Freddy Bono

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EDUCATION

University Park, PA   **The Pennsylvania State University**   June 2023 - Present

<u>Major</u>: Cybersecurity, GPA: 3.96

Awards: Henrickson Family Trustee Scholarship

<u>Coursework</u>: Object Oriented Programming: Inheritance and Polymorphism, Abstract Classes and Interfaces, Swing and Model View Controller, Java Collections Framework, MySQL

Computer Skills

- o Java, Word, Google Slides, HTML, CSS, JS

Personal Skills

- o Fast Learner, Ability to work in a team, Problem solving, Time Management, Communication, Customer Service

PROFESSIONAL EXPERIENCE

<u>Penn State THON</u> | Largest student run philanthropy, forty-six-hour dance marathon   October 2023 – Present

Rules and Regulations Committee Member
- o Created a safe and well-coordinated environment during THON weekend
- o Provided a positive experience at all THON Events to volunteers and supporters
- o Coordinated the logistical aspects such as building security and floor access
- o Ensured an overall safe and secure environment

<u>Marsh Creek Watersports</u> | Water sports equipment rental service   May 2022 – Present

Waterfront Employee
- o Greeted customers kindly and assisted them with what they were renting out from the boat rental.
- o Improved customer experience by aiding them with the item they rented by showing them how to use it, and answered any questions they had regarding the item
- o Collaborated with other employees to help customers rent an item more easily
- o Ensured the rental would be prepared during a busy hour by prepping efficiently beforehand
- o Overall, always creating a welcoming and friendly environment for the customer to enjoy when they rent an item.

<u>Chocolate Moonshine</u> | Homemade, traditional fudge, gourmet truffles, and chocolates   November 2022 – February 2023

Chocolatier
- o Greeted customers who came up to the kiosk in a friendly manner
- o Sold products to the customer by persuading them to buy an item from the kiosk
- o Answered questions regarding the items that were available to customers
- o Prompted customers to best offerings, and provided enticing information to help persuade the customer

Interests
- o Phillies, Eagles, Sixers
- o Going to the gym
- o Movies
- o Being outside