

UC Display Menu

ID UC Display

Scope Self-Order Kiosk

Level User Goal

Stakeholders and interests

Customer

- Wants to see items on the menu

Preconditions

- Customer is at the kiosk

Postconditions

- Customer can view all items on the menu

Main Success Scenarios

1. Customer selects Start
2. The system displays a selection of available items in an orderly fashion
3. The customer is able to browse the selection of items

Extensions

*.a. At any point the customer can leave the kiosk.

UC Call Help

ID UC Call Help

Scope Self-Order Kiosk

Level User Goal

Stakeholders and interests

Customer

- Wants to see items on the menu

Manager

- Has resources and knowledge to make the customer's experience satisfactory

Preconditions

- Customer is at the kiosk

Postconditions

- Customer has received help

Main Success Scenarios

1. Customer starts the kiosk
2. Customer proceeds to order through the system
3. If the customer runs into a problem, the customer calls for help
 - a. Manager comes and assists the customer
4. Customer proceeds to their process in the kiosk

Extensions

*.a. At any point the customer can leave the kiosk.

UC Manager Sign Up

ID UC Manager Sign Up

Scope Self-Order Kiosk

Level User Goal

Stakeholders and interests

Manager

- Needs to edit the menu

Preconditions

- Manager's information is in the system

Postconditions

- Manager has successfully edited the needed items on the menu

Main Success Scenarios

1. Manager clicks manager option
2. Manager inputs their information
 - a. The system accepts or asks the manager to reenter info
3. The system gives the manager the manager view of the display menu

Extensions

*.a. At any point the customer can leave the kiosk.

2.a The manager is unable to log in and leaves the system