

## **SUMMARY**

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Through my career and education, I have gained experience in areas such as networking, operating systems, virtualization, and access\identity. Currently, I am in the process of gaining a deeper understanding of topics such Security and vulnerabilities. I am very ambitious, willing to learn and seeking a challenging position within the Information Technology field.

## **EDUCATION**

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**Florida State University, College of Communication and Information**  
*Masters of Science in Information Technology*

**Tallahassee, FL**  
12/2018

- GPA: 4.0

**Florida State University, College of Communication and Information**  
*Bachelors of Science in Information Technology, Summa cum laude*

**Tallahassee, FL**  
04/2016

- GPA: 3.927
- President's List: 4 Semesters \ Dean's List: 2 Semesters
- Member Education (Executive board), FSU AITP student chapter, Tallahassee, FL 05/2015-04/2016

## **EXPERIENCE**

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**Tallahassee Community College**  
*Systems Administrator*

**Tallahassee, FL**  
04/2019 – Present

- Installation and configuration of physical\virtual servers using Microsoft Windows Server along with Microsoft Hyper-V and Failover Cluster
- Manage access and identity in Microsoft\Azure Active Directory by configuring and managing accounts, groups, conditional access policies, enterprise applications, app registrations and AD Connect
- Automate processes and create reports using Microsoft PowerShell
- Update Microsoft SQL Database environment by working with a team to deploy a three-node Availability Group Cluster
- Increase account security by working with a team to deploy Azure Multi-Factor Authentication on all active accounts
- Ensure the security of systems by researching new and improved techniques, monitor and respond to security events and implement penetration test remediations
- Manage Microsoft Exchange Online by creating\updating mailboxes, groups, and mail flow rules

**Office of the State Court Administrator**  
*Senior User Support Analyst*  
*OPS User Support Analyst*  
*Intern*

**Tallahassee, FL**  
12/2014 – 04/2019  
09/2013 – 12/2014  
02/2013 – 09/2013

- Provide high quality and efficient day-to-day IT support for employees within the Florida State Courts System
- Manage domain accounts, computers, groups and group policies in Microsoft Active Directory
- Deployed and configured workstations by being a technical lead on Florida State Courts desktop upgrade to Microsoft Windows 8.1 and Windows 10 using Microsoft System Center Configuration Manager and Dell Image Assist
- Maintain and Upgrade Bind 9 DNS infrastructure by creating and configuring new Ubuntu 16.04 servers
- Verified and reconfigured power distribution for servers by being a technical lead and coordinator of data center power monitoring system
- Streamline printer deployment by implementing a Windows 2012R2 Print Server and using Group Policy Preferences

## **CERTIFICATES**

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**Microsoft Identity and Access Administrator Associate (SC-300)**  
**CompTIA Security+**

10/2022 – 10/2023  
09/2022 – 09/2025

## **SKILLS/INTERESTS**

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|----------------------------|-----------------------------|-------------------|
| • Microsoft Windows/Server | • Active Directory\Azure AD | • MySQL/MS SQL    |
| • MacOS                    | • Splunk                    | • PowerShell      |
| • Linux                    | • Hyper-V/Failover Cluster  | • Microsoft Azure |