

# FRANCISCO SENCION

Tel • 1-809-858-7467 Email [francisco.sencion@gmail.com](mailto:francisco.sencion@gmail.com) & [francisco.sencion@yahoo.com](mailto:francisco.sencion@yahoo.com)

LinkedIn • [linkedin.com/in/francisco-sencion-939187107](https://www.linkedin.com/in/francisco-sencion-939187107)

I am a technology nerd who does not stop searching for new things to learn, I have devoted most of my professional career to IT operations, Networking and Development. I am the person in your team who will always be looking for efficient ways of getting the job done while maintaining great quality results. If there is a task my team or myself have to do repetitively, you bet I will find a way to automate it.

## EXPERIENCE

**OCT 2018 – PRESENT**

### **SENIOR NETWORK ENGINEER I, GLOBAL NETWORK, CONCENTRIX**

Design & implement Network related solutions aligned with our business goals. Network automation is a big part of my role using languages such Python, JavaScript and Web application frameworks such Django to develop tools that automate repetitive tasks with a friendly user experience.

**NOV 2015 – OCT 2018**

### **GLOBAL NETWORK ENGINEER, CONVERGYS**

Part of the Global Data Network team that supports network deployment and operations for the global infrastructure consisted of more than 140 locations worldwide. My general responsibility is to ensure network services are operating in optimal conditions and proactively find solution to network events that might impact the company and our customer's business services.

**APRIL 2015 – NOV 2015**

### **IT OPERATION COORDINATOR, CONVERGYS**

IT Operation coordinator responsible for the IT services of 1000+ employees site. My general responsibility were to ensure IT projects completed successfully, managing all IT services that supported the business goals, mentor both Jr. and Sr. IT technicians.

**OCT 2012 – APRIL 2015**

### **SR. TECH IT OPERATIONS, STREAM GLOBAL SERVICES**

Providing technical support to all end users, maintaining and troubleshooting client and company's internal tools used by all employees, maintaining all core IT services that support vital business services.

## EDUCATION

MAY 2018

**COMPUTER SYSTEMS ENGINEER**, UNIVERSIDAD DOMINICANA O&M

## SKILLS

### SOFT SKILLS

- Excellent communication skills in both Spanish and English
- Team player
- Effective prioritization and time management

### HARD SKILLS

- **Management:** IT Service Management & Project Management
- **Networking Skills:** TCP/IP, IGP (OSPF, EIGRP), BGP, FHRP (VRRP, HSRP, GLBP), VXLAN, OTV, IPAM
- **Load Balancer:** AWS ELB, F5 BIGIP LTM
- **Development:** Django, Python, JavaScript, HTML, CSS
- **API:** RESTful, NETCONF API
- **RDBMS:** MySQL, PostgreSQL, SQL Server
- **Deployment tools:** SCCM, Altiris
- **OS:** Windows Server 2K12R2, Ubuntu Linux

## PROJECTS

- <https://github.com/Franciscosencion/AutoNetWebPublic>

## LANGUAGES

- **English**, Native or Bilingual proficiency
- **Spanish**, Native or Bilingual proficiency

## **CERTIFICATIONS**

- **AWS** Certified Solutions Architect Associate – **License** 3QVFQW51DJQE8KB
- **ITIL** Foundation Certified in IT Service Management – **License** GR750538121FS
- **F5 BIGIP** Certified Administrator – **License** F50000174610
- **CCDP** Cisco Certified Design Professional - **License** CSCO12394599
- **CCNP R&S** Cisco Certified Network Professional Routing & Switching - **License** CSCO12394599
- **CCNA Security** Cisco Certified Network Security Associate - **License** CSCO12394599
- **CCDA** Cisco Certified Design Associate - **License** CSCO12394599