogy (15-539/15-890)***, Carnegie Mellon University*  Took this course which was aimed at helping students improve their ability to teach computer science. | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **RESEARCH EXPERIENCE** | | | | | |
| 2019 - 2021 | | *Project:* ClassInSight: Practical Classroom Sensing at Scale for Instructor Professional Development  with Dr. Amy Ogan, Dr. Chris Harrison, Dr. Yuvraj Agarwal, *Carnegie Mellon University* | | | |
| 2018 | | *Project*: Improving Introductory Computer Programming Instruction by Supporting Conceptual Learning with an Intelligent Tutoring System  with Dr. Vincent Aleven, *Carnegie Mellon University* | | | |
| 2015 - 2018 | | *Project*: Helping Teachers Help Students: Teacher's Use of Intelligent Tutoring Systems Analytics to Improve Learning  with Dr. Vincent Aleven and Dr. Bruce M. McLaren, *Carnegie Mellon University* | | | |
| Summer 2015 | | *Project*: Integrating Errors into the Lynnette Cognitive Tutor, an ITS for Linear Equation Solving  with Dr. Vincent Aleven, *Carnegie Mellon University* | | | |
| Summer - Fall 2014 | | *Project*: Integrating Intelligent Tutoring Systems in MOOCs (Massive Open Online Courses)  Undergraduate Student Researcher with Dr. Vincent Aleven, *Carnegie Mellon University* | | | |
| Spring 2014 | | *Project*: Creating tutors to support geology field projects  EXCEL Student Researcherwith Dr. Chun Wai Liew, *Lafayette College* | | | |
| January 2013 | | *Project*: Computational Modeling of Fish Evolution  EXCEL Student Researcher with Dr. Chun Wai Liew, *Lafayette College* | | | |
| Summer 2013 | | *Project*: Studying the dynamic behavior of JavaScript objects  Undergraduate Student Researcher with Dr. Barbara G. Ryder, *PROLANGS@VT, Virginia Tech* | | | |
| Summer 2013 | | *Project*: Using HMM and the Viterbi Algorithm on the Iterated Diner's Dilemma game  EXCEL Student Researcher with Dr. Chun Wai Liew, *Lafayette College* | | | |
| **CONFERENCE PUBLICATIONS** | | | | | |
| 1. Patidar, P., Ngoon, T., **Xhakaj, F.**, Behari, N., Vogety, N., Ogan, A., Harrison, C., Agarwal, Y., & Zimmerman, J. Edulyze: Meaningful Learning Analytics for Real-World Classrooms. *Under review*. 2. **Xhakaj, F**., Ngoon, T., Ogan, A. ClassInSight: Motivating Goal-Setting & Behavior Change for College Instructors. *Under submission.* 3. **Xhakaj, F.**,Ogan, A., et al. (2021) Investigating teacher data needs in terms of teacher immediacy and nonverbal behaviors. *In Proceedings of the 15th ISLS 2021 conference*. 4. Ahuja, K., Shah, D., Pareddy, S., **Xhakaj, F.**, Ogan, A., Agarwal, Y., Harrison, Ch. (2021) Classroom Digital Twins with Instrumentation-Free 6DOF Gaze Tracking. *In* ***CHI 2021*** *conference.* 5. Ahuja, K., Kim, D., **Xhakaj, F**., Varga, V., Xie A., Zhang, S., Townsend, J. E., Harrison, Ch., Ogan, A., & Agarwal, Y. (2019). EduSense: Practical Classroom Sensing at Scale. *Proc.* ***ACM Interact. Ubiq. Technol*.** 6. **Xhakaj, F.**, & Aleven, V. (2018). Towards Improving Introductory Computer Programming with an ITS for Conceptual Learning. In *International Conference on AI in Education,* ***AIED 2018****,* pp. 535-538. 7. Bodily, R., Kay, J., Aleven, V., Davis, D., Jivet, I., **Xhakaj, F** & Verbert, K. (2018) Open learner models and learning analytics dashboards: A systematic review. In *Proceedings of the International Conference on Learning Analytics and Knowledge,* ***LAK 2018****,* pp. 41-50. 8. **Xhakaj, F.**, Aleven, V., McLaren, B.M. (2017). Effects of a Teacher Dashboard for an Intelligent Tutoring System on Teacher Knowledge, Lesson Planning, Lessons and Student Learning. In *Proceedings of the European Conference on Technology Enhanced Learning,* ***EC-TEL 2017****, pp.* 315-329. 9. **Xhakaj, F.**, Aleven, V., McLaren, B.M. (2017). Effects of a dashboard for an intelligent tutoring system on teacher knowledge, lesson plans and class sessions. In *Proceedings of the International Conference on Artificial Intelligence in Education,* ***EC-TEL 2017****, pp.* 582-585. 10. **­Xhakaj, F.**, Aleven, V., McLaren, B.M. (2016). How teachers use data to help students learn: Contextual Inquiry for the design of a dashboard. In *Proceedings of the European Conference on Technology Enhanced Learning,* ***EC-TEL 2016****, pp.* 340-354. 11. Aleven, V., **Xhakaj, F.**, Holstein, K, & McLaren, B. M. (2016). Developing a teacher dashboard for use with ITSs. In *Proceedings of the International Workshop on Teaching Analytics,* ***EC-TEL 2016***. 12. Holstein, K., **Xhakaj, F.**, Aleven, V., & McLaren, B. M. (2016). Luna: A dashboard for teachers using intelligent tutoring systems. In *Proceedings of the International Workshop on Teaching Analytics,* ***EC-TEL 2016****.* 13. Aleven, V., Sewall, J., Popescu, O., **Xhakaj, F.**, Chand, D., Baker, R. S., & Gasevic, D. (2015). The beginning of a beautiful friendship? Intelligent tutoring systems and MOOCs. In *Proceedings of the International Conference on Artificial Intelligence in Education,* ***AIED 2015****,* pp. 525–528. 14. Liew, C. W., & **Xhakaj, F.** (2015). Teaching a complex process: Insertion in Red Black Trees. In *Proceedings of the International Conference on Artificial Intelligence in Education,* ***AIED 2015****,* pp. 698–701. 15. **Xhakaj, F.**, & Liew, C. W. (2015). A new approach to teaching Red Black Trees. In *Proceedings of the Conference on Innovation and Technology in Computer Science Education,* ***ITiCSE 2015***, pp. 278–283. | | | | | |
|  | | | | | |
| **JOURNAL PUBLICATIONS** | | | | | |
| 1. Wei, Sh., **Xhakaj, F.**, & Ryder, B.G. (2015) Empirical Study of the Dynamic Behavior of JavaScript Objects. *Journal of Software: Practice and Experience, 46*, 7, 867–889. | | | | | |
| **UNPUBLISHED SENIOR THESIS** | | | | | |
| 1. **Xhakaj, F.** (2015). Intelligent tutors and granularity: A new approach to Red Black Trees. Unpublished senior thesis, Department of Computer Science, Lafayette College, Easton, Pennsylvania. USA. | | | | | |
| **RESEARCH TALKS** | | | | | |
| 2016 | | EC-TEL 2016 Conference: *How Teachers Use Data to Help Students Learn: Contextual Inquiry for the Design of a Dashboard.* | | | |
| 2017 | | EC-TEL 2017 Conference: *Effects of a Teacher Dashboard for an Intelligent Tutoring System on Teacher Knowledge, Lesson Planning, Lessons and Student Learning.* | | | |
| 2017 | | PIER Seminar: *Dashboard, Dashboard On the Wall, What About My Students Don’t I Know?* | | | |
| 2018 | | AIED 2018 Conference: *Towards Improving Introductory Computer Programming*  *with an ITS for Conceptual Learning.* | | | |
| 2018 | | PIER Seminar: *Supporting Conceptual Learning with an ITS for Improving Introductory Computer Programming Instruction.* | | | |
| 2018 | | PAWS Lab, Intelligent Systems Program: University of Pittsburgh, *Towards Improving Introductory Computer Programming with an ITS for Conceptual Learning.* | | | |
| **LEADERSHIP AND SERVICE** | | | | | |
|  | **EXTERNAL PROFESSIONAL ACTIVITIES AND SERVICE** | | | | |
| Spring 2023 | | Invited Guest Speaker at the West Windsor Plainsboro High School South (New Jersey) Artificial Intelligence Club | | | |
| Spring 2022 | | Panelist on the “Women & gender minorities in Computing: Academic Interviews Panel”, USC (University of Southern California) | | | |
| 2020 | | Panelist on a graduate school panel for undergraduate women, *Georgetown University* | | | |
| 2021 | | Reviewer for Computing Education Research papers**,** *SIGCSE 2021* | | | |
| 2019 | | Reviewer for Late Breaking Work papers**,** *CHI 2019* | | | |
| 2018 | | Student volunteer**,** *SIGCSE 2018* | | | |
|  | **INSTITUTIONAL AND DEPARTMENT SERVICE** | | | | |
| 2019 - present | | **Co-director/co-founder of the Community for Teaching and CS Education SCS, CMU**  Working with teaching professors and students to build and develop a community at CMU for faculty and students who are interested in teaching and CS Education | | | |
| Spring 2023 | | **Organizer and panelist of the yearly *Teaching in Academia Panel* in SCS, CMU**  Organized the yearly panel with teachers and professors who teach in the Pittsburgh area to answer graduate students’ questions on opportunities around teaching in academia, the job market, etc. | | | |
| Spring 2023 | | Completed the Mental Health First Aid training (MHFA) and received the certification. | | | |
| Fall 2022 | | Panelist on the “Eberly Teaching & Learning Summit: Alumni Panel”*, CMU* | | | |
| Fall 2022 | | Panelist on the “OurCS Conference Research & Grad School Panel”, *SCS, CMU* | | | |
| Fall 2022 | | Guest Speaker in the Job market mentoring group, *HCII, SCS, CMU* | | | |
| Spring 2022 | | **Organizer and panelist of the first *Teaching in Academia Panel* in SCS, CMU**  Organized the very first panel with teaching faculty across SCS to answer graduate students’ questions on opportunities around teaching in academia, the job market, etc. | | | |
| Fall 2021 | | Panelist on the “Panel for the Academic Job Market”, *SCS, CMU* | | | |
| 2020 | | Member of SCS Student Teaching Award Selection Committee, *Carnegie Mellon University* | | | |
| 2017, 2019 | | Graduate school panel moderator and conference organizer in the OurCS conference | | | |
| 2017 - 2019 | | **Women in SCS**, leader and in organizing committee, *Carnegie Mellon University* | | | |
| 2017 - 2018 | | SCS4ALL Ph.D. Initiative, organizing committee, *Carnegie Mellon University* | | | |
| 2019 - 2020 | | Student representative in the HCII **Curriculum Committee** | | | |
| 2019 - 2020 | | Student representative in the HCII **Faculty Hiring Committee** | | | |
| 2018 - 2019 | | HCII Ph.D. Tea Time Social | | | |
| 2016 - 2017 | | HCII Ph.D. Monthly Lunch Gatherings | | | |
| 2015, 2019 | | HCII Prospective Ph.D. Student Open House Organizer | | | |
| 2012 - 2015 | | Founder and President, Women in Computing, *Lafayette College* | | | |
| 2014 - 2015 | | President of Upsilon Pi Epsilon International Honor Society for the Computing and Information Disciplines, *Lafayette College* | | | |
| **SKILLS** | | | | | |
| **▲ Programming** | | | **▲ Tools** | **▲ Research Methods** | **▲ Languages** |
| Java, Python, JavaScript, HTML, CSS, C++, C, R, Jess, Intel IA32 | | | CTAT, Django, Ajax, jQuery, Heroku, NodeJs, SQLite, LaTex, Mathematica, WordPress, Sketch, InVision, Adobe: Photoshop, Flash Player, InDesign | Contextual Inquiry, Interpretation Sessions, Affinity Diagramming, Speed Dating, Storyboarding, Prototyping, Think Alouds, Classroom Studies | English, Albanian, Italian, French, Greek, Korean |