

Date: March 29, 2018

NoticeNo.043/18

To. All Cabin Crew

Subject: Announcement at Transit Station

We are receiving repetitive discrepancy report from Ethiopian representatives at outstations regarding transit passengers seat irregularity at transit points particularly at Dublin (DUB) station.

Passengers move around the cabin and change their original seat during transit time regardless of their boarding pass. This has been creating operational disruptions and inconvenience on passengers who board the aircraft at transit points.

This is, therefore, to remind all crew members to make the standard announcement at transit points without fail and ensue passengers remain seated on their originally assigned seat as per their boarding pass.

In-flight Performance Management