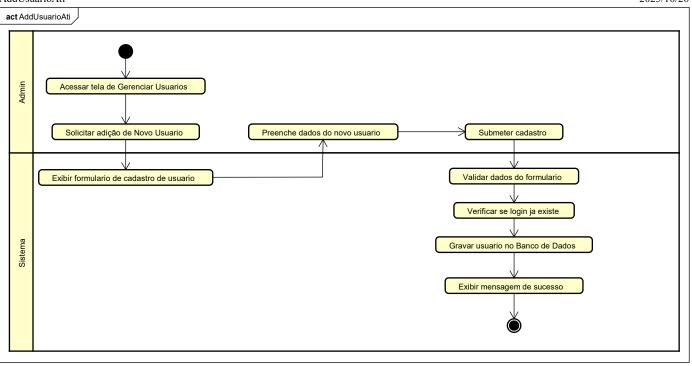
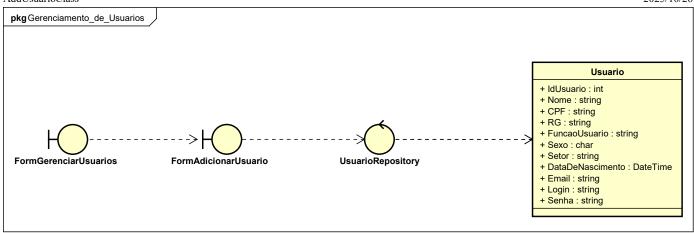
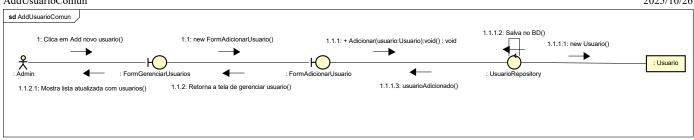
AddUsuarioAti 2025/10/26



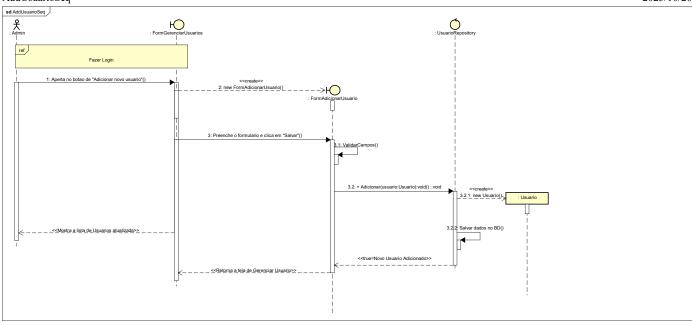
AddUsuarioClass 2025/10/26



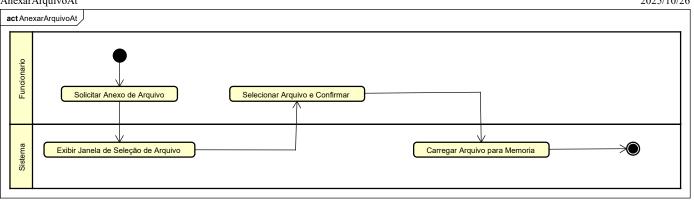
AddUsuarioComun 2025/10/26



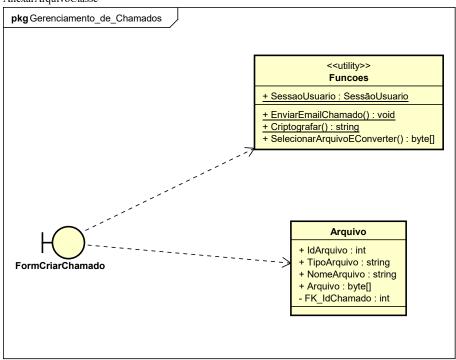
AddUsuarioSeq 2025/10/26



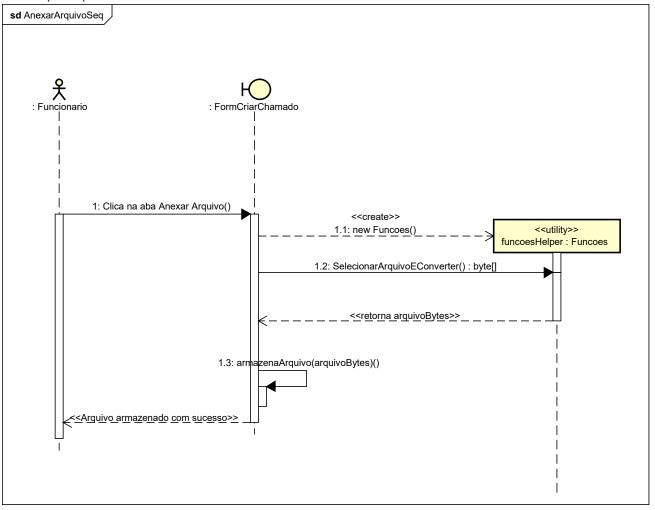
AnexarArquivoAt 2025/10/26



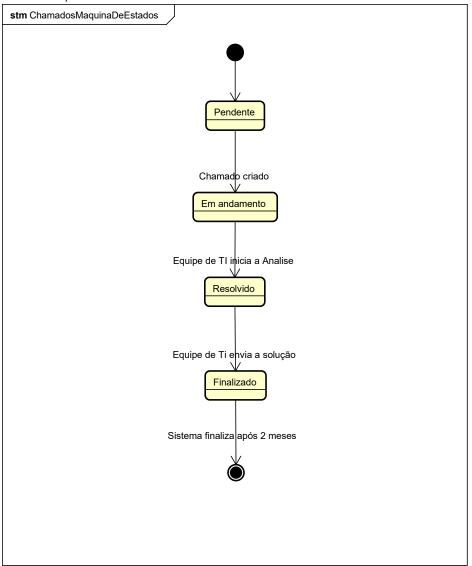
AnexarArquivoClasse 2025/10/26



AnexarArquivoSeq 2025/10/26



ChamadosMaquinaDeEstados 2025/10/26



ClasseClassificar 2025/10/26

pkg Gerenciamento_de_Chamados

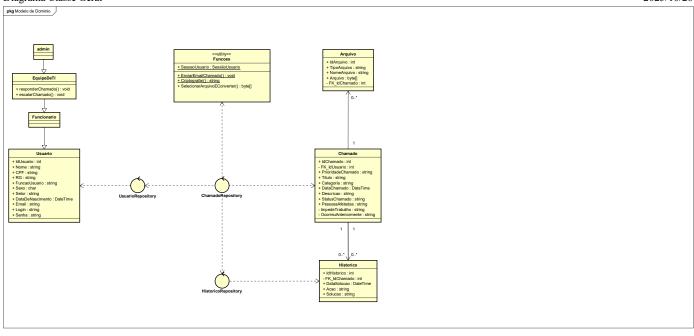
Inteligencia_Artifical

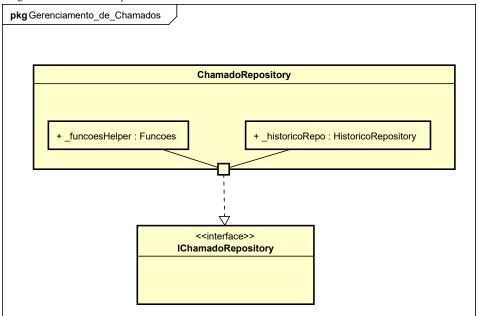
- historicoRepository : HistoricoRepository
- + analisarChamado(chamado: Chamado): SugestaolA
- classificarPrioridade(texto : string) : string
- gerarPropostaSolucao(texto : string) : string + ajustarConhecimento(solucaoCorreta : Historico) : void

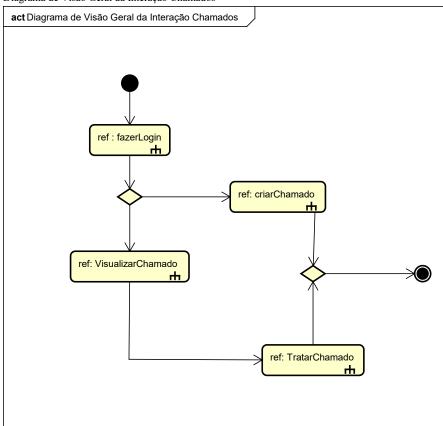
Chamado

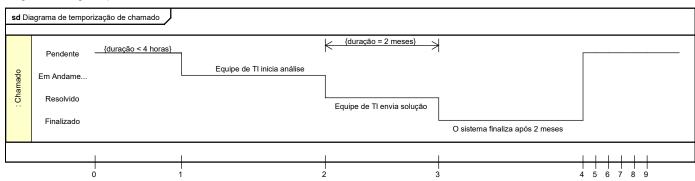
- + IdChamado : int
- FK_IdUsuario : int + PrioridadeChamado : string
- + Titulo : string
- + Categoria : string
- + DataChamado : DataTime
- + Descricao : string
- + StatusChamado : string
- + PessoasAfetadas : string
- ImpedeTrabalho : string
- OcorreuAnteriormente : string

Diagrama Classe Geral 2025/10/26

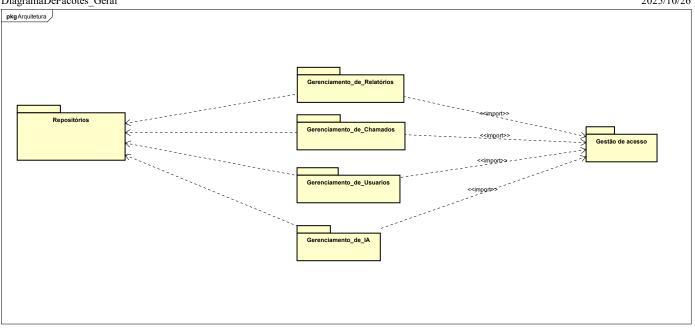




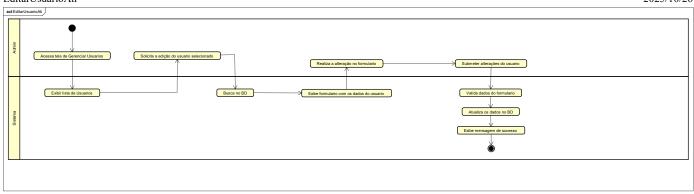




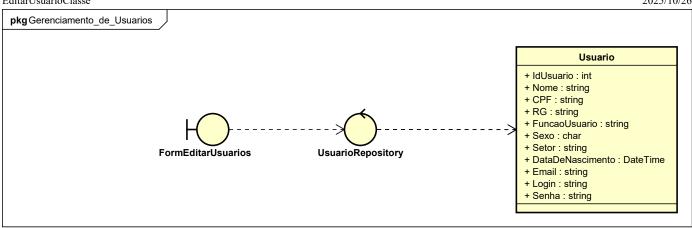
DiagramaDePacotes Geral 2025/10/26



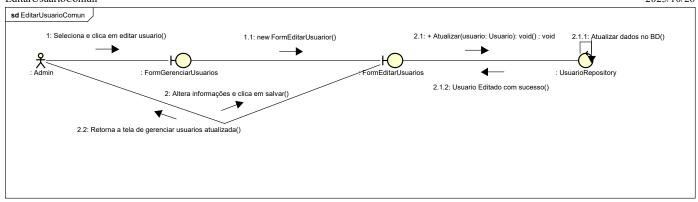
EditarUsuarioAti 2025/10/26



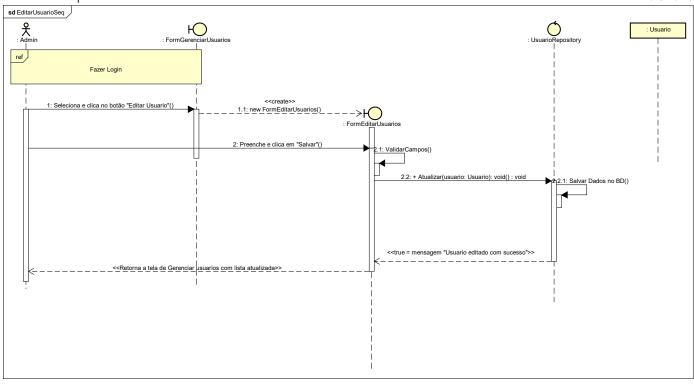
EditarUsuarioClasse 2025/10/26



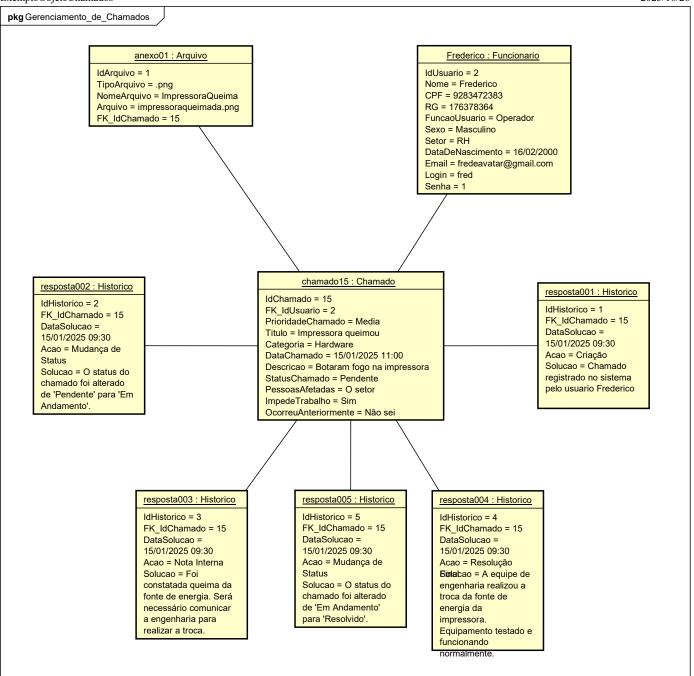
EditarUsuarioComun 2025/10/26



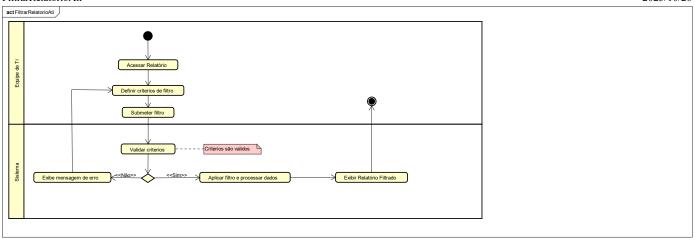
EditarUsuarioSeq 2025/10/26



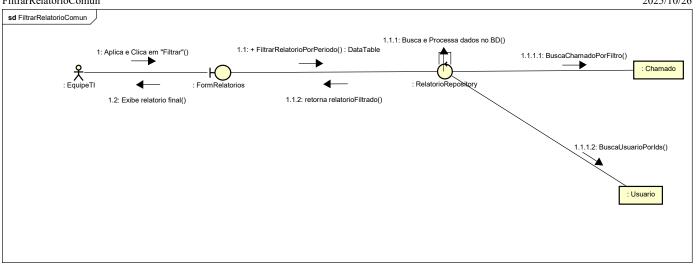
ExemploObjetoChamados 2025/10/26



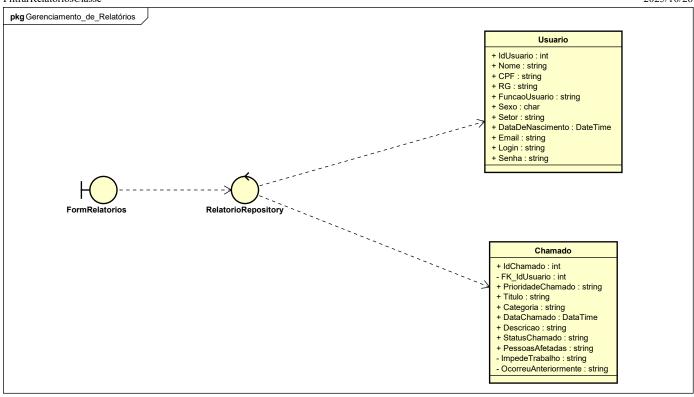
FiltrarRelatorioAti 2025/10/26



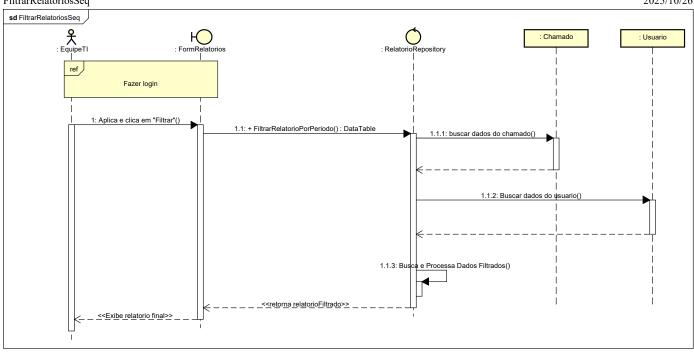
FiltrarRelatorioComun 2025/10/26



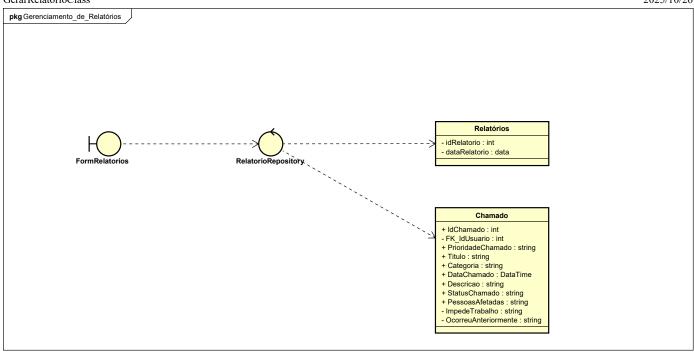
FiltrarRelatoriosClasse 2025/10/26



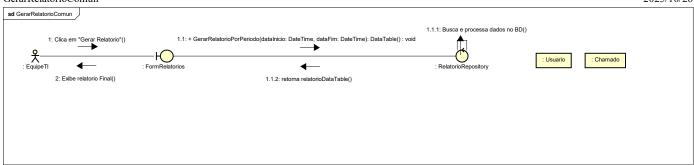
FiltrarRelatoriosSeq 2025/10/26



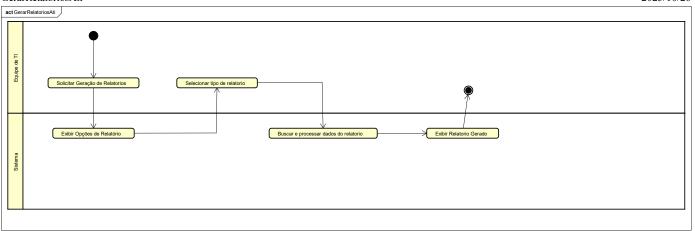
GerarRelatorioClass 2025/10/26



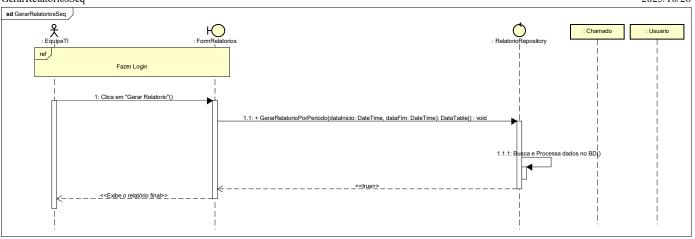
GerarRelatorioComun 2025/10/26



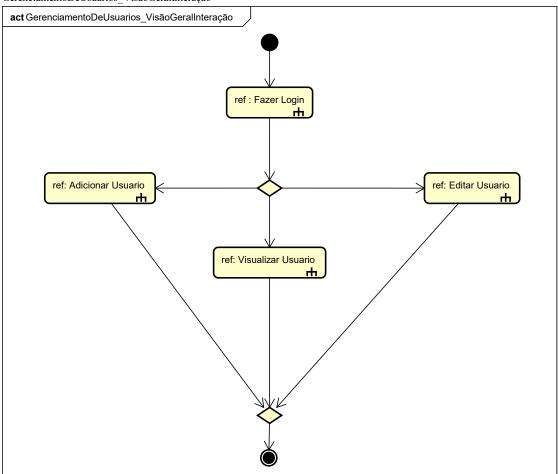
GerarRelatoriosAti 2025/10/26

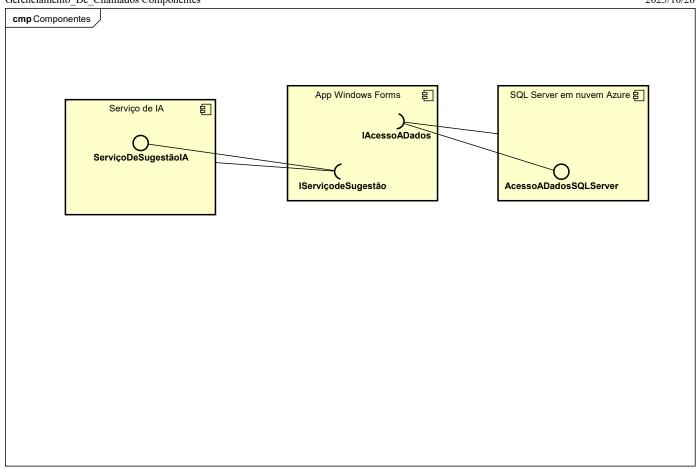


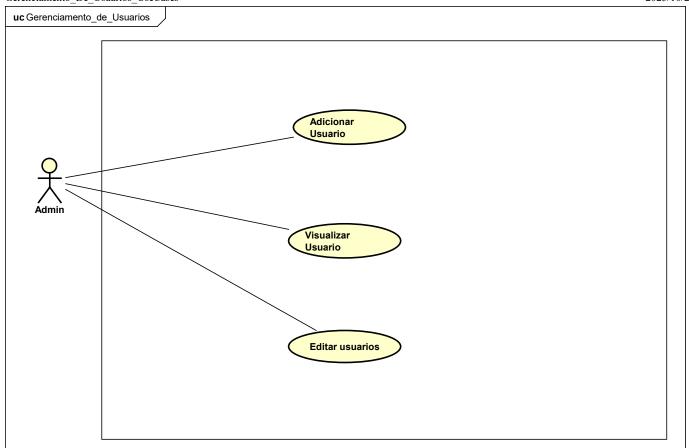
GerarRelatoriosSeq 2025/10/26



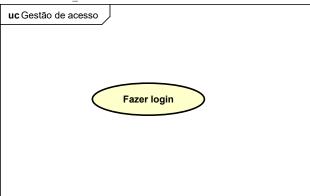
pkg Gerenciamento_de_Usuarios adminFrederico : admin usuarioGabriel : Funcionario IdUsuario = 2 IdUsuario = 1 Nome = Frederico CPF = 4709234902 Nome = gabriel CPF = 3492384 RG = 2903489238423 RG = 23842373 edita/visualiza FuncaoUsuario = funcionario FuncaoUsuario = admin Sexo = masculino Sexo = feminino Setor = RH Setor = vendas DataDeNascimento = 16/02/2000 Email = frederico@gmail.com Login = fred Senha = 1 DataDeNascimento = 27/09/2005 Email = gabriel@gmail.com Login = gabriel Senha = 1



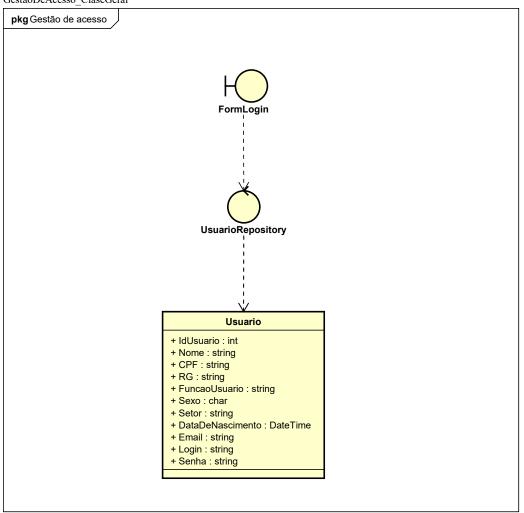


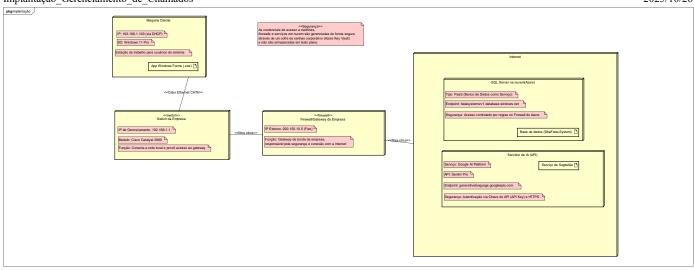


GestaoDeAcesso_CasosDeUso 2025/10/26

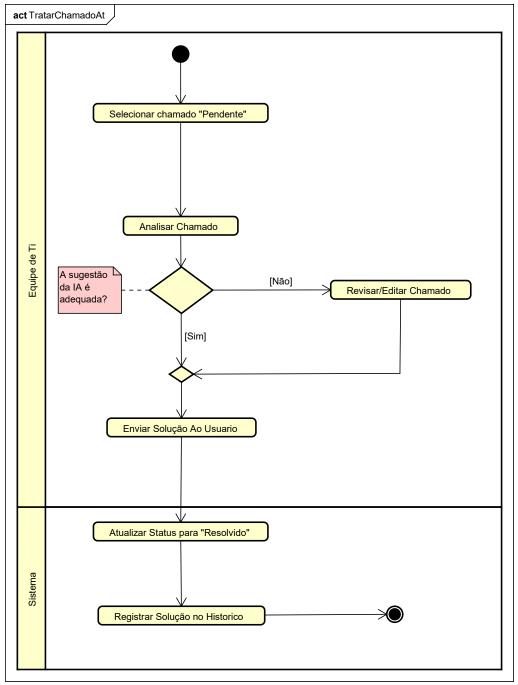


Gestão De Acesso Clase Geral 2025/10/26

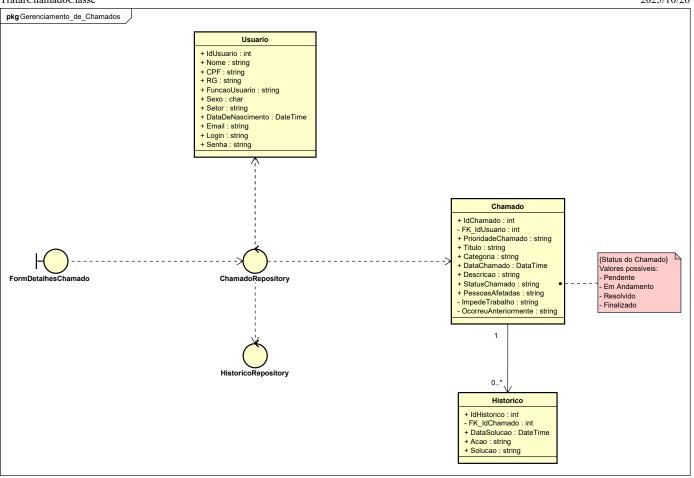




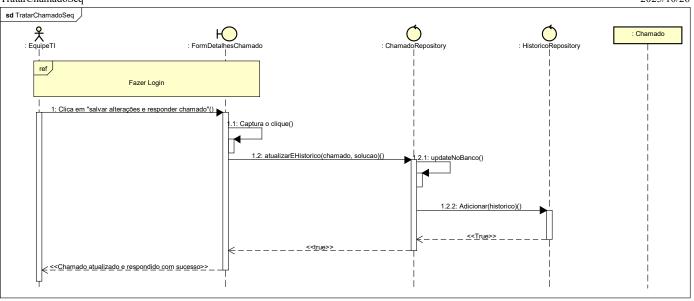
TratarChamadoAt 2025/10/26



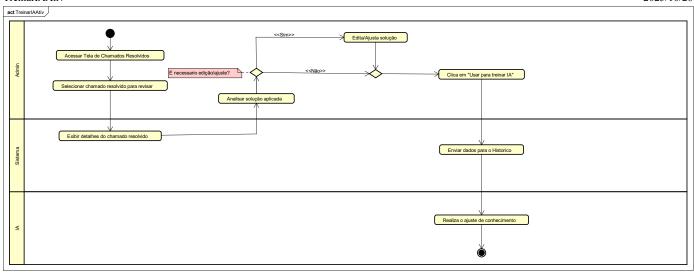
TratarChamadoClasse 2025/10/26



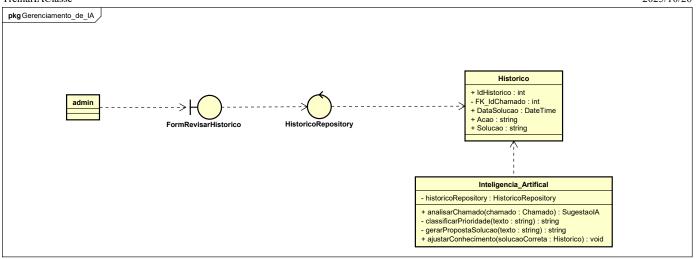
TratarChamadoSeq 2025/10/26



TreinarIAAtiv 2025/10/26



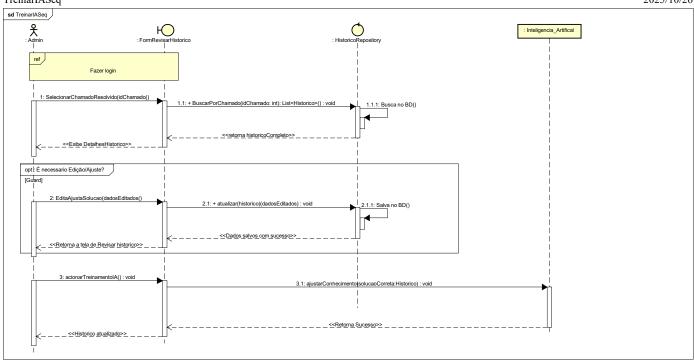
TreinarIAClasse 2025/10/26



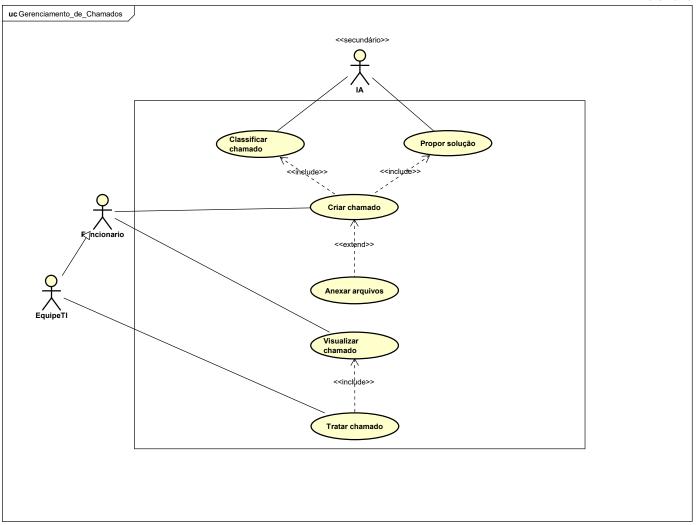
sd TreinarlAComun	TreinarIAComun					
	sd TreinarlAComun					

2025/10/26

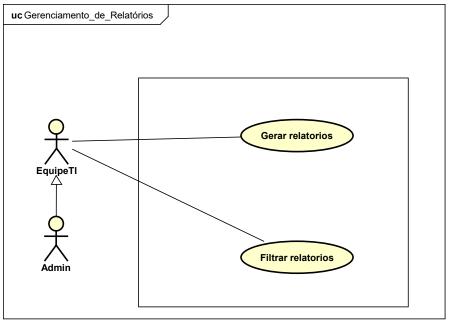
TreinarIASeq 2025/10/26



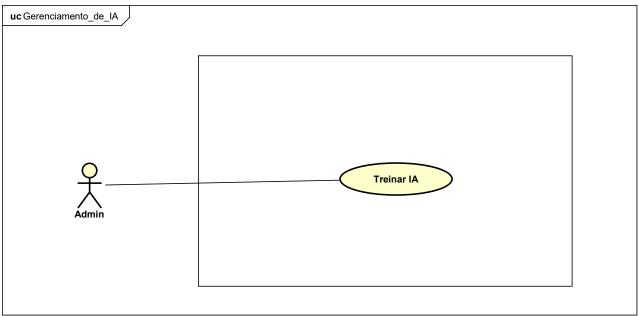
UseCaseChamados 2025/10/26



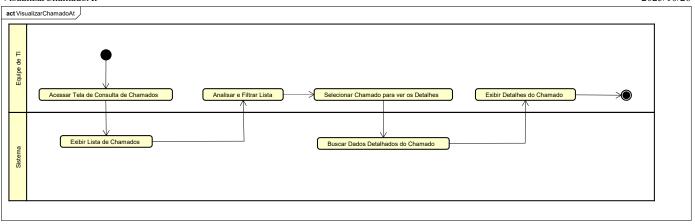
UseCaseRelatorios 2025/10/26



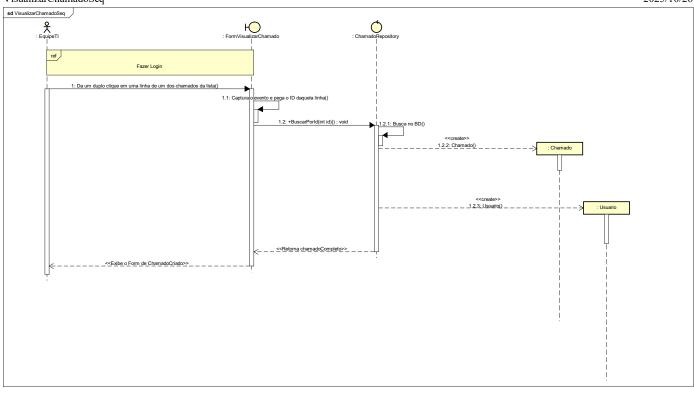
UseCasesIA 2025/10/26



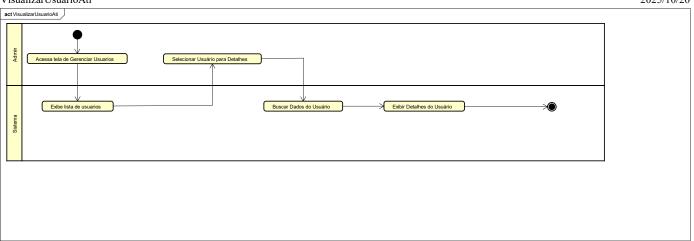
VisualizarChamadoAt 2025/10/26



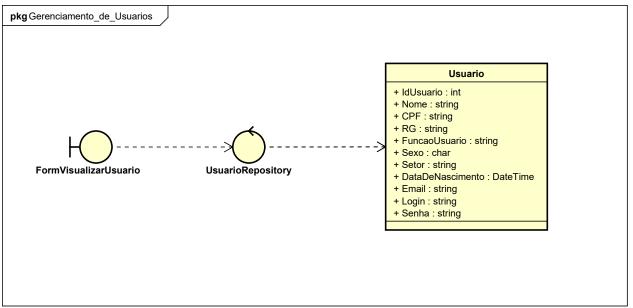
VisualizarChamadoSeq 2025/10/26



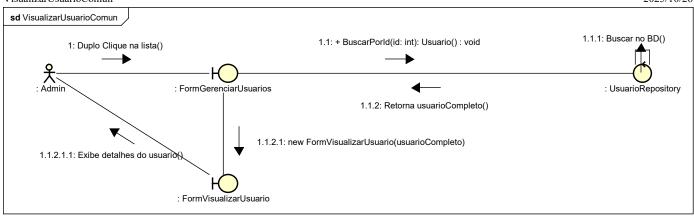
VisualizarUsuarioAti 2025/10/26



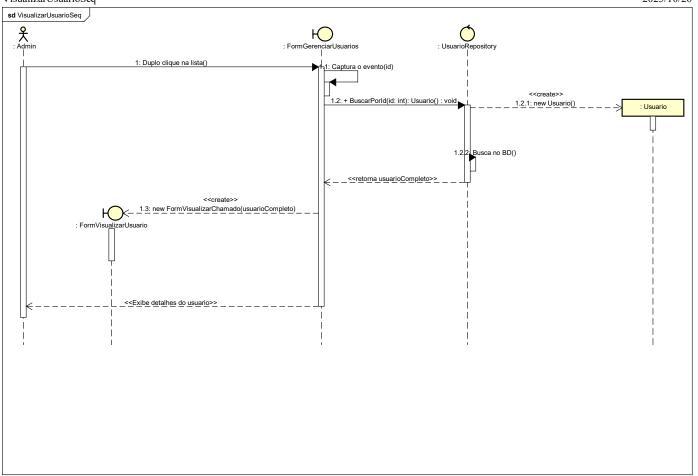
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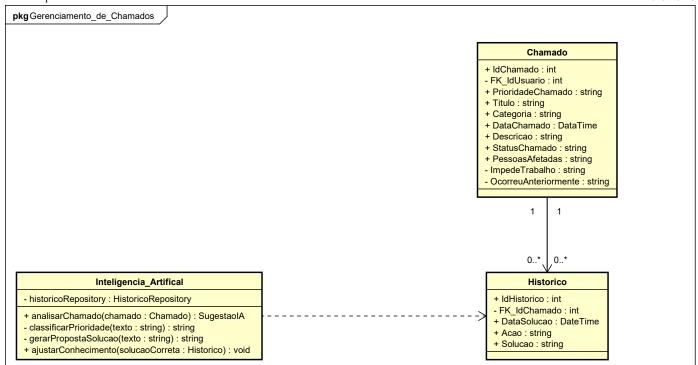
VisualizarUsuarioComun 2025/10/26



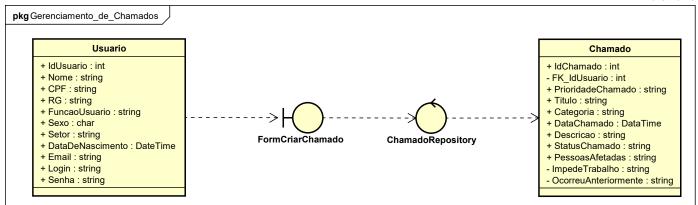
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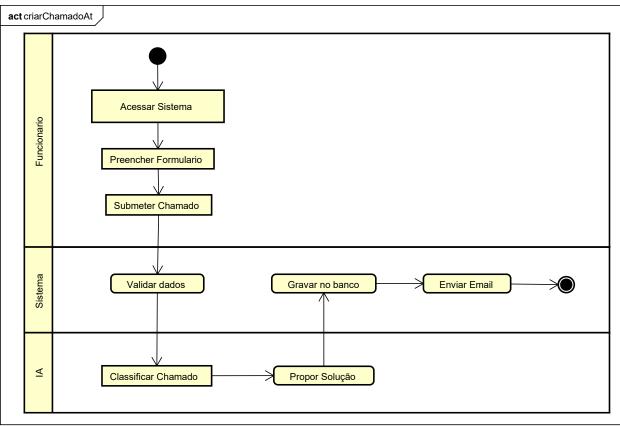
classePropor 2025/10/26



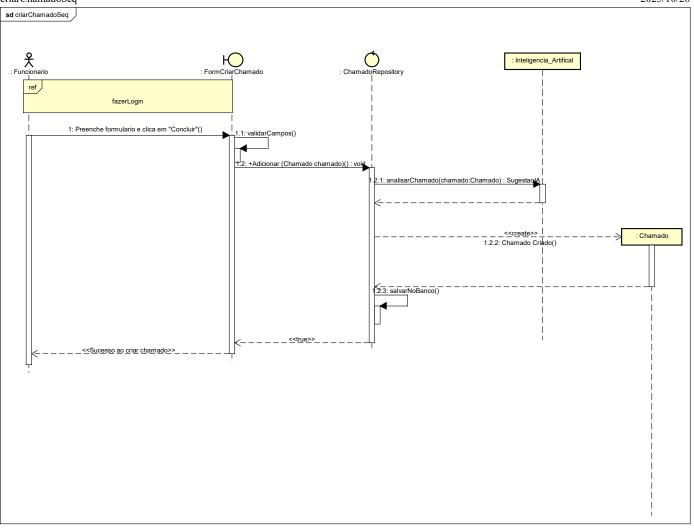
criarChamado 2025/10/26



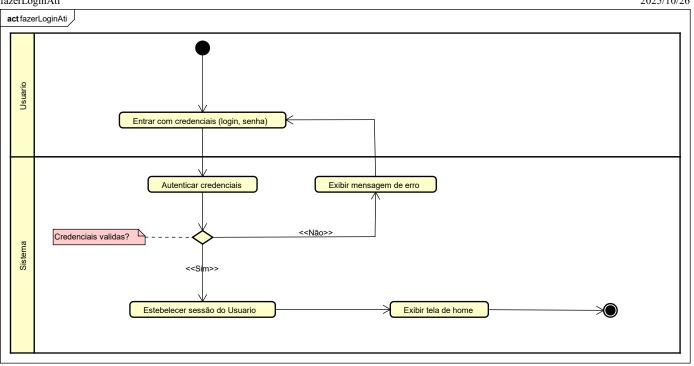
criarChamadoAt 2025/10/26



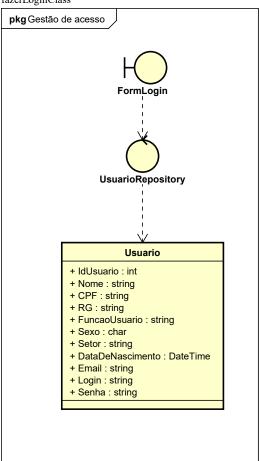
criarChamadoSeq 2025/10/26



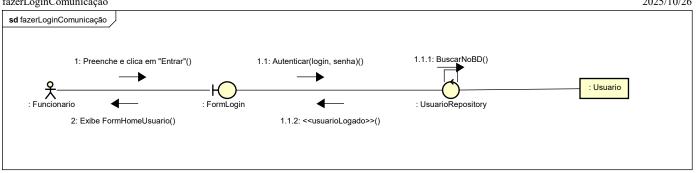
fazerLoginAti 2025/10/26



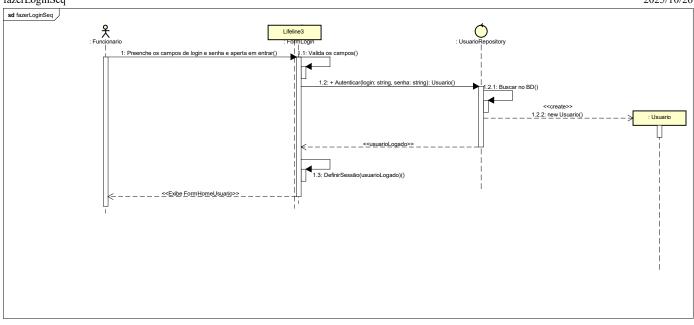
fazerLoginClass 2025/10/26



fazerLoginComunicação 2025/10/26



fazerLoginSeq 2025/10/26



visualizarChamado 2025/10/26

