

# Opening – Frequently Asked Questions

## **NOT INTERESTED/DIDN'T APPLY**

I do understand, but as you have ticked a box to speak to us, we are obligated make contact with you. Also, we are one of the leading debt solutions providers in the UK, so its really worth getting some advice on your situation. **(back to script)**

## **NO TIME**

I completely understand this, however I will be really quick, it's just a few questions to see if we can get you some help today ok..  
**(back to script)**

## **NO DEBT**

OK, just so you know we look at all different types of debt, not just the normal credit you may think of, we can include just about any debts, like household bills, HMRC debts, parking fines, anything you can think of we can consider for you, so its worth seeing if you can get some help..  
**(back to script)**

## **ALREADY SORTED**

OK, that's great, however we specialise in options where you can wrap up all monthly payments and wrote off large amounts of debt so it may be worth checking what we can do for you. **(back to script)**



## **NOT INTERESTED/DIDN'T APPLY**

It will not cost you anything to find out, with absolutely no obligation to go ahead with any of our options - I just need to ask you a few questions today. **(back to script)**

## **NO TIME**

We specialise in reducing clients debt, and helping reduce clients payments to a much more affordable amount, so its really worth getting some advice from us.  
**(back to script)**

## **NO DEBT**

Our advice team have to give what is called "best advice" so we can only place you in a better position, so after this call you will be able to plan for the future..  
**(back to script)**

## **ALREADY SORTED**

Just so I can close this application for you, what solution did you use to get this sorted?  
**(SEE DMP Sales point document)**