




CURRICULUM VITAE

FRANCIS MBWEKE MOGONCHI

 00100 Nairobi, Kenya

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 francismogonchi@gmail.com

 Date of Birth: 13th February 2001

PROFESSIONAL PROFILE

Dedicated and versatile professional with over three years of experience in the hospitality industry and a background in education and digital marketing. Known for strong interpersonal skills, a collaborative spirit, and fluency in both English and Swahili. Passionate about continuous learning, with a solid academic foundation in Psychology, Literature, and Linguistics. Strongly motivated to dive into the AI world in language learning.

SKILLS

Excellent customer service and hospitality expertise.

Bilingual: Fluent in English and Swahili; translation, transcription and interpretation based and eager to learn additional languages.

Digital marketing and social media management.

Team player with strong communication and leadership abilities.

Adaptable, organized, and highly professional.


Strong work ethic and attention to hygiene and detail.

Computer literate and coding skills: HTML, CSS, JAVASCRIPT.

PROFESSIONAL EXPERIENCE

Ozone Lounge and Bar – Nairobi, Kenya

Waiter & Digital Marketer

 April 2022 – Present

Provided high-quality customer service in a busy hospitality setting in Kilimani


Promoted to manage digital platforms and online marketing for the establishment

Played a key role in improving customer engagement through social media presence

Recognized multiple times for outstanding service and hygiene standards

Tendere Boys High School – Kisii, Kenya

English & Literature Teacher

 March 2021 – December 2021

Taught English and Literature at the secondary school level after completing Grade 12.


Developed lesson plans and led classroom instruction with professionalism.

Fostered student growth in literacy and communication skills.

EDUCATION


University of Nairobi – Nairobi, Kenya

Bachelor of Arts (Psychology, Literature & Linguistics)

 September 2021 – Present


Tendere Boys High School – Kisii, Kenya

Kenya Certificate of Secondary Education (KCSE)

 2017 – 2020

Kianyabinge Primary School – Kisii, Kenya

Kenya Certificate of Primary Education (KCPE)

 2014 – 2016

Fekija vision centre-Kayole,Nairobi

 2006-2014

AWARDS & RECOGNITION

 most creative Employee – Tendere Boys (Awarded three consecutive times)

🏆 Neatest Employee – Recognized for outstanding cleanliness and personal hygiene.

REFERENCES

Available upon request.