



# SENIOR COMPUTER SERVICES INTERNATIONAL

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**PAPER : BASIC COMPUTER LITERACY**

**DURATION : 3 HOURS**

## **INSTRUCTIONS**

- **DO NOT OPEN THIS QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO.**
- Read the instructions carefully on the cover of this question paper
- Attempt any **five** questions, Section A is **COMPULSORY**
- Choose **FOUR** Questions in Section B
- Each question carries 20 marks
- Do not write anything on the question paper.

## **SECTION A**

Choose as appropriate from given options

1. Which keyboard shortcut bolds selected text?
  - A. Ctrl + B
  - B. Alt + B
  - C. File/Format/Bold
  - D. None of the above
2. In order to save an existing document with a different name you need to:
  - A. Retype the document and give it a different name
  - B. Use the Save as...command

- C. Copy and paste the original document to a new document and then save.
  - D. Use Windows Explorer to copy the document to a different location and then rename it.
3. Which elements of a word document can be displayed in color?
- A. Only graphics
  - B. Only text
  - C. All elements
  - D. All elements but only if you have a colour printer
4. The multiplication arithmetic operator is represented by which of the following symbols.
- A. ^
  - B. \*
  - C. /
  - D. X
5. Computers by process can be classified as:
- A. Mainframe computers
  - B. Digital computers
  - C. Programming languages
  - D. Utility programs

6. Google, Alta Vista and MSN are all examples of which of the following?
  - A. ISP's
  - B. Browsers
  - C. Search engines
  - D. Network servers
7. What is another name for a piece of electronic information consisting of 8 bits?
  - A. Octo-Bit
  - B. Decabit
  - C. Kilobit
  - D. Byte
8. Which one of the following is not an operating system?
  - A. Windows 3.1
  - B. Unix
  - C. DOS version 6.22
  - D. Microsoft word
9. The backspace key:
  - A. Deletes any letter towards the right.
  - B. Erases any character towards the left.
  - C. Moves the cursor to left without deleting any character.
  - D. Deletes a character at the cursor position.
10. A computer network refers to
  - A. Information storage
  - B. Linking of computers for resource sharing.
  - C. Connecting a computer system to a backup device.
  - D. Sharing a computer by many people.

## **SECTION B**

### **Question Two**

Write short notes on the following terms giving example on each where applicable.

- i. Band width
- ii. Search engine
- iii. World Wide Web
- iv. Hyper Text Transfer Protocol (HTTP)
- v. Recitative Strain Injury (RSI)
- vi. URL
- vii. MODEM
- viii. SATA AND PATA
- ix. CMOS
- x. A cell

### **Question Three**

- a. List and explain the types of Networks you know (3marks)
- b. Discuss the importance of Networks in organizations (3marks)
- c. State the main parts of an E-MAIL. (4marks)
- e. Explain the different parts of an internet Address (4marks)

### **Question Four**

- a. Computers are evolved with different generations. Explain the evolution of computers according to technologies (10marks)
- b. As an IT student, you have been chosen to buy computer systems for Kampala University. Which factors are you going to put into consideration? (10 marks)

### **Question Five**

Below is a copy of a spreadsheet showing the expenses (in million Kwacha) for company XYZ?

		<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>
1		JAN	FEB	MAR	TOTALS	BUDGET	VARIANCE
2	<b>DEPARTMENT</b>						
3	Finance	5,500.00	5,500.00	5,500.00		8,000.00	
4	Information Technology	4,188.00	4,188.00	4,188.00		6,550.00	
5	Human Resource	1,895.00	1,895.00	1,895.00		3,560.00	
6	Benefits	540.00	405.00	675.00		5,500.00	

**Required:**

- What type of software is a spreadsheet? (2 marks)
- Explain three advantages and two disadvantages of using spreadsheets.
- Show the formula to calculate the following:
  - The total expenses for each department in cells D3, D4, D5 and D6.
  - The variance in cells F3, F4, F5 and F6.

**[2+10+4+4]**

**Question Six**

a) Computers have become widely used in different field of application. In fact, the emergence of computing technology has made the world become a global union. Discuss the application of computers in each of the following fields, citing examples where possible (@ 4 Marks)

- Education
- Military
- Health
- Business
- Agriculture

**Question Seven**

- Who is an ISP? Identify the components necessary to connect a computer to an Internet Provider. **(8 Marks)**
- Explain how cache memory is used to increase the speed of processing of a computer. **(3 Marks)**
- Explain how the following features are carried out in the word processing Packages. **(9 Marks)**
  - Entering mathematical equations.
  - Spell-checking.
  - Printing a document.