# **Gregory J. Friel**

303-901-3436

Friel2009@gmail.com https://www.linkedin.com/in/gregory-friel-ba750646/ https://github.com/Friel2021 https://friel2021.github.io/Portfolio/

A self titled IT guru and now aspiring Web Developer. I work best under pressure and look forward to meeting any and all challenges head-on. Being busy is my forte and I enjoy all things computer related. My previous work experience is in Sales and IT / Help Desk assistance. I have an A+ Certification and now looking forward to moving from the hardware side of things to the software side!

#### PROFESSIONAL EXPERIENCE

Arrow Electronics, Inc., Englewood, CO

04/08/14 - 10/18/20

Aerotek, Arrow Electronics, Inc., Englewood, CO

02/06/14-04/07/14

CSR & SMR - Sales Marketing Representative positions

- Hired as a full time Customer Service Representative following a 60 days temporary assignment with Aerotek.
- Promoted to CSS Contract sales in 2016.
- Order entry & maintenance enter and book all purchase orders received in SDT
- Direct interaction with our customers on purchase order issues, change requests
- Quotes and debit inquiries with PM team ensure proper teaming is established
- NCNR set up and filing
- PCPRCE 2 (Customer Part and Pricing System) maintenance for contract pricing
- Set up of MyArrow accounts and maintenance of PCPRCE records
- Work closely with our PM, SSG teams
- Manage all customer forecast requirements
- Work closely with our customer to insure all shortages and planned demand are meeting their requirements as well as Arrow's
- Create weekly reports for any and all customer needs (ie constraint reports, forecasting, open order status)

#### **EDUCATION**

Brandywine High School Wilmington, DE

Del-Tech Community CollegeWilmington, DEDU Coding Boot CampDenver, CO

## **SKILLS**

- Full Stack Web Development
- Proficient in Microsoft Word, Excel, PowerPoint, Access, and Outlook
  - A+ Certification
  - HTML, CSS, JavaScript, Node.JS, GitHub

### **PROJECTS**

HTTPS://FRIEL2021.GITHUB.IO/WEATHER-DASHBOARD/ HTTPS://FRIEL2021.GITHUB.IO/QUIZ-SHOW

FIRST GROUP PROJECT

https://korbin-sargent.github.io/Dine-In/