

## Contact

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(LinkedIn)  
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## Top Skills

MERN Stack  
JavaScript

## Certifications

CompTIA A+ ce Certification

# Franklyn Rafael Suriel

Full Stack Web Developer  
Blackwood, New Jersey, United States

## Summary

Currently studying Full Stack Web Developer. Experience in configuration technician, customer service and inventory. I also speak English and Spanish

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## Experience

### Compucom

#### Configuration Technician

April 2022 - October 2022 (7 months)

Paulsboro, New Jersey, United States

Set up and configure Windows 10 operating systems on different hardware platforms.

Install hardware components, including memory and peripherals, following established guidelines and procedures.

Work closely with team members to ensure configuration projects are completed on time, meeting or exceeding deadlines.

Identify and resolve hardware and software issues through troubleshooting and diagnostic tasks.

Test and evaluate systems to ensure they function properly and perform well.

Follow company policies and procedures, including security protocols, to maintain data confidentiality and system integrity.

### Furniture of America Inc.

#### Customer Service / Inventory

October 2015 - March 2021 (5 years 6 months)

New Jersey, United States

### Edesur Dominicana, S.A

#### Industrial Technical management Supervisor

February 2004 - September 2010 (6 years 8 months)

Dominican Republic

Plan, Coordinate and Manage the meter reading department.

Effectively manage, lead, and evaluate a team of 15 employees

Modifying and balancing the employee routes.

Improve the quality and effectiveness of meter reading and bill distributions.  
Suggest optimization solutions and improving processes that affect meter reading activity, bill distribution, service orders, and supply checks.  
Ensure that the quality indices affecting service orders, meter readings and bill distributions are kept within appropriate protocol standards  
Analyze Reading reports issued and correct anomalies that require technical actions.  
Monitor compliance of rules and procedures that affect meter reading and bill distribution.  
Perform maintenance route readings, bill creating and distribution.

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## Education

University of Pennsylvania

MERN Full Stack Coding Boot Camp · (November 2022 - May 2023)

Universidad Politécnica de Cartagena

Master's degree, Renewable Energy