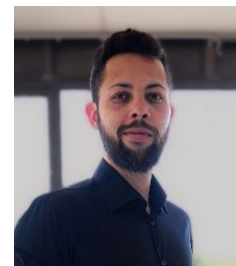


## Marcos Freitas

• Setúbal • [freitas.ma.1993@gmail.com](mailto:freitas.ma.1993@gmail.com) • 916742800 • Immediate availability  
• <https://portfolio-sepia-eight-67.vercel.app/>



### SUMMARY

I am Marcos Freitas, an energetic and dedicated Junior Frontend Developer with a passion for creating captivating user experiences. Proficient in HTML, CSS, JS, and the Bootstrap framework, I specialize in crafting responsive and mobile-friendly websites that resonate with diverse audiences.

My experience extends to architecting engaging and interactive interfaces using React, integrating advanced SEO strategies for maximum online visibility. I am committed to ongoing self-improvement and consistently update my expertise through rigorous coursework in React.js and Next.js.

### SKILLS

- Portuguese (C2 – Native)
- English (C1)
- Spanish (B2)
- Customer engagement
- Team work
- Team coordination
- Business goals
- Quality of service
- Operational efficiency

### EXPERIENCE

#### Content Reviewer - Majorel Portugal – Lisbon

September 2022 – June 2023

- Improved content quality and adherence to grammar and style guidelines, implementing thorough content reviews.
- Efficiency of content review by careful examination of content submitted ensuring timely publication, and supporting standards of accuracy and quality.
- Improved content review tools and advanced technologies to efficiently manage content submissions, detect technical errors and plagiarism, and optimize content publishing, resulting in streamlined processes and increased productivity.

#### Head of Room - Sem Horas LDA

September 2018 – July 2022

- Managed the team of three rooms, with a total of 8 members, implementing a quality control service, and a daily financial control of inputs and outputs.
- Developed a new workflow for check-in procedures, reducing the average waiting time of customers.
- Maintain the quality service between kitchen and room, focusing on communication and developing a growth environment, establishing a good and healthy workflow.
- Achieved high levels of customer loyalty through personalized service during the stay.

### EDUCATION

High School / 12th - Complete

### CERTIFICATIONS

- **Web Development – (2023)**
  - HTML5 and CSS3 • ReactJS • Next13 • RestAPI
- **Microsoft Office 365 Suite – (2021)**
  - Manipulation, editing, and project development in an office environment.
- **Management of computer systems – (2016)**
  - Computer maintenance for Windows and Linux and LAN networks.
- **Management and organization of engineering companies – (2016)**
  - Planning, organization, direction, and control of companies
- **Engineering Economics - (2015)**
  - Economic analysis and synthesis on projects and planning