Franco Parodi

About me

 My name is Franco Parodi, I am 22 years old, and I consider myself a proactive professional with strong teamwork skills and an efficient approach to problem-solving. I am committed to developing innovative and high-quality solutions.

I have experience in user management, working with Active Directory, tracking and structuring tickets, and documenting procedures, among other tasks.

My education includes Cambridge certificates that certify my bilingual proficiency, allowing me to communicate fluently in English in both technical and general contexts.

I am a web and full-stack developer with experience in creating web applications and interface design. My initial focus was web development, and I am currently expanding my knowledge in object-oriented programming languages. My goal is to continue working on web programming projects, leveraging my experience and skills to create effective and high-quality solutions.

Contact

- Phone: (+54) 1144493072
- Email: francoparodi2001@gmail.com
- LinkedIn: https://www.linkedin.com/in/franco-parodi-a638ab206/
- GitHub: https://github.com/Francoparodi01
- Portfolio: portfolio-franco-parodi.netlify.app

Academic background

College 2023 - Present

•UADE Software Development Technician Program. Second year

Courses and Certificates

Coderhouse Backend career

• Backend career

Coderhouse march 2022 - february 2022 Frontend course

• Desarrollo web

• JavaScript

• React Js

2015 - 2019

High School Diploma in Social Sciences, Humanities, and Bilingual Studies at Lange Ley Institute

Core Competencies

Adaptability	Jira	Active Directory	Microsoft Services	JavaScript	Git	React
MySQL	Prisma	Python	Scrum	Problem Solving	Teamwork	Communication

Experience

January 2024 - May 2024

Yel solutions

Help desk

- Log technical support requests via phone, email, or ticketing system.
- Diagnose and resolve users' hardware and software technical issues.
- Provide remote assistance to troubleshoot IT problems.
- Set up and maintain computer equipment and devices.
- Install, update, and support enterprise software and applications.
- Train users in the proper use of equipment and systems.
- Monitor tickets to ensure timely resolution of issues.
- Collaborate with other IT teams to tackle complex problems.
- Document procedures and solutions for future reference.
- Keep the knowledge base updated to facilitate resolution of common issues.
- Perform system administration tasks such as user account management and permissions configuration.

2018 - 2019

Junior Administrative, Internship at Cargill

- Public and corporate communication
- Excel
- Maintenance tasks and mail distribution
- Microsoft Outlook

Languages

English, C1 Advanced level

- List of certificates awarded by Cambridge:
    - FLYERS
    - KET
    - PET
    - IGCSE
    - CAE

Portuguese, Celpe-Bras, intermediate level