

FRANÇOIS COUTURE

Halifax NS, B3H 2S7
(902)483-4033 | CoutureFrancois97@gmail.com

PROFILE

Dedicated, motivated and creative Bachelor of Science graduate with an unapplied desire to streamline existing systems using cooperation and creativity.

Dreams to be a part of the “next best thing” that positively impacts day to day lives in technology, energy or entertainment.

Inclined to a career in analytics, business development or any other possible path that can provide the landscape leading to the dream’s reality.

EDUCATION

Bachelor of Science

Sept 2019 – Apr 2023

Computing Sciences & Business Administration

Saint Mary's University, Halifax, Nova-Scotia

SKILLS & ABILITIES

Creativity: Tendency to explore solutions are unconventional and identifying issues that lie within an existing system. Extremely open to new perspectives.

Communication: Quickly establishes rapport and relationships between clients, acquaintances and colleagues, demonstrating friendliness and professionalism.

Dedication: Obsessive over projects that are significant in potential or passion, whether it be business related or otherwise.

Technical: Experienced using MS Office Suite, Google Suite, and some business software.

Language: Full fluency in both English and French in communication and writing. Drawn to learning other languages.

EXPERIENCE

Bartender and Hawker

Aug 2021 - Present

Centerplate, Halifax, Nova-Scotia

- Operates sales and service inside an arena with thousands of customers and with high autonomy. Excellent service is incentivized.
- High levels of stress and uncertainty are common. Quick problem solving, tact and self-reliance are mandatory to succeed in this position.
- Seasonal from September to May recurring yearly.

Customer Service Associate

May 2022 - Aug 2022

Nova Scotia Power, Halifax, Nova-Scotia

- Provided service and solutions to customers. This included the introduction of new customers to the service, discovery and treatment of problems, and connections.
- Performed duties beyond what was expected - Customer issues outside of scope were done without transfers, calls in French were addressed to me, higher tier support was rarely utilized.
- Job contract ended upon the start of the Fall Semester.