



**THE COPPERBELT UNIVERSITY**  
**SCHOOL OF INFORMATION & COMMUNICATIONS TECHNOLOGY**  
**COMPUTER SCIENCE DEPARTMENT**

**OCTOBER 2019/2020 SESSIONAL EXAMINATION**

**CS 120: INTRODUCTION TO COMPUTER SYSTEMS**

**DURATION: THREE (3) HOURS**

**TOTAL MARKS: 100 MARKS**

**INSTRUCTIONS**

- ❖ There are seven (7) questions in this paper. **ANSWER ANY FIVE (5) QUESTIONS.**
- ❖ Each question carries Twenty (20) Marks. Begin each question on a new page.
- ❖ Read the questions carefully before answering. Identify words such as State, List, and Describe etc, and proceed as appropriate.
- ❖ If the question asks for a given number of points, you risk losing marks by supplying more than required of you.
- ❖ **DO NOT** use acronyms or abbreviations in answering questions, unless you have been asked to do so in the question.
- ❖ All Answers should be written clearly and neatly in the answer booklet.

**DO NOT TURN THIS PAGE UNTIL YOU ARE TOLD TO DO SO**

## QUESTION ONE

- a) State the difference between data and information [2 marks]
- b) In one sentence explain each of the following terms relating to information technology:
- i. A distributed system
  - ii. 'in line' documentation
  - iii. Benchmarking
  - iv. A database management system (DBMS)
  - v. Ergonomics [2 marks each]
- c) State the methods used to check batch transactions [3 marks]
- d) What term best describes each of the following [5 marks]
- i. Data that deals with numbers, frequencies, or quantities.
  - ii. Output that later comes back as an input document.
  - iii. The steps the system takes to ensure that the transaction is acceptable.
  - iv. Software program that appears to be benign, but then does something other than expected.
  - v. Interactive systems for controlling critical operations in real time.

## QUESTION TWO

- a) ~~Using two sentences~~ explain how RAID 0 functions [2 marks]
- b) List any four (4) characteristics of secondary storage devices such as disk drives. [4 marks]
- c) State four (4) input devices that can be used at a self-service checkouts. (A self-service checkout is an automated process that enables shoppers to scan, bag, and pay for their purchases without human assistance). [4 marks]
- d) Give 5 examples of line printers [5 marks]
- e) Complete each of the following statements below using the options listed below

[5 Marks]

Terminal	Sequential Access	Arithmetic Logic Unit
Machine language	Assembly language	Algorithm
Central Processing Unit	Operating system	Direct Access

- i. \_\_\_\_\_ is a point at which data enters or leaves the computer
- ii. The method used in magnetic tape for data access is \_\_\_\_\_
- iii. \_\_\_\_\_ is the language that the computer can understand and execute.
- iv. Actual execution of instructions in a computer takes place in \_\_\_\_\_.
- v. A step by step procedure used to solve a problem is called \_\_\_\_\_.

### QUESTION THREE

a) Define the following terms

- i. baud [2 marks]
- ii. bootstrap [2 marks]
- iii. Bug [2 marks]
- iv. machine cycle [2 marks]

b) How many bits form 2 Terabyte (TB)? [2 marks]

c) i) What are the four (4) primary components of a computer? Use a diagram to show your answer [6 marks]

ii) For each component in 'c,i' state one (1) device. [4 marks]

### QUESTION FOUR

a) Name and describe the one software that is necessary for the operation of the computer. (The description should not exceed 2 sentences). [3 marks]

b) Name four (4) industry examples of the software you described in part (a). [4 marks]

c) List three (3) 'legal' ways of acquiring software [3 marks]



- d) Using not more than two sentences define the term 'User Interface' and identify three (3) user interfaces other than Graphical user Interface. [5 marks]
- e) You are invited to give a lecture at Kitwe boys Secondary School about the basic functions of the computer system. After the lecture, pupils ask the following questions, provide answers.
- i. Which operating system is a single user and single task?
  - ii. What translator does lisp use?
  - iii. Which utility is used to compress contents of a disk for increasing the capacity of a disk?
  - iv. What is Assembly language?
  - v. Where is Assembly language mostly used? [1 mark each]

#### QUESTION FIVE

- a) Name three (3) input devices common in association with cash transactions. [3 marks]
- b) Explain the difference between transcription and transposition errors. [4 marks]
- c) A method devised to help detect transcription and transposition errors is called the Check digit method. Use the Modulus 11 check digit method to compute a check digit that would be added to a five-digit personal identification number (PIN), **32416**, to validate it. [3 marks]
- d) What are the major functions offered by online systems? [6 marks]
- e) Explain what distributed computing is [4 marks]

#### QUESTION SIX

- a) Standards may be defined as *acceptable levels of performance*. In the context of information systems, how do **product** standards and **process** standards differ? [4 marks]
- b) Name any three (3) sources of standards. [3 marks]
- c) Name the categories of input validation methods. [3 marks]

- d) Discuss briefly the sectional organization of a batch processing installation or department by function or activity. [10 marks]

### QUESTION SEVEN

- a) Discuss the hazards to computer operator health and efficiency. [12 marks]
- b) Name the commonly used system documentation? [2 marks]
- c) What are the contributing factors to posture problems associated with workstation usage? [6 marks]

THE END