

Use case: DisplayMenu
ID: UC1
Actors: Customer
Preconditions:
Flow of events: <ol style="list-style-type: none"> 1. Customer starts the purchase process 2. Customer selects Start 3. The system displays a selection of available items in an orderly fashion 4. The customer is able to browse the selection of items
Postconditions: The customer is able to look at all the items
Alternative flow: At any point, the customer can leave
Postconditions:

Use case: CallEmployee
ID: CE
Actors: Customer, Employee
Preconditions: Members have their personal card
Flow of events: <ol style="list-style-type: none"> 1. Customer checks in 2. Customer proceeds to order through the system 3. If the customer runs into a problem <ol style="list-style-type: none"> 3.1 The customer presses the help button 3.2 An employee comes and assists them with the customer's issue. 4. The customer has gone through the system without any unresolved issues
Postconditions: The customer's issue is resolved
Alternative flow: 3.2 The Employee is unable to help and directs the customer away from the system
Postconditions: Customer is able to complete a purchase

Use case: ManagerSignUp
ID: MSU
Actors: Manager
Preconditions: Manager has their info in the system
Flow of events: <ol style="list-style-type: none"> 1. Manager clicks manager option 2. Manager inputs their information <ol style="list-style-type: none"> 2.1 The system accepts or asks the manager to reenter info 3. The system gives the manager the manager view of the display
Postconditions: Manager is able to log in and make changes as needed

Alternative flow:

2.1 The user is not the manager and is not able to log in

Postconditions: