

# Franklyn Rafael Suriel

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Portfolio: [https://franklynsuriel.github.io/franklyn\\_portfolio/](https://franklynsuriel.github.io/franklyn_portfolio/)

## SUMMARY

Front End Web Developer with a diverse background in Configuration Technician, Inventory, and Customer Service. Earned a certificate in Full Stack Web Developer from the University of Pennsylvania Coding Boot Camp. Skilled in developing responsive, mobile-first, and user-friendly web applications. Strengths in teamwork, creativity, time management and building projects from ideation to completion, ensuring a smooth and impactful user journey.

## TECHNICAL SKILLS

JavaScript ES6+, CSS3, HTML5, GitHub, Git, React, Express, Node, Handlebars, MySQL, NoSQL, MongoDB, jQuery, Bootstrap, Bulma, Web Development, Responsive Web Design, Front-End Development

## EXPERIENCE

### Configuration Technician

**April 2022 - October 2022**

#### CompuCom

**Paulsboro, NJ**

- Set up and configure Windows 10 operating systems on different hardware platforms.
- Install hardware components following established guidelines and procedures.
- Work closely with team members to ensure configuration projects are completed on time.
- Identify and resolve hardware and software issues through troubleshooting and diagnostic.
- Test and evaluate systems to ensure they function properly and perform well.
- Follow company policies and procedures, including security protocols, to maintain data confidentiality and system integrity.

### Configuration Technician

**August 2021 - March 2022**

#### Insight Global

**Paulsboro, NJ**

- Set up and configure Windows 10 operating systems on different hardware platforms.
- Install hardware components following established guidelines and procedures.
- Work closely with team members to ensure configuration projects are completed on time.
- Identify and resolve hardware and software issues through troubleshooting and diagnostic.
- Test and evaluate systems to ensure they function properly and perform well.

- Follow company policies and procedures, including security protocols, to maintain data confidentiality and system integrity.

### **Customer Service / Inventory**

**October 2015 - March 2021**

#### **Furniture of America Inc.**

**Secaucus, NJ**

- Fill up paperwork and report to Account Dept
- Check inventory accuracy
- Adjust wrong locations and look for error on the system
- Assisting a high volume of customers with selections
- Multitasking to maintain efficiency of order processing
- Process drivers orders to ensure timely delivery

### **Industrial Technical management Supervisor**

**2004 - 2010**

#### **Edesur Dominicana, S.A**

**Dominican Republic**

- Plan, Coordinate and Manage the meter reading department.
- Suggest optimization solutions and improving processes that affect meter reading activity, bill distribution, service orders, and supply checks.
- Ensure that the quality indices affecting service orders, meter readings and bill distributions are kept within appropriate protocol standards
- Analyze Reading reports issued and correct anomalies that require technical actions.
- Monitor compliance of rules and procedures that affect meter reading and bill distribution.
- Perform maintenance route readings, bill creating and distribution.

## **EDUCATION**

**Certificate, MERN Full Stack Coding Boot Camp** - University of Pennsylvania.

Philadelphia, PA

**Certificate, A+ Certification** – Hudson School of Technology.

Jersey City, NJ

**Master's degree, Renewable Energy** - Polytechnical of Cartagena University.

Cartagena, Spain

**Bachelor's Electronic Computer Engineer** – Apec University.

Santo Domingo, DR