A LEVEL ENTREPRENEURSHIP PAPER 1. REVISION QUESTIONS BASED ON SYLLABUS. P230/1

INTRODUCTIONTOENTREPRENEURSHIP

- 1. (a) Distinguishbetweenentrepreneurship and entrepreneurship education.
 - (b) Explainthecomponents of entrepreneurs hipeducation.
- 2. (a) Why entrepreneurshipeducationistaughtinschools. (b) Whatis theroleofentrepreneurshipineconomic development?
- 3. (a) Whatismeantby term "Entrepreneurial culture"?
 - (b) Explaintheobjectives for developing entrepreneurial culture.
- 4. (a) Examine thefactors that determine the level of earning for different careers.
 - (b) Whatshouldbe considered whenselecting career?
- 5. (a) Distinguishbetweenself-employmentand paidemployment. (b) Examine themeritsand demeritsof
 - i. self-employment
 - ii. paidemployment
- 6. (a) Explainthemeasuresthatarebeingtakentoencourageself employment.
 - (b) Why self-employmentis preferredtopaidemployment.
 - (c) Explainthechallenges faced by theprivatebusiness in Uganda.
- 7. (a) Explainthesupportiveskillsneeded for different careers.
 - (b) Explainthecauses of unemployment inyourcountry.
 - (c) Suggest measures that should be undertakent or educe unemployment.
- 8. (a) Writeshortnoteson thefollowingas used inentrepreneurship.
 - i.Entrepreneur
 - ii.Enterprisingperson
 - iii.Intrapreneur
 - (b) Describethevariousentrepreneurialcharacteristics.
- 9. (a) Explainthebenefitsof beingan entrepreneur.
 - (b) Describethemajor competences required for successful entrepreneurship.
- 10. (a) Explaindifferenttypesof entrepreneurs.
 - (b) Examinethefactorsfavouringthegrowthanddevelopment of entrepreneurship.
- 11. Explainthe cause of earlyfailureof entrepreneurshipventures.
- 12. (a) Definechange anddescribethreetypesof change.
 - (b) Explaintheimportanceof change.
- 13. (a) Givethereasonsas towhypeopleresistchange.
 - (b) Describethestepsinvolvedinthe change process.
- 14. (a) Examine the various techniques for copying up with change.
 - (b) Whatarethenegativeeffects of change on business?

- 15. (a) Discuss the critical areas considered when planning for change.
 - (b) Examine thefactors thatbringaboutchange.
- 16. (a) Whatarethebenefitsof creativity?
 - (b) Describethevarioustechniquesfordevelopingcreativeability
- 17. (a) Whatarethevariousobstacles tocreativity?
 - (b) Describethe stages of creativeprocess.
 - (c) Explainthecharacteristics of a creative process.
- 18. (a) Defineinnovationandexplainthevarioustypesof innovation.
 - (b) Whatis theimportanceof innovationinbusiness?
- 19. (a) Describethevarious of innovation.
 - (b) Explainthemajor featuresof innovators.
- 20. (a) Explainthevariouswaysoffosteringinnovationinsmall business?
 - (b) Why are smallbusinesses more successfultouse innovation thanbusiness?
- 21. (a) Distinguishbetweenmotivationandentrepreneurial motivation.
 - (b) Describethemotivationalprocess.
- 22. (a) Discuss the classical concepts of entrepreneurial motivation.
 - (b) Explainthebehavioralanddisadvantagesofachievement motivation.
- 23. (a) Explaintheadvantages and disadvantagesofachievement motivation.
 - (b) Describefactors thathinderentrepreneurialmotivation.
- 24. (a) Howcanentrepreneurialmotivationbe fostered?
 - (b) Describethevariouswaysof developingentrepreneurialhabits.
- 25. (a) Definethetermriskandexplainthevarioustypesof risks.
 - (b) Explainthebasis for choosinga riskyalternative.
- 26. (a) Describetheprocedure for analyzinga risksituation.
 - (b) Explainthevariousrisksfaced by businesses in Uganda.
- 27. (a) Whatarethevarious waysof minimizingrisksina business?
 - (b) Whatarethefactors considered whenassessing risks?
- 28. (a) Whatarethebenefitsof delegatingauthority?
 - (b) Why do managers and subordinates fear delegation?
- 29. (a) Definethetermnegotiationanddescribethevariousprinciples of negotiation.
 - (b) Describethenegotiationprocedure.
- 30. (a) Explainthechallengesof negotiation.
 - (b) In whatwayscan thechallengesof negotiationbe overcome?
- 31. (a) Whataretheguidelinesfor effectiveactual negotiations?
 - (b) Explainthetacticsthatcanbefollowedwhennegotiatingwith customers.

- 32.(a) Whattacticsshouldthe employer followwhensettingsalary negotiationwithemployees?
 - (b) Explainthestrategiesor keys tosuccessfulnegotiation.
- 33.(a) Describethepersonalattributesfor goodnegotiators. (b) Explainthebasic rulesfornegotiatingwithemployees.
 - (c) Explainthenegotiationskills.
- 34.(a) Discuss indicatorsof being unethicalinan enterprise. (b) Describetheprinciplesofgoodbusiness ethics.
- 35.(a) Whatis theimportanceof business ethics? (b) Discuss thepartiestobusiness ethics?
- 36. Discussthevarious businesse thic san entre preneur has to exercise towards.
 - i. Customers
 - ii. Employee
 - iii. Society
 - iv. Government
- 37.(a) Distinguishbetweencommunicationandeffective communication.
 - (b) Describetheessentialsofeffectivecommunication.
- 38.(a) Explaintheimportanceof communication. (b) Describethecommunicationprocess.
- 39.(a) Describethevariousforms of effective communication. (b) Describethedifferent directions of communication flow.
- 40.(a) Writeshortnoteson thefollowingas used incommunication. i. Grape vine
 - ii. Electronicorganizationalchannel (internet)
 - iii. Organizationalcommunication
 - (b) Explainthepurpose of communication.
 - i. Internal functioning of theorganization. ii. Relatingwith the outside environment
- 41. (a) Explainthevarioustechniquesfollowedby an entrepreneur when presenting a product to customers.
 - (b) Whatfactorsareconsidered whenchoosingamedium of communication?
- 42. (a) Whatarethebarriers toeffectivecommunication?
 - (b) Suggest waysof overcomingbarrier to effective communication.
- 43. (a) Discuss the various forms of written communication.
 - (b) Howcanan entrepreneur attendtothemessage effectively?
- 44. (a) Distinguishbetweena brand and personalbranding.
 - (b) Describethestepsfollowedwhensettingupa personal brand.

- 45. (a) Describetheprinciples of effective personal branding.
 - (b) Whatis theimportanceof developingpersonalbranding?

ENTREPRENEURIALENVIRONMENT

- 1. (a) Definethetermentrepreneurialenvironmentanddescribethe components/typesof entrepreneurialenvironment.
 - (b) Explainthecharacteristicsof entrepreneurialenvironment.
- 2.(a) Explaintheeconomic factors thatinfluenceentrepreneurial attitudes and opportunity identification.
 - (b) Explainthe social-cultural factors affecting entrepreneurship attitudes and opportunities.
- 3.(a) Discuss the political factors that determine entrepreneurial intensions and opportunities identification.
 - (b) Explainthefactors intheglobalenvironmentthatpromote entrepreneurialintensions.

SOCIAL ENTREPRENEURSHIP

- 1.(a) Definethetermsocialentrepreneurshipandstatethesalient featuresof socialentrepreneurship.
 - (b) Whataretheobjectivesofsocialentrepreneurship?
- 2.(a) Explainthevarious characteristics of a social entrepreneur. (b) What are the key concepts of social entrepreneurs hip?
- 3.(a) Whatis theimportanceof socialentrepreneurship? (b) Explainthevarioustypes of social enterprises.
- 4.(a) Explainthecharacteristics of social enterprises. (b) What are the advantages of social enterprises?
 - (c) Enumerate the difference between social enterprises and business enterprises.
- 5.(a) Explaintheopportunities for social entrepreneurship.
 - (b) Explainwaysof making a social impactinthecommunity.
- 6.(a) Distinguishbetween
 - i. Principleandperception.
 - ii. Positiveandnegativeopportunities. iii.

Vision and visionary leadership.

- iv. Povertyperceptionandadvocacyskills.
- (b) Whataretheindicatorsofa positive impact in the community?
- 7.(a) Describethestepsfollowedinbecominga socialentrepreneur. (b) Statethecharacteristicsofa goodactionplan.
- 8.(a) Whatarethenegativeopportunities in the communities?
 - (b) Explaintheperceptionsofconflicts.
- 9.(a) What are the steps involved in bridge the gap approach (visionaryapproach)

- (b) ExplaintheGEPICstructurefor advocacy.
- 10. Describethestructureof asocialenterpriseplan.
 - (b) Explainthevariousthreatstocommunitydevelopment.
- 11.(a) Explainthestrategies for community development that are used by entrepreneurs.
 - (b) Discuss the viscouscycle of poverty
- 12.(a) Explaintheenvironmentalthreatscausedbyanunsuitableuse ofresources.
 - (b) Suggest waysof minimizingenvironmentalthreatsof unsustainableuse of resources.
- 13.(a) Examine thecauses of climatechange.
 - (b) Explainthekey conceptsof socialenterprised evelopment.
- 14.(a) Distinguishbetween;
 - i. Sustainabilityof asocialenterpriseandsocialinnovation. ii. Resourcefulnessandimpactassessment.
 - (b) Explainthevariouswaysofsavingnaturalresources.
- 15.(a) Whatarethecomponents of social innovations?
 - (b) Whatis theroleof mentoringincreatingsocialenterprises?
- 16.(a) Describetheservicesprovidedby environmental protection bodies in your country.
 - (b) Howdobusinesses dependon thenaturalenvironment?
- 17.(a) Explainthenegative effects of a degraded environment.
 - (b) Explainthedifferentenvironment standardstobeobserved during businesses'operation.
- 18.(a) Explainthebenefitsof;
 - i. Businesstosociety ii.
 - Societytobusiness.
 - (b) Explaintherequirements to business which affect the natural environment.

BUSINESSIDEAS

- 1. (a) Explainthereasons for generatingbusiness ideas.
 - (b) Whatarethesources of business ideas?
- 2. (a) Statethemajor rulesfollowedwhenusinga brainstorming method.
 - (b) Describethestepsfollowedtomaterializea business idea.
- 3. (a) Explaintheprocedure of researchinga business idea.
 - (b) Describehowbusiness ideascan be identified from the environment.
- 4. (a) Howcana business ideabe turnedintoa business opportunity.
 - (b) Explainthedifferentaspects consideredwhenevaluating differentbusiness ideas.

- 5. (a) Explainhowbusinessideascan be evaluated.
 - i. Dependingon personal considerations.
 - ii. Dependingon business considerations
 - (b) Howarebusiness ideasclassified?

BUSINESSOPPORTUNITIES

- 1. (a) Distinguishbetween;
 - i. A business ideaand business opportunity
 - ii. A feasiblebusiness anda viablebusiness
 - iii. Feasibilityof a business and viabilityof a business
 - (b) Whataretheindicatorsifagoodbusiness opportunity?
- 2. (a) Explainthecharacteristics of a goodbusiness.
 - (b) Explainthevarioustypes of business opportunities.
- 3. (a) Describe the identification process of a good business opportunity.
 - (b) Describethestepsfollowedwhendeterminingtheprofitability of a business.

SMALLANDMEDIUMENTERPRISES

- 1. (a) Distinguishbetweensmallmedium enterprises.
 - (b) Whatarethecharacteristicsof medium enterprises?
- 2. (a) Explaintheroleofsmallandmediumenterprisesinpromoting developments
 - (b) Whataretheadvantages of;
 - i. formalbusiness
 - ii. informalbusiness
- 3. (a) Distinguishbetweenformalandinformalbusinesses
 - (b) Why are formalbusinesses preferred toformal businesses?
- 4. (a) Explainthefactors thatleadtoa differenceinthesizesof businesses.
 - (b) Whataretheadvantages and disadvantages of small and mediumenter prises?
- 5. (a) Whatarethereasonsforthehighrateoffailureofsmalland mediumenterprises?
 - (b) Suggest solutionstothe highrate of small andmedium enterprisesinUqanda.
- 6. (a) Explainthesteps followedwhencommencingbusiness operations.
 - (b) Whatchallengesarefacedbysmallandmediumenterprisesin accessingbusiness informationinyour country?
- 7. (a) Explaintheservices rendered by business support organizations.

- (b) Examine themeritsand demeritsofsoleproprietorship.
- 8. (a) Whatarethecontents of a partnershipdeed?
 - (b) Under whatcircumstances may a partnershipbe dissolved.
- 9. (a) Distinguishbetweenpubliclimitedcompany and a private limitedcompany.
 - (b) Explainthemeritsanddemeritsofa publiclimitedcompany.
- 10. (a) Describetheprinciples of cooperative societies.
 - (b) Examine themeritsand demeritsofcooperatives.
- 11. (a) Why is itnecessary to register an enterprise?
 - (b) Accountfor the existence of un registered business in your country.
- 12. (a) Describethelawsand regulationsthatgovern businesses in Uganda.
 - (b) Examine therelevance of business lawsinyour country.
- 13. (a) Distinguishbetweentaxclearance andtaxidentification number.
 - (b) Describethestepsfollowedinregisteringa business.
- 14. (a) Explaintheessential elements of a valid contract.
 - (b) Explaintheuses of a contract to entrepreneur.
- 15. (a) Accountfortheexistenceofverymanysmallscalebusinesses/soleproprietorshipinUganda.
 - (b) Why do some businesses inyourcountryfail?
- 16. (a) Explainthesalientfeaturesof a partnershipbusiness.
 - (b) Outlinetheproceduresfollowedwhenformingapubliclimited company.
 - (c) Enumeratethedifferencebetweenaprivatelimitedcompany anda publiclimitedcompany.
- 17. (a) Discuss the contents of;
 - i. Memorandum of association
 - ii. Articlesof association.
 - (b) Definetheterminsuranceanddescribetheprinciplesof insurance.
- 18.(a) Definethefollowing terms as used in insurance

i. Insured vii. Co-insurance viii.

ii. Insurer Surrender value ix.

iii. Premium Actuary

iv. Sum insured x. Overinsurance

v. Risk xi. Poolingof risk

vi. Loss

(b) Explainthedifferenttypesof insurance

- 19. Definetheterminsurancecontact (a)
 - Describethestepsfollowedwhen (b)
 - i. Takingoutan insurancepolicy.
 - ii. claimingcompensation
- 20. (a) Explaintheresponsibilities of insurance companies to the business communities.
 - (b) Describethecategories of insurance policies.
- 21. Explainthechallenges facing theinsurance industry in (a) Uganda.
 - Explainthefactors that necessitate good relationship (b) betweenthefamilyandbusiness.
- 22. Explainthechallengesassociated with family business. (a)
 - (b) Suggest solutionstoovercome thechallengesassociated withfamily business.
 - Whatis theimportanceof familysavingsinestablishing (c) business?

GENDERANDENTREPRENEURSHIP

1. (a)Definethefollowinggender terminologies.

(i) Gender (viii)Empowerment

(ii) Sex (ix) Gender stereo typing

(iii) Culture (x) Patriarchy

(xi) Patriarchalresistance (iv) Society

(xii) Gender quality (v) Access

(vi) Labour market (xiii)Divisionof labour (vii) Consientisation

- Why is thereneedfor gender balance/ partnership? (b)
- 2. (a) Distinguishbetweengender identity and gender roles
 - Explainthefactors thatenhance genderpartnership
- 3. (a) Distinguishbetween
 - Gender myths andgender stereotypes. ii. Gender partnershipandpartnership
- (b) Identifythegender mythswhichvarioussocietiesbelievein.
- Whatarethebarriers towomenparticipationin 4. (a) entrepreneurship?
 - Whatarethesolutionstowomenparticipationin (b) entrepreneurship?

BUSINESSPLANNING

- 1. (a) Describetheelements of a business plan
 - (b) Whatis theimportanceof preparinga business plan?
- 2. (a) Definetheterm businessplanandexplain the different types of business plans.
 - (b) Describethestructure of abusiness plan.
- 3. (a) Whatis theimportance of an executive summary?
 - b) Describethestructure of an executive summary?
- 4. (a) Describethecomponentsoftheproductionprocess section of a productionplan.
 - (b) Whatarethecontents of a management plan?
- 5. (a) Listthe productionneeds whichare considered when developing production.
 - (b) Whataretheproblemsthatmay hinderthesuccessful implementation of a business plan?
- 6. (a) Explainthesteps that should be considered when designing a marketing plan.
 - (b) Describethetoolsan entrepreneurmay use to monitor business operations.
- 7. (a) Explainthesteps followedwhilepreparinga business plan.
 - (b) Ofwhatimportanceisan operationalbudget toan entrepreneur?
- 8. (a) Distinguishbetweena master dailyworkschedule anda dailyworkschedule.
 - (b) Explaintheimportanceof workschedule toan entrepreneur.
 - (c) Examine thefactors consideredby an entrepreneurwhen preparinga dailyschedule.
- 9. (a) Explaintheuses of anactionplantoan entrepreneur.
 - (b) Ofwhatimportanceof thefollowingtoan entrepreneur
 - i. cash flowstatement
 - ii. Marketingplan
- 10. (a) Why is itnecessary for entrepreneurs tocarry out proper budgeting?
 - (b) Describethestepsinvolvedwhenpreparingan operational budget.
- 11. (a) Whatare the components of
 - i. Generaldescription of a business.
 - ii. Financialplan
 - (b) Explainthechallenges faced whencarryingoutbudgeting.
- 12. (a) Definepre-operating expenses.

- (b) Whatarethevariouspre-operatingexpenses business incur?
- 13. (a) Explainthequalities of a goodbusiness goal?
 - (b) Whatis theimportanceof settinggoalsin business?
- 14. (a) Definea cash flowstatement.
 - (b) Whataretheelements of acash flowstatement?

PRODUCTIONMANAGEMENTSKILLS

- 1. (a) Whatismeantby productionmanagement?
 - (b) Whatarethefactors considered whencarryingoutcapacity planningand development?
- 2. (a) Describetheactivities involved in the production process. (b) Explain the factors affecting production decision.
- 3. (a) Describethepurchasingprocedure.
 - (b) Explainthefactors that are considered when choosing suppliers of materials.
 - (c) What stepscan be takenby an entrepreneurtoensure purchase of qualitymaterials.
- 4. (a) Why is itnecessary toensure propermanagement of inventory?
 - (b) Describethetoolsused ininventoryand store management.
- 5. (a) Defineinventoryand explainthedifferenttypesof inventory.
 - (b) Explainthedangers of i.

Overinvestment

- ii. Under investmentininventory
- 6. (a) Suggest measures thatanenterprisecan undertake effectivelymanage inventory.
 - (b) Whatarethecosts incurredby a firmwhen
 - i. Orderinginventory
 - ii. Holdinginventory
- 7. (a) Definetheterm purchasingand explaintheprinciplesof purchasing.
 - (b) Explaintheobjectivesof purchasing
- 8. (a) Whatfactorsareconsideredwhenmakingdecisionforbuying inputs?
 - (b) Explainthestepsconsideredwhenmakingapurchasingplan.
 - (c) Explainthefactorsconsideredwhenselectingrawmaterials.
- 9. (a) Explainthevarioustypes of labour.
 - (b) Explainthereasons whylabourisneeded.
- 10.(a) Explainthefactors considered when;

- Determining the number and type of employee towork in a business.
- ii. Recruitingemployees inan enterprise.
- iii. Whatarethe characteristicsof appropriatetechnology?
- 11. (a) Explainthefactorsthatshouldbeconsideredwhendesigning a product.
 - (b) Whatis theimportanceof designing aproducttoan entrepreneur?
- 12. (a) Explaintheelementsof a workplacethatincrease productivityofthebusiness.
 - (b) Suggest waysthroughwhichan entrepreneur can minimize costsof production.
- 13. (a) Explainthevariouswaysinwhichmaterialsshouldbe handledandstored ina workplace.
 - (b) Suggest waysinwhichtheworkstationcan be improved.
- 14. (a) Explainthefactors that should be consider when selecting machines for an enterprise.
 - (b) Suggest measures thatcan be takentoensure proper handlingand safety of machines inan enterprise.
- 15. (a) Suggest measures thatcan be takentoimprove
 - (i) Welfarefacilities.
 - (ii) Premises
 - (b) In whatwayscan productionbe optimized through better workorganisation?

- 16. (a) Explainthevariouswaysinwhichhazardoussubstances shouldbecontrolledina workplace.
 - place.
 - (c) Explainthefactors considered whendesigning aworkplace.
- 17. (a) Describethestepsinvolvedintheproduct design.
 - (b) Describethestages of theproduct lifecycle.
- 18. (a) Ofwhatimportanceisan effectiveplantlayout?
 - (b) Whataretheessentialsofa plantlayout?
- 19. (a) Explainthefactors that should be considered when developing a new product.
 - (b) Describethetechniquesusedbyentrepreneurstomaketheir productsunique inthemarket.
- 20. (a) Examinetheaspectsofqualitymanagementthatinfluence the qualityof products.
 - (b) Explainthecustomers mis-conceptsabout qualityproducts.
- 21. (a) Explainthefactors whichinfluencethegeneral quality standardsof products in an enterprise.
 - (b) Whatarethebenefitsof qualitycontrolin production process?
- 22. (a) Explainthewaysinwhichproper human resource management promotesthequality of a productinan enterprise.
 - (b) Describethecomponentsofenterpriseactivities model.
 - (c) In whatwaysproper financialcontrolpromote tothequality of products inanenterprise.
- 23. (a) Explaintheobjectivesof qualitycontrolfor thequalityof productsinan enterprise.
 - (b) Whatmeasures can be takentoimprovethequalityof productsinan enterprise.
- 24. (a) Explainthetypesof plantlayouts
 - (b) Explainthefactorsconsideredwhendesigningaplantlayout
- 25. (a) Explainthecomponentsofproductionplanningand control.
 - (b) Whatarethevariouscostsincurredinproduction of goods.
- 26. (a) Whatarethevariousmethods of costing.
 - (b) Describethevariousmethods of costing.
- 27. (a) Explainthewaysofminimizingcostsandmaximizingprofits.
 - (b) Describethemechanism of controlling business assets.
- 28. (a) Describethevariousinternalcontrolsystemof small businesses.
 - (b) Definetechnologyand explainthetypesof technology.

- 29. (a) Explainthefactors considered whenchoosing amode of technologytouse.
 - (b) Howcanan entrepreneur structurehistimefor increased productivity?
 - (c) Distinguishbetweenfeasiblenormal capacityandnormal maximumcapacity.
- 30. (a) Howcanan entrepreneur effectivelymanage timeinthe productionprocess?
 - (b) Whataretheadvantages of time management planning?
- 31. (a) Describethetechniquesoftimemanagement.
 - (b) Whataretheactivities involved in better time management.
- 32. (a) Howdoentrepreneurswastetime?
 - (b) Whattipscan act as a guide on timemanagement.
- 33. (a) Whatis the importance of packaging?
 - (b) Explainvarioustypesof packaging
- 34. (a) Whatmaterialsare commonly used inpackaging?
 - (b) Whatarethefactors considered whenchoosingpackaging materials?
- 35. (a) Define product lifecycle and explain the characteristics of every stage.
 - (b) What problemsare associated with the product lifecycle management of an enterprise?
- 36. (a) Whatarethebenefitsoftheproductlifecyclemanagement of an enterprise.
 - (b) Describethevariouselements of a product.
- 37. (a) Explaintheelementsof totalqualitymanagement.
 - (b) Whatarethebenefitsof totalqualitymanagement?
- 38. (a) What atetheproblemsof total quality management?
 - (b) Discuss the various functions or tasks of management in an enterprise.
 - (c) Explainthesteps involved in the planning process.

MARKETINGMANAGEMENT

- 1. (a) Under whatcircumstancesmay an entrepreneur carry out market research?
 - (b) Whatmeasures can be takenby businessentrepreneurs to ensure qualityproduction.
 - (c) Explainreasons for carryingout market research
- 2. (a) Describethestepsfollowedwhenconductingmarket assessment.

- (b) Why is itnecessary for an entrepreneurto carryoutmarket assessment?
- 3. (a) Whatfactorsareconsidered whenconductingmarket assessment.
 - (b) Identifythelikelychallengesfacedby entrepreneur when conductingmarket assessment.
- 4. (a) Describetheelements ofmarketingmix
 - (b) Suggest thewaysthroughwhichmarket assessment informationiscollected.
- 5. (a) Definetheterm salespromotion.
 - (b) whatarethemethods used by entrepreneurswhen conductingmarket assessment.
 - (c) Why is itnecessary tocarry outsales promotion?
- 6. (a) Explainthefactors considered by an entrepreneurwhen advertising.
 - (b) Outlinetheadvantagesmediumuseby entrepreneurs.
- 7. (a) Why is itnecessary tocarryoutpersonal selling?
 - (b) Analyzethestepsfollowedwhenconductingpersonalselling.
- 8. (a) Outlinethequalities of a goodsale sperson.
 - (b) Under whatcircumstancespersonalsellingmay be needed?
- 9. (a) Whatfactorsareconsidered whenchoosing channel of distribution?
 - (b) Describetheroleofaretailerinthedistributionofaproduct.
- 10. (a) Outlinethedifferentforms of marketingtechniques.
 - (b) Whatarethebenefitsof goodcustomercare inenterprise?
 - (c) Explainthemanifestationsof goodcustomer relationsinan enterprise.
- 11. (a) Definetheterm price.
 - (b) Explainthewaysthroughwhichentrepreneurspricetheir products.
- 12. (a) Outlinetheobjective of pricing the products for the entrepreneur.
 - (b) Explainthefactorsaffectingthepricedecisionsinabusiness enterprise.
- 13. (a) Whatismeantby thetermtargetmarket as itisused in entrepreneurshipeducation.
 - (b) Whatarethefactors determining the target market population.
 - (c) Examine the challenges faced when identifying the target market.

- 14. (a) Distinguishbetweencash transactionand credittransaction.
 - (b) Statetheadvantagesanddisadvantagesofsellinggoods on cash basis.
 - (c) Suggest thewaysof ensuringpropercash management.
- 15. (a) Why is itnecessary tocarry outcreditselling?
 - (b) Under whatcircumstancesmay goods be soldon credit.
 - (c) Suggest thewaysof ensuringpropermanagement of credit sales.
- 16. (a) Whatarethecosts and disadvantages of creditselling?
 - (b) Whatarethechallenges faced whencarryingout credit selling?
 - (c) Explainthefactorsconsideredbeforegivinggoodsoncredit.
- 17. (a) Whataretheobjectivesofmarket segmentation?
 - (b) Describethebasisfor marketsegmentation.
 - (c) Explainthecriteria for selecting segmentation basis.
- 18. (a) Definetheterm marketingstrategy.
 - (b) Explainthetoolsof marketingstrategyused ina business.
- 19. (a) Whatarepotentialcustomers?
 - (b) Outlinethecharacteristicsof potentialcustomers.

HUMANRESOURCEMANAGEMENT

- 1. (a) Whatismeantby thetermhuman resource management?
 - (b) Explaintheelementsof human resource management.
- 2. (a) Explainthefactors considered whenpreparinginduction of employeesinenterprise.
 - (b) Whatmethodisusedbybusinessentrepreneurswhenpaying employees?
- 3. (a) Why is itnecessary toappraiseworkers' performance?
 - (b) Describethemethods of appraising the workers' performance.
- 4. (a) Whatarethecosts of labourturnover?
 - (b) Givethecauses of labour turnover in Uganda.
- 5. (a) Explaintheprocedures of recruiting business employees in an enterprise.
 - (b) Explainthesources of recruitingbusinessemployeeinan enterprise.
- 6. (a) Givereasons fortrainingbusiness employeesinany enterprise.
 - (b) Whataretheprocedures followedwhentrainingbusiness employee.
- 7. (a) Why is itnecessary to motivateworkers?

- (b) Explainthewaysthroughwhichbusiness entrepreneurs motivatetheiremployee.
- 8. (a) Whatis thepurpose of manpowerplanninginan organization?
 - (b) Inwhatwaysishumanresourcemanagementusedasatool to promotequalityproductsinan enterprise.
- 9. (a) Whatis theimportanceof trainingbusiness employees?
 - (b) Givereasonswhymostofthesmallbusinessesarereluctant tooffer jobtraining.
- 10. (a) Whatistheimportanceofanorganizationchartatanyplace of work?
 - (b) Whatmeasures thatcan be undertakentopromote good workingrelationsatplaces of work.
- 11. (a) Whatismeantby thetermhuman resource planning?
 - (b) Whataretherolesof human resource management?
- 12. (a) Explainthefollowing terms as used inhuman resource management.
 - (i) Duty
 - (ii) Task
 - (iii) Jobspecification
 - (iv) Jobdescription
 - (v) Jobperformancestandards.
- 13. (a) Explainthemethods used whenrecruitingbusiness employees.
 - (b) Whatfactorsareconsidered whenrecruitingemployees?
- 14. (a) Statethemain objectives of jobgrading.
 - (b) Explainthedifferentmethods used whenpayingworkers.
- 15. (a) Explainthefactors considered whendeterminingwagesfor employees.
 - (b) Outlinetheadvantagesanddisadvantagesofratemethodof payment.
- 16. (a) Why is itnecessary to motivatebusinessemployees?
 - (b) Explainthevariousways ofmotivatingbusiness employees.
- 17. (a) What ismeantby thetermemployeerelations(labour relations/industrialrelations)
 - (b) In whatwaysisemployeerelationsensured atany placeof work.
- 18. (a) Whatismeantby thetermperformance appraisal?
 - (b) Whataretheneeds for performance appraisal?

- 19. (a) Explainthedifferentmethods used by employers when carryingout performance appraisal.
 - (b) Whatarethechallenges faced whencarryingout performance appraisal.
 - (c) Suggest the solution stoover cometheabove challenges.
 - (d) Outlinetheelements of effective performance appraisal.

BUSINESSCOMPETITION

- 1. (a) Distinguishbetweenbusiness competitionand business competitiveadvantages.
 - (b) Explainany threebusiness competitiveadvantage.
- 2. (a) Assess theimplicationsofbusiness competition.
 - (b) Analyzehowentrepreneurscope upwithbusiness competitioninbusiness.
- 3. (a) Explaindifferenttypesof competition
 - (b) Whataretheindicatorsof increase inbusiness competition?
- 4. (a) Explainthecharacteristicsof monopolyandperfect competition.
 - (b) Suggest waysentrepreneurs use toovercome competition

FINANCIALPLANNINGANDTAXATAION

- 1. (a) Whatismeantby thetermbusiness tax?
 - (b) Describethedifferentforms of directand indirect taxes?
- 2. (a) Whydoesthegovernmentlevytaxesonbusinessenterprises faced by taxadministrationinUganda.
 - (b) ExplainthechallengesfacedbytaxadministrationinUganda.
- 3. (a) Describetheprinciplesof agoodtaxationsystem.
 - (b) Whataretheadvantages and disadvantages of a good taxation system?
- 4. (a) WhataretherolesofURAinthetaxationsystemofUganda?
 - (b) Outlinethesources of government revenue.
- 5. (a) Explainthefactors that influence the tax compliance.
 - (b) Suggestthemeasurestoencouragecomplianceineconomy.

CAPITALMARKETS

- 1. (a) Explainthekey participantsincapitalmarkets.
 - (b) Explainthemajor functions of stock exchange market.
- 2. (a) Whatis theroleof collective investments chemes to investors?
 - (b) Explainthesteps involved in the process of buying and selling shares.

- (c) Explaintheprocess of sellingshares.
- 3. (a) Whatarethebenefitsofequityfinancingoverdebtfinancing
 - (b) Examine theroleof capitalmarketstoan economy.
 - (c) Challengesfacing thecapitalmarkets' industryinUganda.

END