

Import/Export Project and Templates from Back-Office

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This article describes how to import and export and projects and templates in the Collaboard Back-Office.

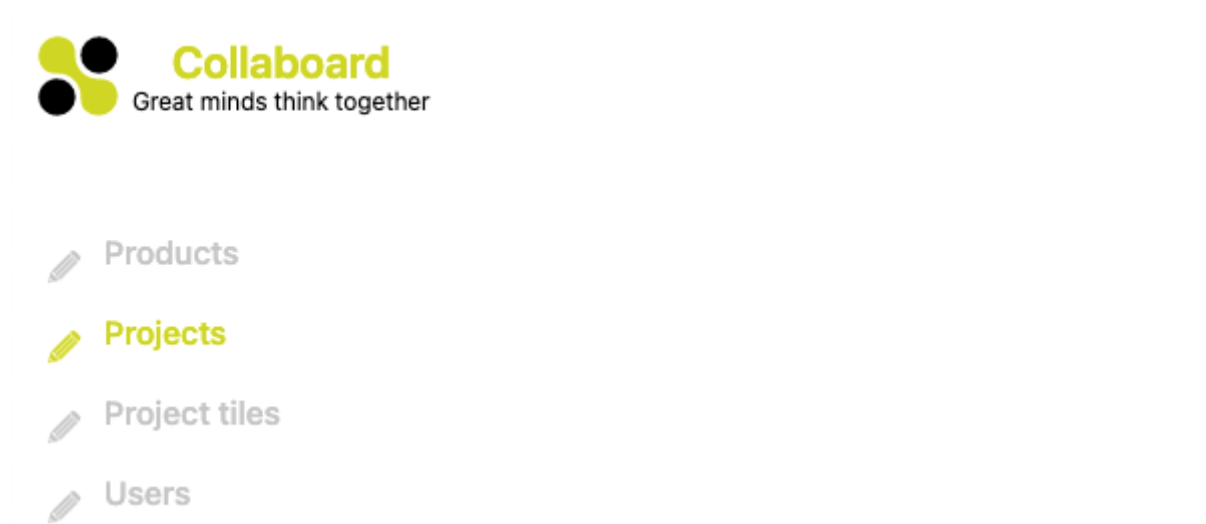
This feature is useful if you want:

- Import in your system the Templates that are present in the Collaboard public environment
- If in your self-hosted environment you have more than one installation (for example a testing and a production environment) and you want exchange projects between the 2 installations

Importing and Exporting Projects from Back-Office

Exporting Projects from the Back-Office

Under the **Projects tab** in the Back-Office users can access all the existing projects present on any given environment.



Users currently have **2 available options** to search for existing projects in the Back-Office:

1. Searching for the projects belonging to a specific user in the Search projects of user field.



Clicking on the **Pencil** icon will open the project's details.

Search projects of user

user@mail.com

Filter by project name

Project name

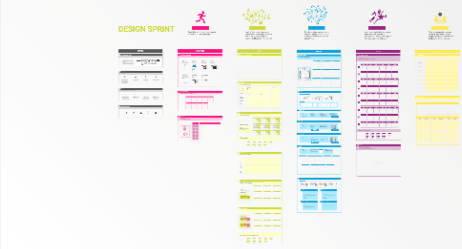


Import

Import project batch

Export project batch

| ID | Name | Owner | Creation date | Is licensed | Is deleted |
|--|--------------------------------|---------------|-------------------|-------------|------------|
|  3496 | Export project from BackOffice | user@mail.com | 18/02/2022, 09:24 | ✓ | × |



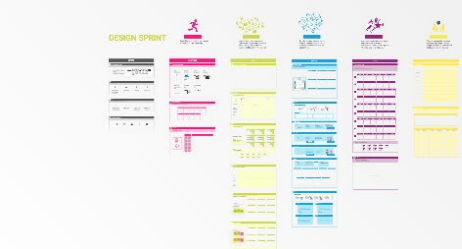
Created: 18/02/2022, 09:24

Updated: 18/02/2022, 09:25

Opened: 18/02/2022, 09:45

Telemetry Export

Clicking on the **Export** button will trigger the project export and the user will receive the project export link via an email sent to the user's email address which was used to register the account.



Created: 18/02/2022, 09:24

Updated: 18/02/2022, 09:25

Opened: 18/02/2022, 09:24

Telemetry **Export**

2. Searching for a specific project by inputting the Project Name in the Filter by project name field.

Search projects of user

Username

Filter by project name

Export project from BackOffice



Import

Import project batch

Export project batch

| ID | Name | Owner | Creation date | Is licensed | Is deleted |
|--|--------------------------------|---------------|-------------------|-------------|------------|
|  3496 | Export project from BackOffice | user@mail.com | 18/02/2022, 09:24 | ✓ | × |

Clicking on the **Pencil** icon will open the project's details.

Search projects of user

user@mail.com

Filter by project name

Project name

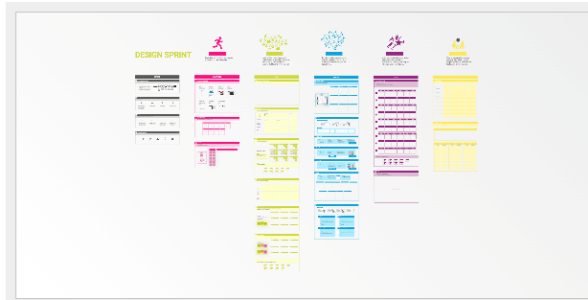


Import

Import project batch

Export project batch

| ID | Name | Owner | Creation date | Is licensed | Is deleted |
|------|--------------------------------|---------------|-------------------|-------------|------------|
| 3496 | Export project from BackOffice | user@mail.com | 18/02/2022, 09:24 | ✓ | × |

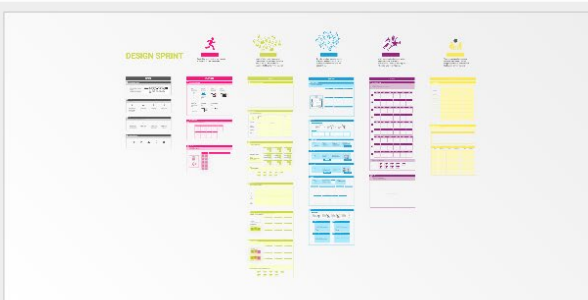


Created: 18/02/2022, 09:24
Updated: 18/02/2022, 09:25
Opened: 18/02/2022, 09:45

Telemetry

Export

Clicking on the **Export** button will trigger the project export.



Created: 18/02/2022, 09:24
Updated: 18/02/2022, 09:25
Opened: 18/02/2022, 09:24

Telemetry

Export

Once the **Export** process is finalized the user will receive an email confirming that the project has been successfully exported and will contain the project export link.



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Project Exported

Project 3496 export succeeded

You can use the following URL to download the exported project. The link will be valid for 14400 minutes.

<https://az01a000ssts0001.blob.core.windows.net/export/export-3496-109-20220218072637586.zip?sv=2019-07-07&sr=b&sig=mZjwrWXSc%2F5SQ0HCuX1I1unR%2B8Ov97Po7ysbxoRruR4%3D&se=2022-02-28T07%3A26%3A39Z&sp=r>

Download exported project

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Exporting Projects Batch from the Back-Office

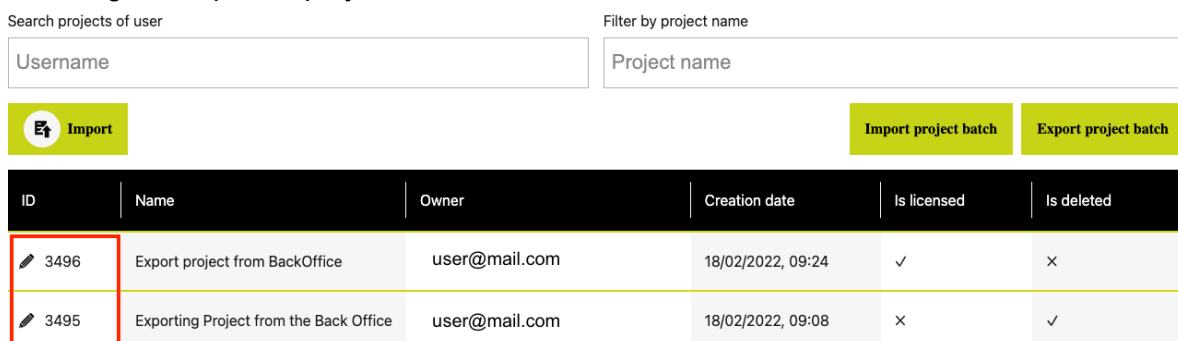
The user must navigate to the **Projects** and click on the **Export project batch** button.



This will open the **Export Project Batch** modal



The user must populate the **Project IDs** field with valid project IDs separated by commas. The **Project IDs** can be seen when searching for the projects of a specific user or when searching for a specific project.



Once the user clicks on the **Export Project Batch** button the export process will be triggered and the user will receive an email containing the batch export URL and a confirmation message that the export process has been successfully completed.



Project Exported

Project **batch b755303d-a428-4545-983f-ba6123f1a9ca** export **succeeded, 2 projects exported**

You can use the following URL to download the exported project. The link will be valid for 14400 minutes.

<https://az01a000ssts0001.blob.core.windows.net/export/export-batch-b755303d-a428-4545-983f-ba6123f1a9ca-20220218085330181.json?sv=2019-07-07&sr=b&sig=4rgWheLCxz1OL9JgCnhxGdEETQUjcu%2BzqTs69dwI7DE%3D&se=2022-02-28T08%3A53%3A30Z&sp=r>

Download exported project

Importing Projects in the Back-Office

Users must navigate to the **Projects** tab in the Back-Office.



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Products



Projects



Project tiles



Users

Users must click on the **Import** button located underneath the Username field

Search projects of user

Filter by project name

Username

Project name



Import

Import project batch

Export project batch

This will open the **Import Project** modal.

Import Project

×


Project URL *

Template ID (0 = import as project) *

0

Project Owner *

Password


Import

Users must fill in the required fields (*) to complete the **Import** process as follows:

Import Project

×

Project URL *

https://az01a000ssts0001.blob.c


Template ID (0 = import as project) *

0

Project Owner *

user@mail.com

Password


Import

- The **Project URL** field must contain the project export link that the user has received via email once the export process has been completed;
- The **Template ID** field must be left on the default **0** to ensure that the project is imported under the correct category;
- The **Project Owner** field must contain the name email address of a valid user account that will receive the project;
- The **Password** field is optional;

Once the **Import** process has been completed, the user will receive an email confirmation that the Project has been successfully imported.



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Project Imported

Project **3497** import **succeeded**

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Importing Project Batch in the Back-Office

The user must navigate to the **Projects** and click on the **Import project batch** button

Search projects of user

Filter by project name

 Import

Import project batch

Export project batch

This will open the **Import Project Batch** modal.

Import Project Batch

×

Project Owner *


Template ID (0 = import as project) *

0

Password

Browse files

or



Drag JSON file here

Import project batch

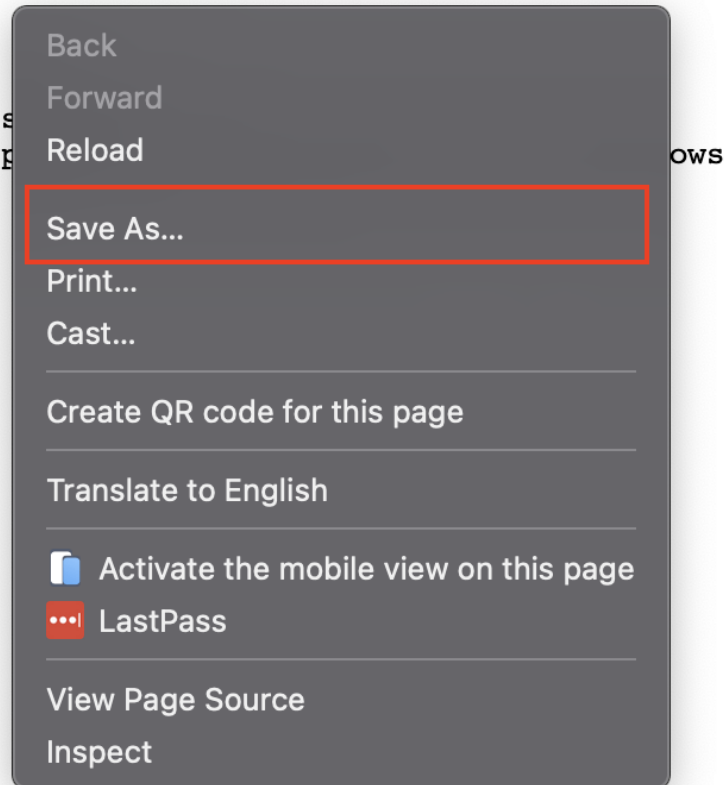
Users must fill in the required fields (*) to complete the **Import** process as follows:

- The **Project Owner** field must contain the name email address of a valid user account that will receive the project;
- The **Template ID** field must be left on the default **0** to ensure that the projects are imported under the correct category (as projects);
- The **Password** field is optional;
- **Upload JSON file** - the user must upload the JSON file containing the information of the project batch;

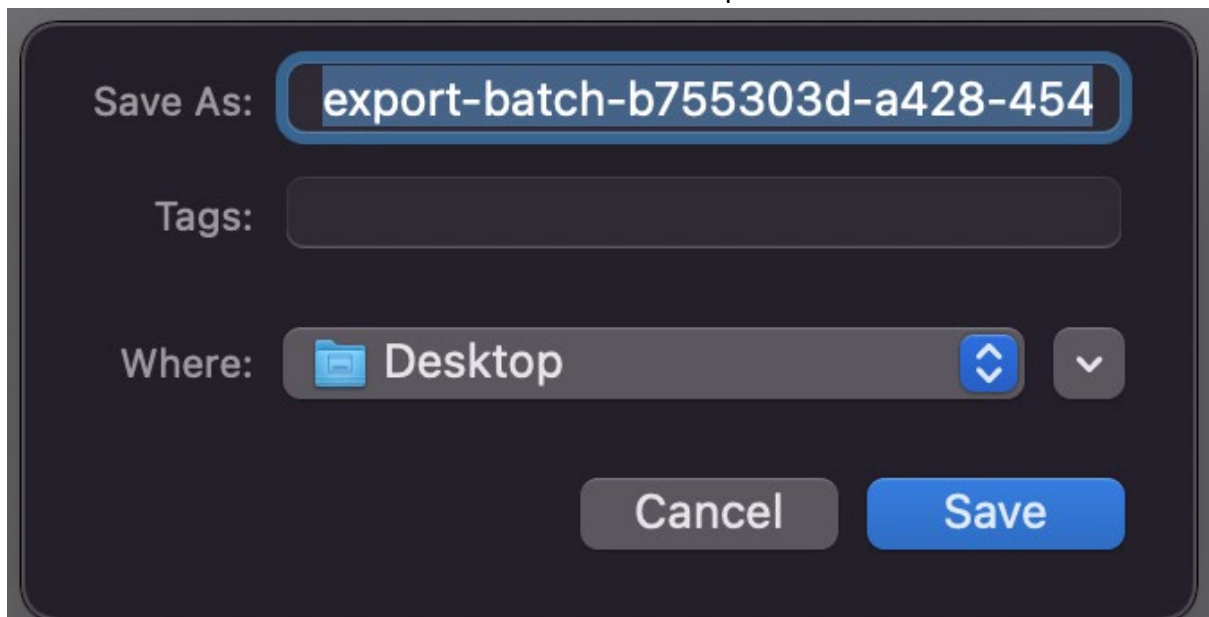
Obtaining JSON File

In order to obtain the JSON file required for a batch import, the user must click on the batch export link received via email to open the link, right-click on the page and select the **Save As** option.

```
[
  {
    "ProjectId": 3497,
    "Description": "Export project from BackOffice",
    "ExportFileUrl": "https://az01a000ssts0001.blob.core.windows
28T08%3A40%3A27Z&sp=r",
    "Success": true
  },
  {
    "ProjectId": 3490,
    "Description": "Regres
    "ExportFileUrl": "http
28T08%3A53%3A29Z&sp=r",
    "Success": true
  }
]
```



The user then has to save to JSON file to the local computer.



Once the Batch Import has been successfully completed the user will be notified via email.



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Project Imported

Project **batch**
0d68f755-ee14-
4418-aafc-
d7e609f0db0e
import **succeeded, 2**
projects imported

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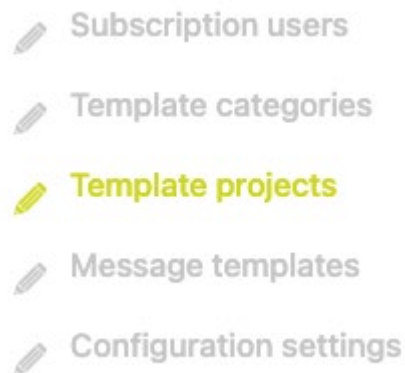


Importing and Exporting Templates from the Collaboard Back-Office

This article describes how to export and import templates in the Collaboard Back-Office.

Exporting Templates from the Back-Office

Under the **Template projects tab** in the Back-Office users can access all the existing templates present on any given environment.



On this tab the user will see all the existing templates on the given environment.

Select language

English

+ Create template from project

| Project ID | Description | Extended description | Last update | More info |
|------------|------------------------|----------------------------|-------------------|-----------|
| 3 | test1 | test | 14/09/2021, 14:24 | |
| 89 | Sticky Notes Template | anfnafaoafa | 04/06/2021, 11:46 | |
| 91 | Sticky Notes Templates | Test sticky notes template | 04/06/2021, 11:51 | |
| 92 | Test | test | 04/06/2021, 13:12 | |
| 93 | Test | Test | 04/06/2021, 13:20 | |
| 94 | Test | test | 07/06/2021, 16:54 | |
| 96 | test thumbnail | test thumbnail | 07/06/2021, 17:03 | |
| 98 | 1 sticky | 1 sticky | 07/06/2021, 17:05 | |
| 99 | stickies | stickies | 07/06/2021, 17:06 | |
| 101 | stickies | stickies | 07/06/2021, 17:17 | |

< Previous 1 2 3 4 5 Next > 10 per page v

Clicking on the **Pencil** icon will open the template's details, where the user can see all the information related to the existing template such as:

- **Project ID** - the unique identification number for the template
- **Category** - the category which the template is part of
- **Description** - the templates description

- **Extended Description** - a more detailed description of the template
- **Zoom Factor** - the zoom level of the template
- **More Info Url**

Select language

English



Create template from project

| Project ID | Description | Extended description | Last update | More info |
|------------|-------------|----------------------|-------------------|-----------|
| 3 | test1 | test | 14/09/2021, 14:24 | |

Project Id

3

Category

test1

Description

test1

Extended description

test

Zoom factor

1

* More info Url

Cancel

Save

Edit template project

Export

Clicking on the **Export** button will trigger the export of the template.

| Project ID | Description | Extended description | Last update | More info |
|------------|-------------|----------------------|-------------------|-----------|
| 3 | test1 | test | 14/09/2021, 14:24 | |

Project Id

3

Category

test1

Description

test1

Extended description

test

Zoom factor

1

* More info Url

Cancel

Save

Edit template project

Export



Project Exported

Project 3 export succeeded

You can use the following URL to download the exported project. The link will be valid for 14400 minutes.

<https://az01a000ssts0001.blob.core.windows.net/export/export-3-110-20220218081039815.zip?sv=2019-07-07&sr=b&sig=fAJmStoWsuqHqPrOeSYbCQD9mZXtR%2FAhBfki3pi1%2BoQ%3D&se=2022-02-28T08%3A10%3A55Z&sp=r>

Download exported project

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Exporting Templates as a batch from the Back-Office

The user must navigate to the **Projects** and click on the **Export project batch** button.

The screenshot shows the Collaboard interface. On the left is a sidebar with navigation links: Products, Projects (highlighted), Project tiles, Users, Customers, Subscriptions, Subscription users, and Template categories. The main area has a header with 'Search projects of user' (containing a 'Username' input field) and 'Filter by project name' (containing a 'Project name' input field). Below the header are two buttons: 'Import' and 'Export project batch' (highlighted with a red box). Below the buttons is a table with columns: ID, Name, Owner, Creation date, Is licensed, and Is deleted. At the bottom right, there is a '10 per page' dropdown menu.

This will open the **Export Project Batch** modal

Export Project Batch

Project IDs

e.g. 100, 200, 300, 400

Export project batch

The user must populate the **Project IDs** field with valid template IDs separated by commas. The **Template IDs** can be seen in the **Template projects** tab.

Products

Projects

Project titles

Users

Customers

Subscriptions

Subscription users

Template categories

Template projects

Message templates

Configuration settings

Online users

Promo codes

Promo types

License file

Select language

English

+ Create template from project

| Project ID | Description | Extended description | Last update | More info |
|------------|------------------------|----------------------------|-------------------|-----------|
| 3 | test1 | test | 14/09/2021, 14:24 | |
| 89 | Sticky Notes Template | anfnafoafa | 04/06/2021, 11:46 | |
| 91 | Sticky Notes Templates | Test sticky notes template | 04/06/2021, 11:51 | |
| 92 | Test | test | 04/06/2021, 13:12 | |
| 93 | Test | Test | 04/06/2021, 13:20 | |
| 94 | Test | test | 07/06/2021, 16:54 | |
| 96 | test thumbnail | test thumbnail | 07/06/2021, 17:03 | |
| 98 | 1 sticky | 1 sticky | 07/06/2021, 17:05 | |
| 99 | stickies | stickies | 07/06/2021, 17:06 | |
| 101 | stickies | stickies | 07/06/2021, 17:17 | |

Previous

1

2

3

4

5

Next

10 per page

Once the user clicks on the **Export Project Batch** button the export process will be triggered and the user will receive an email containing the batch export URL and a confirmation message that the export process has been successfully completed.

Importing Templates in the Back-Office

Users must navigate to the **Projects** tab in the Back-Office.

 Products **Projects** Project tiles Users

Users must click on the **Import** button located underneath the Username field

Search projects of user

Username

Filter by project name

Project name




Import

Import project batch

Export project batch

This will open the **Import Project** modal.

Import Project 


Project URL *

Template ID (0 = import as project) *

0

Project Owner *

Password

 **Import**

Users must fill in the required fields (*) to complete the **template Import** process as follows:

Import Project

×

Project URL

*

Template ID (0 = import as project)

*

https://az01a000ssts0001.blob.c

0

Project Owner

*

Password

user@mail.com

↗

Import

- The **Project URL** field must contain the project export link that the user has received via email once the export process has been completed;
- The **Template ID** field must contain the correct **Category ID** representing the category in which the Template will be imported;
- The **Project Owner** field must contain the name email address of a valid user account that will receive the project;
- The **Password** field is optional;

The user can see the existing **Template Categories** by navigating to the **Template Categories** tab.

Products

Projects

Project tiles

Users

Customers

Subscriptions

Subscription users

Template categories

Template projects

Message templates

Configuration settings

Online users

Promo codes

Promo types

License file

Select language

English

+

Add template category

| Category ID | Description | |
|-------------|-----------------------|---|
| 1 | Standard template | ✕ |
| 256 | test1 | ✕ |
| 257 | Sticky Notes Template | ✕ |
| 258 | Real-Life Templates | ✕ |

10 per page ▾

The user must input the correct **Category ID** in the **Template ID** field of the **Import Project** Modal in order to finalize the Template Import process.

Once the **Import** process has been completed, the user will receive an email confirmation that the Project has been successfully imported.



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Project Imported

Project **3497** import **succeeded**

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Importing Templates Batch in the Back-Office

The user must navigate to the **Projects** and click on the **Import project batch** button

Search projects of user

Filter by project name



Import

Import project batch

Export project batch

This will open the **Import Project Batch** modal.

Import Project Batch

Project Owner *


Template ID (0 = import as project) *

0

Password

Browse files

or



Drag JSON file here

Import project batch

Users must fill in the required fields (*) to complete the **Import** process as follows:

- The **Project Owner** field must contain the name email address of a valid user account that will receive the project;
- The **Template ID** field must contain the correct **Category ID** representing the category in which the Template will be imported;
- The **Password** field is optional;
- **Upload JSON file** - the user must upload the JSON file containing the information of the project batch;

Once the Batch Import has been completed the user will be notified via email.



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Project Imported

Project **batch**
0d68f755-ee14-
4418-aafc-
d7e609f0db0e
import **succeeded, 2**
projects imported

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Importing Template Batches from the PROD environment in ON-PREM environments

If the ON-PREM customer has direct internet access to the file URL specified in the JSON files, the customer can follow the Import Template steps mentioned above.

If the ON-PREM customer does NOT have direct internet access to the file URL specified in the JSON files, then in order for ON-PREM customers to be able to install the templates available on the PROD environment the following steps must be done:

- The files must be downloaded from the outside storage location;
- The files must be uploaded to an internal location where all of the users of the environment have access;
- Each JSON file must be updated with the NEW URL LINK to the location in the local network storage:

```
{  
  "ProjectId": 53412,  
  "Description": "Titel Blue",  
  "ExportFileUrl": "https://az01a000psta0002.blob.co  
  "Success": true  
},
```

- The new link that will be updated in the JSON files MUST be either an HTTP or HTTPS link;

Once the steps listed above have been followed, the same Template Batch Import process listed above can be followed.