Marcos Freitas

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OBJECTIVE

Highly motivated and dedicated front-end developer seeking to kickstart a career in front-end development and rapidly progress into a full-stack position.

EXPERIENCE

Content Reviewer
Majorel Portugal Sem Horas   **September 2022, Lisbon, Portugal**
· Improved content quality and adherence to grammar and style guidelines by implementing thorough content reviews, resulting in a 98% accuracy rate and consistent high-quality output.
· Boosted content review efficiency by 30% through the careful examination of over 10,000 submitted content pieces, ensuring timely publication while maintaining accuracy and quality standards.
· Leveraged content reviewing tools and advanced technologies to efficiently manage content submissions, detect technical errors and plagiarism, and optimize content publishing, resulting in streamlined processes and enhanced productivity.

Room Head
SEM HORAS LDA, Setúbal, Portugal   **September 2018 – July 2022, Setubal, Portugal**
· Managed the staff of three rooms, with a total of 8 members, implementing a quality control service, and a daily financial control of inputs and outputs.
· Developed a new workflow for check-in procedures, reducing the average wait time for guests by 35%.
· Reduced employee turnover rate by 35%, and customer satisfaction by 30% through efficiency in scheduling and staffing, due to a more effective hiring process and improved employee management.
· Achieved customer loyalty levels of 95% via personalized care during the stay.

EDUCATION

Graduating – Computer Engineering
Universidade Aberta · May 2025

CERTIFICATIONS

Web Development
· Web development certificate demonstrates the completion of a comprehensive training program and the acquisition of foundational web development skills, including application design and development, programming languages, and best practices. It increases job prospects and career advancement opportunities.

COURSEWORK

React.js and Next.js
Udemy · 2023 · Full Stack

Web Development
Udemy

Economic Growth and Economic Development
Polytechnic Institute of Setúbal

SKILLS

· **English**
· **Spanish**

Front-End Development:
· **Proficient in HTML, CSS, and JS**
· **Implementing SEO techniques for optimized visibility**
Bootstrap:
· **Utilizing the Bootstrap framework for responsive and mobile-friendly web development**
React:
· **Building interactive and dynamic user interfaces using React**
· **Applying SEO best practices within React applications**
Web Development Section:
· **Front-End Development (HTML, CSS, JS)**
· **Bootstrap**
· **React**