

Opening – Frequently Asked Questions

NOT INTERESTED/DIDN'T APPLY

I understand, it's just a few questions to see if we can help..
(back to script)

NO TIME

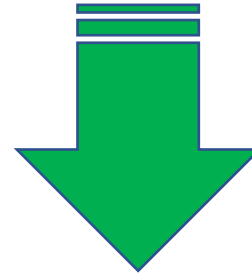
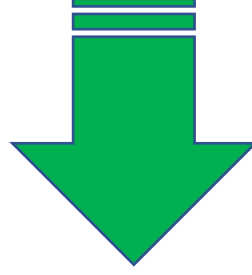
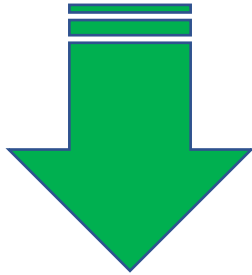
I completely understand, but this part of the call is very quick to see if we can get you some help.. **(back to script)**

NO DEBT

We can look at all kinds of debt, so not just the normal credit, anything you can think of as a debt we can look to consider.
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ALREADY SORTED

That's good to know but we can look at lots of options for you.. if you have not had any advice on the matter, it is really worth seeing your options.
(back to script)



NOT INTERESTED/DIDN'T APPLY

It doesn't cost you anything to have a look at our options, it's just a chance to see what options are available to you.
(back to script)

NO TIME

Our services are designed to help clients get out of debt and improve lifestyle, so its really worth seeing what your options are..
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NO DEBT

Most people don't consider household bills as debt, so do you have you fallen behind with rent in a previous property, current or previous council tax, HMRC, or any utility bills? These are things that we can look at for you ok..
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ALREADY SORTED

Just so I can close this application for you, what solution did you use to get this sorted?
(SEE DMP Sales point document)