

Certification of

Jimma Institute of Health

The Programme is looking for an experienced short-term senior expert to conduct the training of trainers workshops. In a world where customer service is at the core of business relationships, it is essential to pay particular attention to call center training ideas. Here, there is a multitude of valid choices to establish and enhance the quality of the call center delivery, and yet some companies persist in relying on the same outmoded and ineffective approaches that render them at most mediocre in the delivery of care for the customer.

The call center is the hub of the business, the public face of the company, the first line of defense. Get the call center wrong, and it affects reputation, confidence lost, and client contracts put at risk. It appears the focus of responsible business endeavors recognizes that without reliable and robust customer service, a company cannot withhold the test of time. So what are some call center training ideas? Here are 10 to keep your company and staff as sharp as a knife.

This certificate is awarded to frew erwer rfwaer for attending a CALL FOR TRAINER FOR TRAINING OF TRAINERS WORKSHOPS training held on 2021-11-23 17:33:24

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