

# Frankie Bruno

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## WEB DEVELOPER

As a Full-Stack Web Developer with a solid foundation in business management and property oversight, I bring a comprehensive suite of technical skills enriched by certifications in Cyber Security and Scrum Master. My journey in tech began with running a successful frozen treat business during college, where I honed my leadership and operational skills. This entrepreneurial experience seamlessly transitioned into the tech industry after I attended the Nashville Software School (NSS), where I became proficient in HTML5, CSS, JavaScript, and React. My work focuses on developing scalable web solutions with an emphasis on low latency and robust database management. My achievements in business, marked by significant sales growth and enhanced customer satisfaction, demonstrate my capability to drive business expansion.

After completing my training at NSS, I pursued a Cyber Security Analyst certification to fulfill my passion for protecting digital spaces, a role that aligns with my martial arts background. To further enhance my skill set, I earned a Scrum Master certification, leveraging my business experience and leadership abilities to excel in agile project management. This diverse expertise, combined with my cybersecurity knowledge and scrum proficiency, positions me ideally for roles that demand technical acumen, security expertise, and strong managerial skills in workplace services, facility management, and project oversight.

## WORK EXPERIENCE

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**Bruno & Hebert Properties** • Youngsville, Louisiana • 12/2022 – Present

**Property Manager** • Full-time

- Coordinating construction efforts and property agreements for the Bruno & Hebert Property from inception, stepping in to manage all aspects of the build after the contractor's unexpected passing.
- Manage tenant relations, ensuring satisfaction by promptly addressing maintenance requests, including household appliance repairs and air filter replacement. This has contributed to a rough 90% occupancy retention year round.
- Handle financial operations, including collecting tenant payments and processing invoices for labor, showcasing financial acumen and attention to detail.
- Sourced and hired skilled tradespeople, such as electricians and carpenters, effectively managing supplier relationships and overseeing project timelines, resulting in 100% compliance with fire/life safety inspections and local regulations, ensuring a safe and secure workplace environment.

**Nashville Software School** • Nashville, Tennessee, USA • 01/2023 – 06/2023

**Web Developer**

- Developed Python projects with 2-week deadlines, utilizing React and focusing on ES6+ JavaScript for modular coding. Experienced in project management through issue tickets and GitHub Projects, with a keen understanding of project requirements and goals. Proficient in database planning with ERDs for optimal data structuring, and created dynamic single-page web applications using JavaScript (ES6) and React.js, incorporating full CRUD functionality.
- Designed scalable and user-friendly web solutions, prioritizing low latency and robust database management to meet client expectations with custom-made digital experiences, also learned to debugged errors and resolve issues via console logs and network analysis. I also noticed, on average, I increased in programming comprehension and speed at roughly a 25% percent rate throughout my 6-month course.

- Styled applications using CSS, Bootstrap, react-strap, and Material UI. Completed six fully remote group project sprints, adept in using Slack, Zoom, GitHub Projects, and wireframes for effective group communication, collaboration, and issue resolution.

**Roxie's Cafe** • Youngsville, Louisiana • 01/2021 – 12/2022

**Manager** • Full-time

- Enhanced business system efficiency, leading to a 25% increase in profits within the first two quarters, alongside elevating customer satisfaction. Additionally, we improved productivity by 25% through effective employee scheduling, referral-based recruitment, and strategic staffing decisions.
- Grew business partnerships through effective networking, resulting in 20% increase in revenue and enhanced brand recognition.
- Implemented Clover POS microservices to enable online ordering for our snowball drive-through business, streamlining the process for customers to place orders remotely and enjoy convenient in-person pickup.

**Snow Buzz Frozen Treats** • Carencro, Louisiana • 05/2014 – 10/2021

**Owner & Operator** • Full-time

- Handled challenging situations affectively, such as altercations, theft and product waste.
- Led user-facing element development, boosting customer satisfaction by 50% through strategic enhancements. Revitalized workforce management, increasing productivity by 20% and cutting labor costs by 30%. Successfully coordinated with 5 groups for private events, achieving a 20% rise in partnerships and a \$3500 revenue increase.

## EDUCATION

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### Scrum Master

**Scrum Alliance** • 05/2024 – 05/2024

The Certified ScrumMaster® (CSM®) certification from Scrum Alliance equips me with an understanding of Scrum framework and agile principles. This course covers scrum roles, events, artifacts, and the underlying agile principles.

### Google Cybersecurity Certification in Cyber Security Analyst

**Coursera** • 12/2023 – 03/2024

### Web Development

**Nashville Software School** • Nashville, Tennessee • 01/2023 – 06/2023

### Bachelors General Studies

**University Of Louisiana At Lafayette** • Lafayette, Louisiana • 01/2014 – 08/2017

## CERTIFICATIONS

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**Web Development** • 01/2024 – 06/2024

NSS (Nashville Software School)

**Scrum Master** • 05/2024 – 05/2024

Scrum Alliance

**Google Cybersecurity Certification** • 12/2023 – 03/2024

Coursera

## SKILLS

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Gaming, Muay Thai, Music Production, Networking, Weight lifting & Running

**Technical:** Adobe Photoshop, Agile , API, Bootstrap, Computer Network, CSS, Cyber Security Analyst, Database Management, Debugging, Django, Entity Relationship Modelling, Git, HTML, JavaScript, Linux, Microsoft Word, MongoDB, Node.JS, Postman, Python, ReactJS, REST, Slack Software, SQL, Srum Master, Tailwind CSS, Testing

**Business :** Communication, Contract Management, Coordinating, Database Management Systems, Equipment management, Excel, Financial Acumen, Microservices, Operations, Payments, Problem Solving, Project Management, Property Management, Scalability, Workforce Management