Telco Customer Churn Dashboard
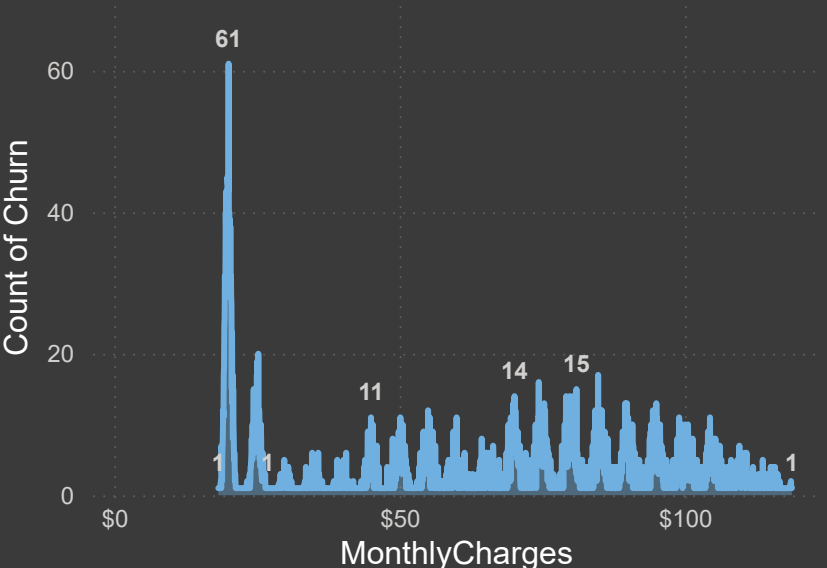
Count of customerID by Churn
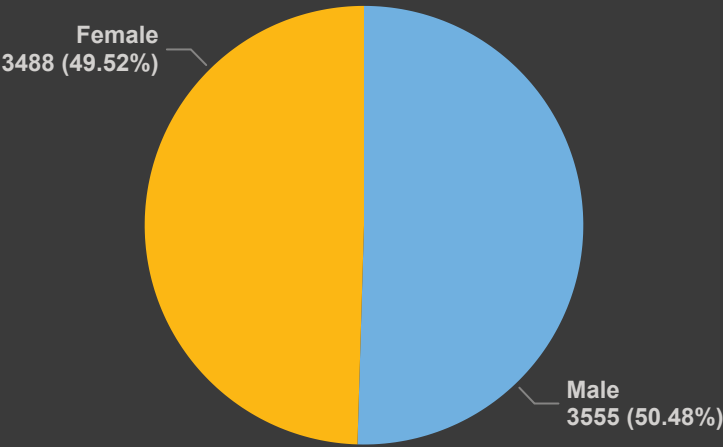

- No: 5174
- Yes: 1869

Count of customerID vs Churn
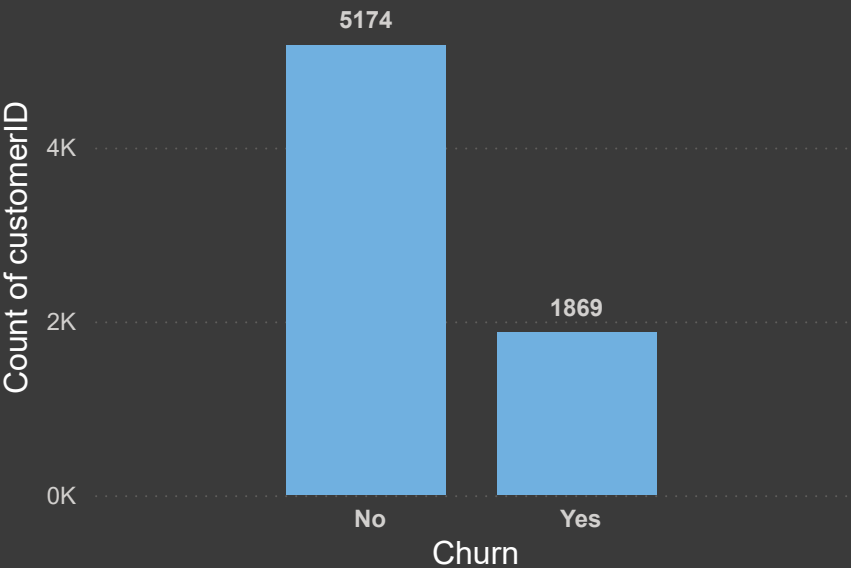
Count of Churn by InternetService

- No: 1526 (21.67%)
- Fiber optic: 3096 (43.96%)
- DSL: 2421 (34.37%)
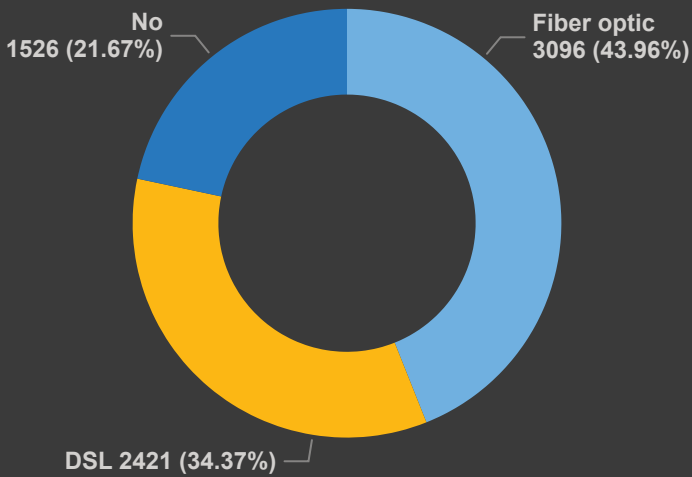
Count of Churn by MonthlyCharges

Peak values: 61, 11, 14, 15, 1

MonthlyCharges ($0 – $100)

Count of Churn by gender

- Female: 3488 (49.52%)
- Male: 3555 (50.48%)

Count of Churn by MultipleLines

- No: 3390
- Yes: 2971
- No phone service: 682
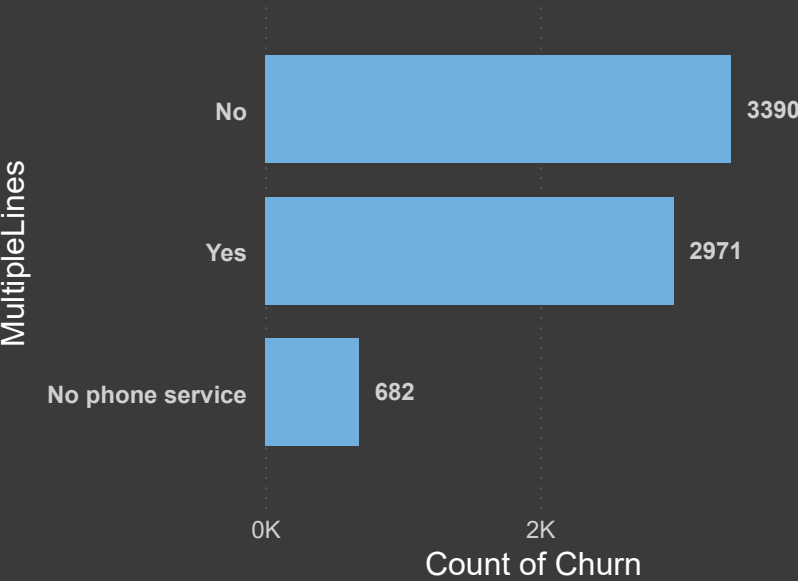
Count of Churn

Count of Churn by PaymentMethod

- Electronic check: 2365
- Bank transfer (automatic): 1544
- Mailed check: 1612
- Credit card (automatic): 1522