FRANCISCO JAVIER AVERRUZ CASTELLÓN

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GitHub: github.com/FAverruz
Portfolio: franciscoaverruz.netlify.app

PROFESSIONAL PROFILE

Full Stack Developer and Information Systems Engineer with a strong technical foundation and hands-on experience building complete web applications using JavaScript, React, Node.js, and MongoDB. Experienced in developing landing pages and user-focused interfaces, connecting front-end and back-end logic through REST APIs, and integrating third-party services such as payments, forms, and email. Solid understanding of responsive design, web performance, and SEO fundamentals, and currently expanding knowledge of how CRM platforms and marketing automation systems support lead generation. Fluent in English, with professional experience working directly with U.S.-based clients.

KEY TECHNOLOGIES

- **Frontend Development:** HTML5, CSS3, JavaScript (ES6+), React.js, TailwindCSS
- **Backend Development:** Node.js, Express, RESTful APIs, JWT authentication
- **Databases:** MongoDB, MySQL
- **Integrations & Services:** Stripe API, email services, forms, third-party APIs
- **Web Performance & UX:** Responsive design, performance optimization, SEO fundamentals
- **Tools:** Git, GitHub, Postman, Linux CLI, VS Code
- **Methodologies:** Agile (Scrum)

ACADEMIC & PERSONAL PROJECTS

short-X - Link Shortener

short-X is a full stack web application that allows users to shorten and manage links, track usage, and receive email notifications. It includes user authentication, password management, subscription handling, and a payment system via Stripe Checkout. The project demonstrates clean user flows, responsive design, and integration of frontend and backend technologies.

Technologies: Node.js, Express, MongoDB, React, JWT, Axios, bcryptjs, Socket.io, Nodemailer, Swagger

Link: https://st-x.netlify.app

Hotel Booking Website - Master's Final Project

This responsive hotel booking platform was developed as my master's final project with a team. I contributed to the frontend and backend, implementing JWT authentication, user session management, and the booking flow. The focus was on creating clear, user-friendly flows and ensuring a smooth interaction from search to booking.

Technologies: HTML, CSS, JavaScript, React, Node.js, Express, MongoDB, JSON Web Token (JWT). (Project links are not included due to team agreement)

Personal Full Stack Portfolio

My personal portfolio website showcases my development projects, technical skills, and experience. It was built with attention to responsive design, performance, and user experience.

Technologies: HTML, CSS, JavaScript, React, Node.js, Express, TailwindCSS.

Link: https://franciscoaverruz.netlify.app/

WORK EXPERIENCE

Customer Service Representative – Foundever Nicaragua
Breezeline (U.S.) | Remote | Sep 2025 – Present
- Handle billing, account management, and service inquiries for U.S.-based customers, communicating clearly in English.
- Document interactions and follow up on unresolved cases, strengthening problem-solving and attention to detail.

Handling and Graphic Production Assistant – New Hand Manipulados y Servicios Rápidos de Artes Gráficas
Madrid, Spain | 2017 – 2024
- Operated machinery and assembled printed materials, managing packaging and distribution.
- Ensured quality control and deadlines were met, developing organizational skills and attention to detail.

English Monitor – Cornerstone English Institute
Managua, Nicaragua | 2014 – 2016
- Monitored student progress and provided tailored feedback.
- Developed strong communication and mentoring skills.

Technical Support & Customer Service – SITEL
Managua, Nicaragua | 2011 – 2013
- Provided technical support for broadband services and managed billing for U.S.-based clients.
- Strengthened problem-solving, analytical thinking, and effective English communication.

Programming Consultant – Ministry of Family, Childhood, and Adolescence
Managua, Nicaragua | 2012
- Developed a data entry application for a census, created manuals, and trained users.
- Ensured data integrity, gaining practical experience in software development and database management.

EDUCATION

Master's Certification in Full Stack Development
Nuclio Digital School, Madrid, Spain | 2023 – 2024

Bachelor's Degree in Information Systems Engineering
Universidad Evangélica Nicaragüense, Managua, Nicaragua | 2005 - 2010
Honors: Cum Laude

CERTIFICATIONS AND SUPPLEMENTARY COURSES

- **Storytelling Through Analytics** - Nuclio Digital School
- **Soft Skills Program** - Nuclio Digital School
- **Agile Methodology (Scrum)** - Nuclio Digital School
- **The Agile Seed: Scrum Context** - Academia Ágil
- **AI SEO Course 2025: From Zero to Page-One Results (AEO, GEO)** – Udemy
- **Google Cybersecurity Certificate —** Google / Coursera

LANGUAGES

- **Spanish:** Native
- **English:** Advanced
- **Portuguese:** Intermediate
- **French:** Beginner