**FRANÇOIS COUTURE**

Halifax NS, B3H 2S7

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**PROFILE**

Dedicated, motivated and creative Bachelor of Science graduate with an unapplied desire to streamline existing systems using cooperation and creativity.

Dreams to be a part of the “next best thing” that positively impacts day to day lives in technology, energy or entertainment.

Inclined to a career in analytics, business development or any other possible path that can provide the landscape leading to the dream’s reality.

**EDUCATION**

***Bachelor of Science Sept 2019 – Apr 2023***

*Computing Sciences & Business Administration*

Saint Mary's University, Halifax, Nova-Scotia

**SKILLS & ABILITIES**

**Creativity:** Tendency to explore solutions are unconventional and identifying issues that lie within an existing system. Extremely open to new perspectives.

**Communication:** Quickly establishes rapport and relationships between clients, acquaintances and colleagues, demonstrating friendliness and professionalism.

**Dedication:** Obsessive over projects that are significant in potential or passion, whether it be business related or otherwise.

**Technical:** Experienced using MS Office Suite, Google Suite, and some business software.

**Language:** Full fluency in both English and French in communication and writing. Drawn to learning other languages.

**EXPERIENCE**

***Bartender*** *and* ***Hawker******Aug 2021 -*** *Present*

**Centerplate,** Halifax, Nova-Scotia

* Operates sales and service inside an arena with thousands of customers and with high autonomy. Excellent service is incentivized.
* High levels of stress and uncertainty are common. Quick problem solving, tact and self-reliance are mandatory to succeed in this position.
* Seasonal from September to May recurring yearly.

***Customer Service Associate******May 2022 - Aug 2022***

**Nova Scotia Power,** Halifax, Nova-Scotia

* Provided service and solutions to customers. This included the introduction of new customers to the service, discovery and treatment of problems, and connections.
* Performed duties beyond what was expected - Customer issues outside of scope were done without transfers, calls in French were addressed to me, higher tier support was rarely utilized.
* Job contract ended upon the start of the Fall Semester.