



UNIT 3, Manton Engineering, Wing Road, Manton, Rutland, LE15 8SZ

Tel :01572 737624

**www.rutlandcycling.com** VAT Reg No. GB974976545

Rutland Water Cycling Ltd Registered in England Number 2926548  
Rutland Water Cycling Ltd- Registered address - C/O Cheney & Co, 310 Wellingborough Road, Northampton, NN1 4EP

**Order Source:** eBay

**Seller ID:** rutlandcycling

**Payment Via:** PayPal

**External Ref:** 250490709025

**Invoice Number:** 96433

**Invoice Date:** 15/08/2011

**Order Number:** 66621

**Order Date:** 15/08/11 23:03

**Customer Email:** fred@jackandbill.com

**Customer Phone:**



Fred Cave  
51 Warren Road  
Folkestone  
Kent  
CT19 6DL  
Great Britain

**Billing Address**

Fred Cave  
51 Warren Road  
Folkestone  
Kent  
CT19 6DL  
Great Britain

**PLEASE LEAVE US FEEDBACK**

At Rutland Cycling we value the opinions our customer's leave for us. If you are happy with your product and the service you have received we would be grateful if you could leave us some positive feedback. However, if for any reason you are dissatisfied please contact us directly and we will work with you to resolve your problem without the need for negative feedback.

Remember, at Rutland Cycling we offer a no quibble refund policy.

Thank You, Rutland Cycling Sales team

SKU	Location	Reference	Qty	Item Details	Net	Total
205562	1B55	DBSBBTR	1	SHIMANO COMPATIBLE BOTTOM BRACKET REMOVAL TOOL 75687	£ 2.49	£ 2.99

**Delivery :** £ 2.49

**Net Total :** £ 4.57

**VAT Inclusive (where applicable) :** £ 0.91

**Total (including discounts) :** £ 5.48

**Returns Slip**

<b>Order Number:</b> 66621 Fred Cave		
<b>Invoice:</b> 96433		
<b>Order Date:</b> 15/08/11 23:03		
Item No	Description	Reason for return
		<b>Please Tick Desired</b>
		<b>Refun</b> <input type="checkbox"/>
		<b>Replacemen</b> <input type="checkbox"/>

Please provide a detailed reason for return along with a request such as 'Please exchange/repair/refund' etc (continue overleaf or on a separate piece of paper if necessary)

**Returns Procedure**

Rutland Cycling pride ourselves in offering outstanding quality products at unbeatable prices, however if you are unhappy with your purchase you may return it within 7 days in its original packaging with all accessories for a refund. We have 2 easy to use procedures for returns one for cycles and one for accessories-

Cycles

For any problems relating to a cycle purchase please call us before doing anything between 9-5 Monday to Friday on 01572737624 (as soon as you hear an automated answer key 42 into your phone).

Please note we cannot accept any cycle warranty claim or return for incorrect pedal fitment or damage to crank arms caused by incorrect assembly.

Accessories

~~Simply post~~ back any accessory item to us with this returns slip and a contact phone number/email address to the following address:

Rutland Cycling (Ebay Returns)  
Unit 3 Manton Engineering  
Wing Road  
Manton  
Rutland  
LE15 8SZ

There is no need to contact us before returning any accessory item, but if you have any query then please contact us through ebay messaging.