

GROUND OPERATIONS PROCEDURE MANUAL



A STAR ALLIANCE MEMBER 

Ethiopian Ground Operations

Procedures Manual (GOM)

Revision –1.7
31-Mar-2020


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A STAR ALLIANCE MEMBER 

Manual Control No.: _____
Assigned to: _____
Date: _____



	ETHIOPIAN AIRLINES GROUND OPERATIONS PROCEDURE MANUAL	Rev.1.8
		31-Mar-2020
Manual Control		

APPROVALS


 Manager Ground Service Standards &
 Ground Handling Contracts Management

16/03/20
 Date


 VP Customer Services

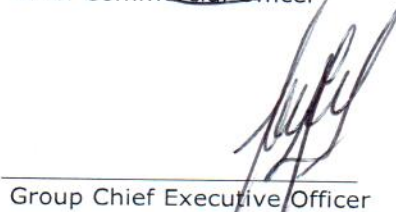
16/03/20
 Date


 MD Ethiopian Ground Services


17/03/20
 Date


 Chief Commercial Officer

20/03/20
 Date


 Group Chief Executive Officer

23/03/20
 Date


 Director, Air operators
 Certification & Surveillance
 Ethiopia Civil Aviation Authority

27-03-20
 Date