Frederick Leatherbarrow

Personal profile

I am an enthusiastic, reliable and helpful person who takes pride in my work. I really enjoy working in retail, helping customers to find what they want and ensuring that they leave the store happy. I'm confident working as part of a team and also alone. Solving problems comes naturally to me and I have a desire to do my best.

Education

A-Levels (September 2017 - June 2019) The Studio Liverpool- 41 Greenland St, Liverpool L1 0BS Maths (A), Computer Science (B), Physics (C)

GCSEs (September 2015 - June 2017) Burscough Priory- Trevor Rd, Burscough, L40 7RZ Maths (8), English (5), Computer Science (A), Physics (A), Biology (B), Chemistry (A)

Work Experience and Achievements (Skills and competencies on page 2)

Card Factory (December 2019 - Present) - 12 Church Street

During my time at Card Factory I have developed a strong work ethic and been considered for further training towards progressing through the company. I am responsible for handling money, keeping stock on the shelves and keeping the shop clean and tidy. I am familiar with the Health and Safety procedures including Manual Handling and Knife Safety,

Bar work (October 2019 - Present) - Aughton Village Hall

I work behind a bar serving drinks to customers, as a part of a small team. I handle the till and do whatever tasks are necessary to ensure the smooth running of the bar' It's great meeting new people and helping them to have a great time.

Babysitting (October 2019 - Present) - Mrs Kate Evans

I regularly babysit two children with special needs, making sure they are safe and behave well and are happy.

Software development. (Paid work experience) (July 2019 - August 2019) - 360 Systems, 5 Rossmore Business Village Inward Way, Ellesmere Port CH65 3EY

At 360 systems, a company that works with web and mobile development, I worked on coding projects such as creating a website from scratch and I learned 3 new coding languages.

Air Training Corps (ATC) (November 2015 - September 2018) -

https://www.raf.mod.uk/aircadets/who-we-are/atc-ccf-raf/

Whilst in the ATC I volunteered on numerous occasions selling poppies for Remembrance Sunday and also helped to raise funds for the squadron by doing several bag packing sessions at local supermarkets. I was trusted to fire a rifle with live ammunition as well as to pilot a glider.

Duke of Edinburgh's award (D of E) (October 2016 - January 2016) - ATC

I have achieved a Bronze D of E Award. To gain this I planned and walked on an expedition with 4 other team members, I ensured that I had the correct clothing and supplies for the two days. We completed a practice expedition first before doing the real thing wherein we climbed Winter Hill and camped at a campsite.

The Scout Association (September 2007 - September 2018) - https://scouts.org.uk/

Towards the end of my time in The Scout Association I volunteered at a residential camp and took an active role in running a recreational activity for the younger members, this involved being responsible for their health and safety and entertaining them while they did the activity

National Citizen Service (May 2017 - June 2017)- https://wearencs.com

During my National Citizen Service (NCS) I worked as part of a team to renovate the garden of a retirement home in Skelmersdale. We planned, raised funds and interacted with the residents to enable us to turn their stories into a

play and fix up their garden. I raised funds in Ormskirk and also presented a pitch to a group of 'Dragons' for funding.

The Champion (September 2016 - May 2017) - Paper round

When studying my GCSEs I did a weekly paper round. This was a position of trust and required commitment even when cold or wet.

Skills and Competencies

Teamworking

At 360 Systems I worked with a colleague to gather and present information on one of the business' clients and present it to the head of the company. During my NCS I worked as part of a team to successfully renovate a garden, taking on an individual role to help the team.

Customer service

While at 360 Systems I had responsibility for customer support as well as answered, organised and distributed customer queries to who they needed to go to. Working at the Card Factory and Aughton Village Hall requires a high standard of customer service, to ensure customers are happy and likely to return.

Reliability

I have never been late for work. Also I have to be extremely flexible with changing shifts and days according to what's needed. Part of my duties at the ATC involved taking charge of cleaning a portion of the squadron. In the ATC there is a strong emphasis on reliability and I learned the importance of fulfilling commitments

Responsibility

At the ATC I was given a high level of responsibility, including being trusted to fire a rifle with live ammunition, I am trusted by the parents of children with special needs to take care of their children and I volunteer at a local community farm harvesting crops for wholesale and helping to look after the animals.

Communication skills

I have good communication skills, demonstrated by my bar work, delivering my Duke of Edinburgh's award presentation, by answering the telephones and managing support emails at 360 Systems and talking to care home residents as part of the NCS.

Independence & self reliance

During my time at 360 systems I was responsible for the planning and organisation of my tasks ensuring I achieved what I scheduled for myself. I also managed a long commute to 360 systems.

Finance & fundraising

I was trusted to raise funds for my ATC squadron as well as collect the money from customers during my bar work and at the Card Factory. I was also awarded the chairman's award for most active in the community as I got involved with helping at every opportunity.

References

Karen Card Factory - Store manager

Martin or Judith Bristow 07914694892 - Aughton Village Hall

Kate Evans 07900031135