



St. Peter's Senior Secondary School - Naalya

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S.3 I.C.T

1. (a) Define troubleshooting
- (b) Troubleshoot these cases
 - (i) A computer fails to start
 - (ii) A computer fails to complete the booting process
 - (iii) A mouse stops working
 - (iv) A file fails to open or run
- (b) Give five reasons why a reboot is needed while using a phone or computer.
- (c) Explain 5 error alerts commonly observed when using a computer.

END.