#### **INTRODUCTION TO ENTREPRENEURSHIP PAPER3**

This paper is made up of three sections namely

- Section A- Case study
- Section-B- School Business Clubs
- Section-C- Field attachment/Field Trip

#### **CASE STUDIES**

### Techniques of answering case studies

- Read the case study for the first time to familiar with it
- Read through the questions of the case study
- Read the case study for the second time. Keep referring to the questions when reading each paragraph so as to identify evidence for defending your points
- Give as many points as possible on each part of the case study
- A candidate should score 20 and above in this section to be assured of a distinction

#### Sources of answers in case studies

- 1. Some answers are picked directly from the case study
- 2. Some answers are got from paper one and supported by the evidence from the case study
- 3. Some answers are got from the candidate basing on his reasoning ability (These are opinion questions i.e. suggest/advise etc.)

NB: Note the time you are spending on a case study i.e. should not exceed 45mins

## **SECTION B: (SCHOOL BUSINESS CLUB)**

- These are referred to as Entrepreneurship laboratories/clinics
- All candidates must participate in club activities so as to get evidence
- Candidate must have full control of their projects so as to have a deeper understanding of the routine activities done in those projects
- Each experience they get is an evidence
- A candidate should score 20 and above on any number in this section for excellence
- Candidates should create special time out side the school time table to discuss all
  possible questions on school business clubs, case studies and field trip/attachment. This
  helps them to master the content, feel the subject, walk it, talk it, love it etc. it becomes
  part of their life

# How the business idea was generated

- The method used was brain storming
- The meeting was held
- Students raised various business ideas, including poultry, juice making, packing water, making shoe polish, making liquid soap, selling fruits, among others
- The requirements were outlined and coasted
- Their feasibility and viability were also evaluated
- Members resolved to undertaking the making of snacks
- Idea was taken to the subject teacher
- Subject teacher took it to the head teacher

# Steps involved in business startup process

- Identifying potential business opportunities
- Selecting the suitable business opportunity
- Carrying out market survey for the selected business opportunity
- Preparing a business plan
- Mobilizing necessary resources
- Completing all the pre-commencement legal formalities
- Acquiring land/buildings, equipment, skilled and un skilled man power necessary for production
- Preparing a marketing plan
- Launching the enterprise
- Managing the business operations

## An action plan followed when establishing the business project

Time frame	Activity	Personal in charge	Remarks
Term 1. S.5	Establishing the business club , registering members and forming a committee to write a club	S.5 Members	
Term 1 S.5	Electing club leaders, registering the club with the school administration	Club members	
Term 1 S.5	Launching the business club, developing the business ideas and selecting what to set up	Club members	
Term 2 S.5	Writing the business plan and raising funds for the club project.	Club members	
Term 2. S.5	Establishing the business club project and managing it	Club members	

# The General Description of the project should include the following:

- (i) Name and address of the business.
- (ii) Business location.
- (iii) Purpose of the business i.e. vision, mission, goals and objectives.
- (iv) Product(s) offered.
- (v) Date of establishment.
- (vi) Nature or legal form or ownership of the business.
- (vii) Sources of funds.
- (viii) Customers of the business served/ target market.
- (ix) Description of fixed assets.

- (x) Uniqueness of the business.
- (xi) SWOT Analysis of the business.

# Presentation of the SWOT analysis of the business project

## (i) Strengths of the project

- Strategic/good location of the business project
- Produced high quality products /offered high quality services
- Some club members had adequate knownledge in making products or services
- Modern or good quality machines and equipments e.g. ovens, frying pans etc.
- Good leadership e.g. knowledge, club patron, trust worthy treasurer etc.
- Large capital/funds base
- Low production costs
- Providing a variety of products
- Hardworking, experienced and committed business team
- Using competitive prices or using competitive pricing strategy
- Good reputation/image of the business
- Good customer care services
- Using high quality packaging materials

### (ii) Weakness of the project

- Small production capital due to few tools, machines, equipments etc.
- Some project members were lazy and others had negative attitudes towards some activities
- Some club members were dishonest e.g. sale members didn't hand in all cash from the sales
- The project had few workers to help club members in the production activities during class time
- Limited space for expansion
- Low level of motivation of the club members
- Small production capacity
- Inadequate capital/ funds
- Few product varieties
- Low business management skills
- Use of inappropriate technology/obsolete machines
- Theft and embezzlement of funds by some workers

# (iii)Opportunities that were a reliable to the project

- Increasing demand for the products /goods/services e.g. cakes
- Non-club members were willing to volunteers in some production activities e.g. mixing ingredients
- Withdraw of some rivals from the market share
- Some members of staff provided loans/donations
- Club members discovered new sources of cheaper and good quality inputs in a nearby town
- Existence of peace and security in the business area
- Availability of skilled labour e.g. trainers
- Availability of required utilities e.g. water, power etc
- Improvement in physical infrastructures

# (iv )Threats of the project included;

- Rising costs of raw materials/inputs
- interference from the school administration e.g. limiting time for project activities
- Power interruption that affected project production activities
- Sabotage from non-club members who sometimes de-campaigned the project activities
- Unfair competition that was provided by the school canteen
- Unfavourable weather
- Bad debts caused by untrust worthy customers
- High labour turn over
- Unfavourable government policy of high taxes
- Fire outbreak caused by external factors like bad people
- Insecurity in the business area

NB: evidence is necessary

# The Daily Routine activities that were carried out by the project may include:

- Purchasing of inputs or purchasing activities.
- Installation of machinery and equipment.
- Carrying out actual production of the products.
- Packing of the products.
- Branding of the products.
- Storing of the stock or inventories.
- Advertising and carrying out sales promotion.
- Selling and distribution of the products.
- Carrying out financial management activities
- Carrying out communication activities like organizing of meeting, workshops, seminars etc.
- Carrying out research.
- Maintaining cleanliness.
- Maintaining of security.
- Carrying out administration activities (human research management activities).

## How the startup capital was raised for project should include the following:

- (i) Raising of startup capital was through:
  - Membership fees.
  - Subscription fees.
  - Parent or guardians contribution.
  - Selling strives of the project.
  - Fundraising from within and outside the school.
  - Suppliers credit or trade credit from reliable suppliers
  - Acquiring of loans (borrowing) from the school administration, teachers, friends and others.
  - School financial contributions.
  - Sale of business assets.

- Fines and penalties imposed on members who disobeyed business club rules and regulations.
- (ii) Meeting was called by the project / club officials to discuss how to raise the funds (capital).
- (iii) Suggesting of various sources of capital (finance) that included: (list only sources suggested that includes any of the above.
- (iv) Estimating the total amount of capital and members agreed to raise: Shs\_\_\_\_\_ as startup capital.
- (v) Determine the specific sources of capital to use, members resolved/ agreed to use e.g. parents/ guardians contribution which raised Shs \_ \_ \_ \_ , membership fees raised Shs \_ \_ \_ \_ \_
- (vi) Determine the grand total, members raised a grand total of Shs \_ \_ \_ \_ as startup capital.

# (I) Challenges the business project encountered include

- Inadequate /insufficient capital/funds for expansion of operation
- Small/inadequate market /limited sources of supply of products
- Limited skills to perform duties /inadequate skilled labour
- Limited time for operation
- Challenges for debts
- Inadequate transport facilities
- Unfair competition/unethical behaviors from other rival business in the school
- Resistance from various stakeholders within and outside the school e.g. teachers, parents etc.
- Inadequate land/space for the project
- Unfavourable weather conditions /climate like too much rain, drought etc.
- Decision making was difficult due to many members

NB: Evidence is needed

#### (ii) Measures taken to overcome challenges mentioned in e(i) above should include

- Carrying out sales promotion activities e.g. advertising through reliable and affordable media like use of posters, banners etch
- Requested for more space from the school or local leaders
- Market expansion e.g. new market outside school
- Selling mainly on cash basis
- Draining a work schedule/time table for all the group members that's favourable to their other study activities
- Hiring skilled labour /training to equip club members with relevant skills
- Purchased/borrowed/hired standing generator
- Acquisition of mote funds like through fundraising
- Educating the teachers, other students, school administration/management and parents about the positive role of the practical entrepreneurship in the school
- Friendly dialogue with rival businesses to promote fair competitions
- Looking for alternative suppliers with better terms and conditions

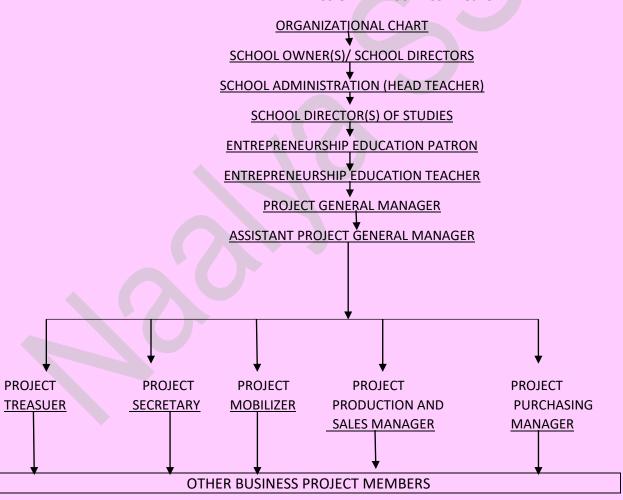
NB: Evidence is needed

How difficult customers were handled Prepared by Mr. Ssengonzi John Pipeline© 2020

- Receiving or acknowledging and evaluating the objections or complaints of difficult customers to determine whether they are genuine or not
- Apologizing to the difficult customers orally or writings
- Refunding the money to some difficult customers especially these who rejected replacement of products
- Replacing of the product(s) sold to difficult customers in case of faulty a wrong type of product
- \*Asking difficult customers to .....
- Lowering the price of the product(s)
- Establishment of customer care desk and employed well trained attendant
- Inviting security personnel to help in handling these difficult customers who became violent at the project premises

# **Organizational Chart of the Business Project:**

## NAME AND ADDRESS OF THE BUSINESS PROJECT



N.B 1: The chart could also have a level for PROJECT COMMITTEE MEMBERS below the assistant or replacing the level for the assistants.

N.B 2: Accept also an organization chart that uses "club" Posts.

Examination of the social impact of the project, should have positive impact and negative impact separately given, that should include;

- Provision of good quality goods and/or services
- Provision of market
- Provision of training in entrepreneurship (skills)
- Provision of employment
- Supporting or sponsoring some community activities like sports cleaning activities
- Provision of inputs e.g. machines, tools, equipment
- Provision of capital e.g. inform of loans, trade credit etc.

# Negative impacts to the community may include;

- Pollution of air, water, creation of noise etc.
- Land degradation or exhaustion
- Loss of soil texture or soil profile
- Loss of environment or natural beauty
- Deforestation or cutting down of tress
- Occurrences of accidents
- Depletion or exhaustion of natural resources or over exploitation of natural resources