

Requirements Document for Co-opMeeting

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Glossary

3G is the third generation of mobile telecommunications technology. 3G telecommunication networks support services that provide an information transfer rate of at least 200 kbit/s up to several Mbit/s to smartphones and mobile modems in laptop computers. 16

Account describes the privileges for registered users. 9–11, 17

Admin User administartes and maintains the system. 11

Alias is the displayed user name in a session. 9, 18

Anonymous User is someone who is not registered to the system and therefore has no user account. 9

API (application programming interface) specifies how some software components should interact with each other. 18

Blacklist is a list or register of entities who, for one reason or another, are being denied a particular privilege, service, or access. 11

Cache is a mechanism for temporary storage of web documents to increase performance. 16

Caching is a mechanism for temporary storage of web documents to increase performance. 17

Codec a codec is a way to en-/decode datastreams for better performance, wider support or higher security. 16

CSS (Cascading Style Sheets) is a style sheet language used for describing the presentation semantics (the look and formatting) of a document written in a markup language. Its most common application is to style web pages written in HTML. 17

GPL The GNU General Public License (GNU GPL or GPL) is the most widely used free software license, which guarantees end users (individuals, organizations, companies) the freedoms to use, study, share (copy), and modify

the software. Software that ensures that these rights are retained is called free software. 18

HTML (HyperText Markup Language) is the main markup language for creating web pages and other information that can be displayed in a web browser. 17

Installed Plugins are plugins which are approved by an admin user and installed on the server, so that every regular user can use them. 9–11

Invitations are used to ask regular users to join a session. 10

JavaScript (JS) is an interpreted computer programming language. As part of web browsers, implementations allow client-side scripts to interact with the user, control the browser, communicate asynchronously, and alter the document content that is displayed. 17

Keys are used to invite anonymous users to a session. 10

Man-in-the-middle attacks in computer security are a form of active eavesdropping in which the attacker makes independent connections with the victims and relays messages between them, making them believe that they are talking directly to each other over a private connection, when in fact the entire conversation is controlled by the attacker.. 17

Michael's smartphone is an old outdated smartphone that is only capable of running Android 2.2. 16

Moderator is a regular user. Moderators can restrict the privileges of regular users. 10, 11

Plugins are software components that add a specific feature to an existing software. 10, 11, 16, 18

Ports are application-specific or process-specific software constructs serving as communications endpoints in a computer's host operating system. 15

Registration is the process of creating a new user account. 9

Regular User is someone who is registered and has an account. 9–11

Session can be a text based chat, telephone or video conference. 9, 10, 16, 17

Tunneling is the process of encapsulating one network protocol within another network protocol to circumvent the problems of incompatible delivery-networks and creating secure Connection. 15

UTF-8 allows the representation of every existent character. 16

Contents

Glossary	3
I User Requirements	7
II System Requirements	13
1 Non-Functional Requirements	15
1.1 Product Requirements	15
1.1.1 Usability Requirements	15
1.1.1.0.1 NFR001	15
1.1.1.0.2 NFR002	15
1.1.1.0.3 NFR003	15
1.1.1.0.4 NFR004	15
1.1.1.0.5 NFR005	16
1.1.2 Efficiency Requirements	16
1.1.2.1 Performance Requirements	16
1.1.2.1.1 NFR006	16
1.1.2.1.2 NFR007	16
1.1.2.1.3 NFR008	16
1.1.2.2 Space Requirements	16
1.1.2.2.1 NFR009	16
1.1.2.2.2 NFR010	16
1.1.3 Dependability Requirements	16
1.1.3.0.3 NFR011	16
1.1.3.0.4 NFR012	17
1.1.4 Security Requirements	17
1.1.4.0.5 NFR013	17
1.1.4.0.6 NFR014	17
1.1.4.0.7 NFR015	17
1.2 Organizational Requirements	17
1.2.1 Environmental Requirements	17
1.2.1.0.8 NFR016	17

1.2.2	Operational Requirements	17
1.2.3	Development Requirements	17
1.2.3.0.9	NFR017	17
1.3	External Requirements	18
1.3.1	Regulatory Requirements	18
1.3.1.0.10	NFR018	18
1.3.1.0.11	NFR019	18
1.3.2	Ethical Requirements	18
1.3.2.0.12	NFR020	18
1.3.3	Legislative Requirements	18
1.3.3.1	Software License Requirements	18
1.3.3.1.1	NFR021	18
1.3.3.1.2	NFR022	18
1.3.3.2	Safety / Security Requirements	18
2	Functional Requirements	19
2.0.3.2.1	FR001	19
2.0.3.2.2	FR002	19
2.0.3.2.3	FR003	19
2.0.3.2.4	FR004	19
2.0.3.2.5	FR005	20
3	Scenarios	21
3.1	Scenario for a research group conference	21
3.2	Scenario for recording a session	22

Part I

User Requirements

UR001

Statement *An Anonymous User may be invited to any Session by a key from Regular Users.*

Priority *A*

UR002

Statement *An Anonymous User shall be able to use Installed Plugins for the Session he is invited to.*

Priority *A*

UR003

Statement *An Anonymous User shall be able to register at the server, if Registration is possible.*

Priority *A*

UR004

Statement *A Regular User must register with a valid email address.*

Priority *A*

UR005

Statement *A Regular User shall be able to login with his email address and password.*

Priority *A*

UR006

Statement *A Regular User shall be able to change his password and/or Alias.*

Priority *A*

UR007

Statement *A Regular User shall be able to delete his own Account.*

Priority *A*

UR008

Statement *A Regular User shall be able to open Sessions.*

Priority *A*

UR009

Statement *A Regular User shall be able to join any Session he is invited to.*

Priority *A*

UR010

Statement *A Regular User shall be able to close Sessions he has the rights to.*

Priority *A*

UR011

Statement *A Regular User shall be able to create and distribute Keys and send Invitations to every Session he has the rights to.*

Priority *A*

UR012

Statement *A Regular User may activate or deactivate Installed Plugins.*

Priority *A*

UR013

Statement *A Regular User shall be able to request installation of new Plugins.*

Priority *A*

UR014

Statement *A Moderator shall be able to restrict privileges of Regular Users, if a Regular User misbehaves like insulting others, uploading inappropriate content or harming the system.*

Priority *A*

UR015

Statement *A Moderator shall be able to restore privileges of Regular Users.*

Priority *A*

UR016

Statement *A Moderator shall be able to suspend Accounts of Regular Users for a certain amount of time.*

Priority *A*

UR017

Statement *An Admin User shall be able to reset passwords for every Account, if a Regular User, a Moderator or an Admin User forgot the password.*

Priority *A*

UR018

Statement *An Admin User shall be able to test Plugins requested by a Regular User.*

Priority *A*

UR019

Statement *An Admin User shall be able to install tested Plugins.*

Priority *A*

UR020

Statement *An Admin User shall be able to remove previously Installed Plugins.*

Priority *A*

UR021

Statement *An Admin User shall be able to add Plugins to a Blacklist, if they may harm the system.*

Priority *A*

UR022

Statement *An Admin User shall be able to remove Plugins from a Blacklist, if they were accidentally added.*

Priority *A*

Part II

System Requirements

Chapter 1

Non-Functional Requirements

1.1 Product Requirements

1.1.1 Usability Requirements

1.1.1.0.1 NFR001

Statement *The website should be usable with touchscreen devices.*

Priority *A*

1.1.1.0.2 NFR002

Statement *The website should support the most popular browsers such as Mozilla Firefox, Safari, Opera, Google Chrome and Internet Explorer.*

Priority *A*

1.1.1.0.3 NFR003

Statement *The service should prevent epileptic fits.*

Priority *A*

1.1.1.0.4 NFR004

Statement *The service should use Tunneling to provide its service when certain Ports are unavailable.*

Priority *A*

1.1.1.0.5 NFR005

Statement *The characters should be encoded using UTF-8*

Priority *A*

1.1.2 Efficiency Requirements**1.1.2.1 Performance Requirements****1.1.2.1.1 NFR006**

Statement *The website should work on Michael's smartphone.*

Priority *A*

1.1.2.1.2 NFR007

Statement *Sessions should work with limited internet bandwidth (minimum of 3G) on mobile devices.*

Priority *A*

1.1.2.1.3 NFR008

Statement *The service should provide automatic scaling of the video size/quality based on internet bandwidth.*

Priority *A*

1.1.2.2 Space Requirements**1.1.2.2.1 NFR009**

Statement *The Service should use lossless Codecs to reduce filesize.*

Priority *A*

1.1.2.2.2 NFR010

Statement *The Service must not exceed 20Mb of Cache on mobile devices.*

Priority *A*

1.1.3 Dependability Requirements**1.1.3.0.3 NFR011**

Statement *The Login data and available Plugins should be redundant on multiple servers.*

Priority *A*

1.1.3.0.4 NFR012

Statement *The client should use Caching to minimize bandwidth consumption.*

Priority *A*

1.1.4 Security Requirements

1.1.4.0.5 NFR013

Statement *The service must always use encryption to transmit credentials to the server.*

Priority *A*

1.1.4.0.6 NFR014

Statement *The service must save the password as a salted hash on the server.*

Priority *A*

1.1.4.0.7 NFR015

Statement *The service must provide encryption for transmission of Session data to ensure privacy and to prevent Man-in-the-middle attacks.*

Priority *A*

1.2 Organizational Requirements

1.2.1 Environmental Requirements

1.2.1.0.8 NFR016

Statement *User Accounts are verified through the user's email address and password.*

Priority *A*

1.2.2 Operational Requirements

1.2.3 Development Requirements

1.2.3.0.9 NFR017

Statement *To maintain compatibility with web browsers, the service must use standards like HTML, CSS and JavaScript.*

Priority *A*

1.3 External Requirements

1.3.1 Regulatory Requirements

1.3.1.0.10 NFR018

Statement *The source code should be open to a developer community.*

Priority A

1.3.1.0.11 NFR019

Statement *The API for Plugins must be documented to help developers to create new Plugins.*

Priority A

1.3.2 Ethical Requirements

1.3.2.0.12 NFR020

Statement *The service must not gather user data. Data like the Alias are voluntary.*

Priority A

1.3.3 Legislative Requirements

1.3.3.1 Software License Requirements

1.3.3.1.1 NFR021

Statement *The service should only use libraries that have been published under the terms of GPL.*

Priority A

1.3.3.1.2 NFR022

Statement *The service must be published under the terms of GPL.*

Priority A

1.3.3.2 Safety / Security Requirements

Chapter 2

Functional Requirements

2.0.3.2.1 FR001

Statement *On the last working day of each month, a summary of the drugs prescribed, their cost, and the prescribing clinics shall be generated. (see user requirement UR001)*

Priority *A*

2.0.3.2.2 FR002

Statement *The system shall automatically generate the report for printing after 17.30 on the last working day of the month. (see user requirement UR001)*

Priority *A*

2.0.3.2.3 FR003

Statement *A report shall be created for each clinic and shall list the individual drug names, the total number of prescriptions, the number of doses prescribed, and the total cost of the prescribed drugs. (see user requirement UR001)*

Priority *A*

2.0.3.2.4 FR004

Statement *If drugs are available in different dose units (e.g., 10 mg, 20 mg) separate reports shall be created for each dose unit. (see user requirement UR001)*

Priority *A*

2.0.3.2.5 FR005

Statement *Access to all cost reports shall be restricted to authorized users listed on a management access control list. (see user requirement UR001)*

Priority *A*

Chapter 3

Scenarios

3.1 Scenario for a research group conference

INITIAL ASSUMPTION: *Max, a member of an experimental physics research group, has found discrepancies between the simulated and actual behavior of a particle detection experiment (though the underlying physical processes are well known). Because the group is international, he wants to present his findings via the video conferencing tool. This includes the usage document sharing and of a whiteboard with the possibility to place supported graphical files on it. He and other participants want to draw on the whole whiteboard to accentuate their explanations. All research group members are already regular users and part of a common group within the tool. The group has registered a fixed date for the meeting and activated the reminder function with a set time distance to the meeting date.*

NORMAL: *At the set notification time, all group members get a notification email and, if they have the application open at that time, also a notification popup window within the tool. Before the meeting date, Max opens a new session and, as the moderator of the new session, invites the whole group to it by the 'Invite Group' function. All members that are already online within the tool, get a popup window that asks whether they want to participate. Those that are not online get an email that tells them about the invitation. When all members that want to participate are online and part of the session, Max begins to talk and uploads some supported graphics files containing research data plots. All session participants can access this files now. Max opens a new whiteboard, which is now visible to all participants. He selects one of the graphics files to be displayed on the whiteboard and starts to draw on top of the graphics to help the others to understand his explanations.*

WHAT CAN GO WRONG:

OTHER ACTIVITIES:

SYSTEM STATE ON COMPLETION:

3.2 Scenario for recording a session

INITIAL ASSUMPTION:

NORMAL:

WHAT CAN GO WRONG:

OTHER ACTIVITIES:

SYSTEM STATE ON COMPLETION: