

# Mxolisi Buthelezi

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<https://github.com/French4>

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## Professional Summary

ICT graduate with a Diploma in ICT Application Development, equipped with foundational knowledge in programming, database design, and enterprise IT systems. Experienced in IT support through a 12-month internship, providing troubleshooting, system maintenance, and user assistance in enterprise environments. Passionate about building polished, user-centric applications that blend functionality with creative design. Strong communicator and problem-solver, committed to continuous learning and professional growth.

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## Education

### Matric certificate [Grade 12]

Machanca Secondary School  
Emondlo, 3105  
Completed 2013 - 2017

### Diploma in ICT Application Development

Durban University of Technology  
Durban, 4000  
Completed 2020 - 2022

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## Professional Experience

### ICT Internship

Dept of Education Johannesburg Central BD [ Aug 2024 - May 2025]

- Assisted users with troubleshooting hardware, software, and network issues.
- Performed routine system maintenance and updates to support enterprise IT environments.
- Installed and configured operating systems, applications, and peripheral devices.

- Documented technical issues and resolutions to improve support efficiency.
- Provided clear communication and guidance to non-technical users.
- Supported account management tasks such as password resets and user access permissions.

### **Waste Collector**

Thinkane Waste Management [Jan 2023 - Dec 2023]

- Collected and disposed of residential, commercial, and industrial waste according to safety and environmental regulations.
  - Adhered to health, safety, and sanitation standards during all collection activities.
  - Assisted in routine maintenance of vehicles and equipment to ensure operational readiness.
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### **Skills**

- Strong written and verbal communication.
  - Problem-solving and analytical thinking.
  - Team collaboration and professionalism.
  - Programming & Development: HTML, CSS, JavaScript (confident); Java, C#, SQL (beginner–intermediate).
  - Time management and creativity.
  - Adaptability and continuous learning mindset.
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### **Certification**

Microsoft Azure Fundamental

Completion Letter – Gijima ICT Internship

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### **References**

Thulile Sibaya

Supervisor, GDE Johannesburg Central CB

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Tsepiso Khanyisani Molefe

Manager, Thinkane Waste Management Pty