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| **Title: Ban a User** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to ban some of the users by using from the server because they have been warned several time. | |

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| **Title: Unban a User** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to unban some of the users from the server because their warning period is over. | |

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| **Title: Kick a User** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to kick some of the users from the server due to some reason. | |

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| **Title: Mute a User Note** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to mute note of some of the users for a specific time that is 24 hour which can be customize to 72 hours. So that their note will. | |

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| **Title: Warn a User** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to warn some of the users from the server because of doing something they should not have been doing. | |

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| **Title: Remove a Warn** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to remove the warn of some of the users from the server because they have not done that thing about which they have been warned. | |
| **Title: Show All Warns** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to check all the warnings, mutes and bans on the server of every single user so that I can track them easily. | |

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| **Title: Settings For Bot** | **Priority: medium** |
| **User Story:**  As an admin, I need to set the settings of the Bot per server so that Bot will work on that server. | |

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| **Title: Bot DM** | **Priority: low** |
| **User Story:**  The user must be replied by the Bot about their requested application. | |

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| **Title: Invite Code** | **Priority: low** |
| **User Story:**  The user can also be invited to the channel by using the invite code provided by the Bot. | |

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| **Title: Commands Per Rank** | **Priority: medium** |
| **User Story:**  As an Admin or Manager or Moderator or General, I have to check for the user request permissions and also the commands they can use. | |

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| **Title: Connection Check** | **Priority: medium** |
| **User Story:**  As an Admin or Manager or Moderator, I have to check the connection between the Bot and the server. | |

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| **Title: Remove Messages** | **Priority: medium** |
| **User Story:**  As an Admin or Manager or Moderator or General, I have to remove the previous messages from the channel so that messages can be deleted from the current channel. | |

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| **Title: Uptime of Bot** | **Priority: medium** |
| **User Story:**  As an Admin or Manager or Moderator, I have to check the start time of the Bot so that I have to check for how much time Bot is chatting. | |

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| **Title: Alias a Command** | **Priority: medium** |
| **User Story:**  As an Admin or Manager or Moderator, I have alias any command sot that I can change the name of command with my own. | |

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| **Title: Send Message to Channel** | **Priority: medium** |
| **User Story:**  As a super admin (id=240204997126651906), I have to send a message to current channel so that I can communicate to all of the users in the channel. | |

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| **Title: Report** | **Priority: medium** |
| **User Story:**  As a super admin (id=240204997126651906), I have be able to check all the reports and issues in the channel created by the user. | |

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| **Title: View User Information** | **Priority: medium** |
| **User Story:**  As an admin, I have to check all the user information from the system so that I can track them. | |

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| **Title: View Server Information** | **Priority: medium** |
| **User Story:**  As an admin, I have to check all the server information so that I can check the quality of connection and some other features are working or not. | |

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| **Title: View Bot Information** | **Priority: medium** |
| **User Story:**  As an admin, I have to check all the Bot information from the system so that I can update the new changes as required. | |

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| **Title: Ticket** | **Priority: medium** |
| **User Story:**  As staff member, I have to create a ticket with user so that I can track the problem that a user is facing. | |

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| **Title: Resolve Ticket** | **Priority: medium** |
| **User Story:**  As staff member, I have to resolve the issues with ticket with a closing message so that I have maintain the quality of company. | |

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| **Title: Reaction on Ticket** | **Priority: medium** |
| **User Story:**  As user, I have to react on the ticket so that staff member will be rated accordingly. | |

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| **Title: Show All Logs** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to view all the logs and commands logs from the system. | |

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| **Title: Show All Tickets** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to view all the tickets with the user so that I can track the progress. | |

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| **Title: Show Ticket Log** | **Priority: High** |
| **User Story:**  As a super admin (id=240204997126651906), I have to view a log from the ticket so that I can check the message. | |