Requirements engineering

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Anonymous User:

Anonymous User: may be invited to sessions

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A regular User:

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may activate or deactivate Installed Plugins.

shall be able to request installation of new Plugins.

A Moderator shall be able to restrict privileges of Regular Users, if a Regular User misbehaves like insulting others, uploading inappropriate content or harming the system.

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A Moderator shall be able to restore privileges of Regular Users.

A Moderator shall be able to suspend Accounts of Regular Users for a certain amount of time.

An Admin User shall be able to test Plugins requested by a Regular User.

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An Admin User shall be able to remove Plugins from a Blacklist, if they were accidentally added.

Devices

The Service should be Touchscreen Compatible.

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The Service should run on the most popular Browsers.

Connection/Encoding

The Service should use tunneling if certain ports are unavailable

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The Service should use tunneling if certain ports are unavailable The service should use UTF-8 encoding

Performance

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Sessions Should work with limited bandwith
The Service should provide automatic scaling of the size/quality of streams based on bandwidth

Space

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Login Data and available plugins should be redundant on multiple servers

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Usability Efficiency Dependability Security

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The service must always use encryption to transmit credetials to the server. The service must save the password as a salted hash on the server. The service must provide encryption for transmission of Session data to ensure privacy and to prevent Man-in-the-middle attacks.

User Accounts are verified through the users email address and password.

The service itself, its dependencies (like web server software) and the operating system of the server should be kept up to date. Security holes will be closed by updates.

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The services should have a logfile that lists status messages and errors (server side only). This helps to find/solve problems.

The service should offer a test mode to test requested Plugins, without harming the running system.

Regulatory Ethical Legislative

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The services has a well documented and public available API.

No Service side gathering of user data.

No Service side gathering of user data. Voluntary data is saved but not to be published, sold or distributed in any way.

Software License

The source code will use only GPL libraries

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The source code will use only GPL libraries Distribution of the source code is under the GPL licencse



The user shall be able to compose and configure Window setups and save/load them at their leisure.

The service should provide the functionality to split a single session into multiple sessions.

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The service should provide the functionality to merge multiple sessions into a single one.

The service should provide the functionality to set a reminder for appointments and has the option of notifying every user/email that has subscribed to a notification.

The service should provide the functionality to insert preinstalled and customized emoticons in the chatting plugins

The service should provide the functionality to use a Doodle like plugin to find times for appointments and has the option to set a reminder.



The service should provide the functionality to use a whiteboard like plugin to freely draw in a session



The service should provide the functionality to create and edit contact lists.



The service should provide the functionality to create Business Cards/Profiles other users can see.

The service should provide the functionality to edit Files online and see edits from other users instantly

The whiteboard plugin should have the capability to import pictures to edit

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The service should provide the functionality to mute/disable streams at the will of the user.



The service should provide the functionality to call for a quick vote or simple choice.

The service should provide the functionality to search the web and display the search results to everyone who watches the session



The service should provide the functionality to recognize and execute voice commands



The service should provide the functionality for remote desktop recording/viewing.



The service should provide the functionality for client side desktop recording.



The service should provide the functionality to open a chat with at least one other user.



The service should provide the functionality to start audio/video calls with at least one other user.