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6-2 Journal: Communication Practices and Project Management Tools

CS 250

Two of the most important values of Agile is openness and transparency. This is because it commits the team to adhering to the Scrum Alliance Code of Ethics and allows for rapidly changing information to be known by all stake holders. To adhere to these values, teams use a couple of different communication practices. One that stands out to me as one of the most effective is daily standups. This is the practice that occurs usually at the beginning of every workday and are limited to 15 minutes. The standup requires every team member to communicate what they did yesterday, what they are going to accomplish today and what obstacles are in their way. This allows the entire team to know what everyone is doing and how their work may or may not affect another team members work. It also exposes obstacles and allows for anyone who may have a solution to help which ensures progress on the project is continuing. I think the standup is used in most iterations of Agile teams is proof of its effectiveness.

When looking back at the SNHU Travel project and the practices used by the team, one that was used effectively was face to face communications. The Product Owner Christy gathered the whole team to discuss the changing needs of the client and allowed for everyone to help in determining how to best meet those needs.

One of the Agile project communication tools that could have helped the SNHU Travel project team is Jira Software. This tool essentially acts as an information radiator. It is software that serves as a project hub where the status of the project and stories can be tracked, to-dos can be posted, code can be reviewed by other team members. The Jira Software ensures that the team is working within the values of Agile methodology.