



Unlocking Success for Social

Buzz

Insights, Strategies, & Top

Content Trends



# Today's agenda

Project recap

Problem

The Analytics team

Process

Insights

Summary & Recommendations



# Project Recap

Social Buzz, a rapidly growing digital platform with over 500 million active users monthly needs to scale its global operations

Accenture has begun a 3-month initial project to work on

- an audit of their big data practice
- recommendations for a successful IPO
- highlight insights from the top categories

# Problem

- **Social Buzz** is facing critical issues due to its rapid growth and preparation for a successful IPO
  - 100,000 posts each day
  - Unstructured data



# The Analytics team



Andrew Fleming  
(Chief Technical Architect)



Marcus Rompton  
(Senior Principle)



Eunice Agyei  
(Data analyst)

# Process

1

Data understanding

2

Data cleaning

3

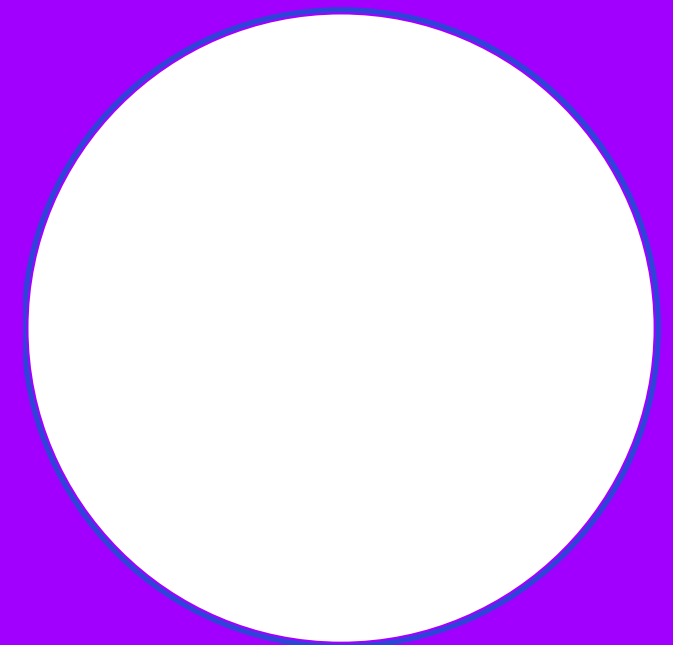
Data modelling

4

Data analysis

5

Uncover insights



# Insights

16

UNIQUE  
CATEGORIES



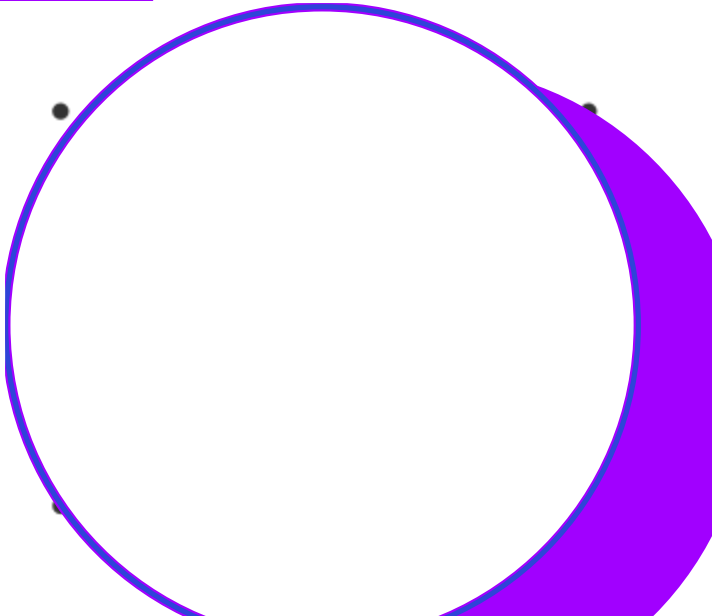
1738

REACTIONS TO  
ANIMAL POSTS

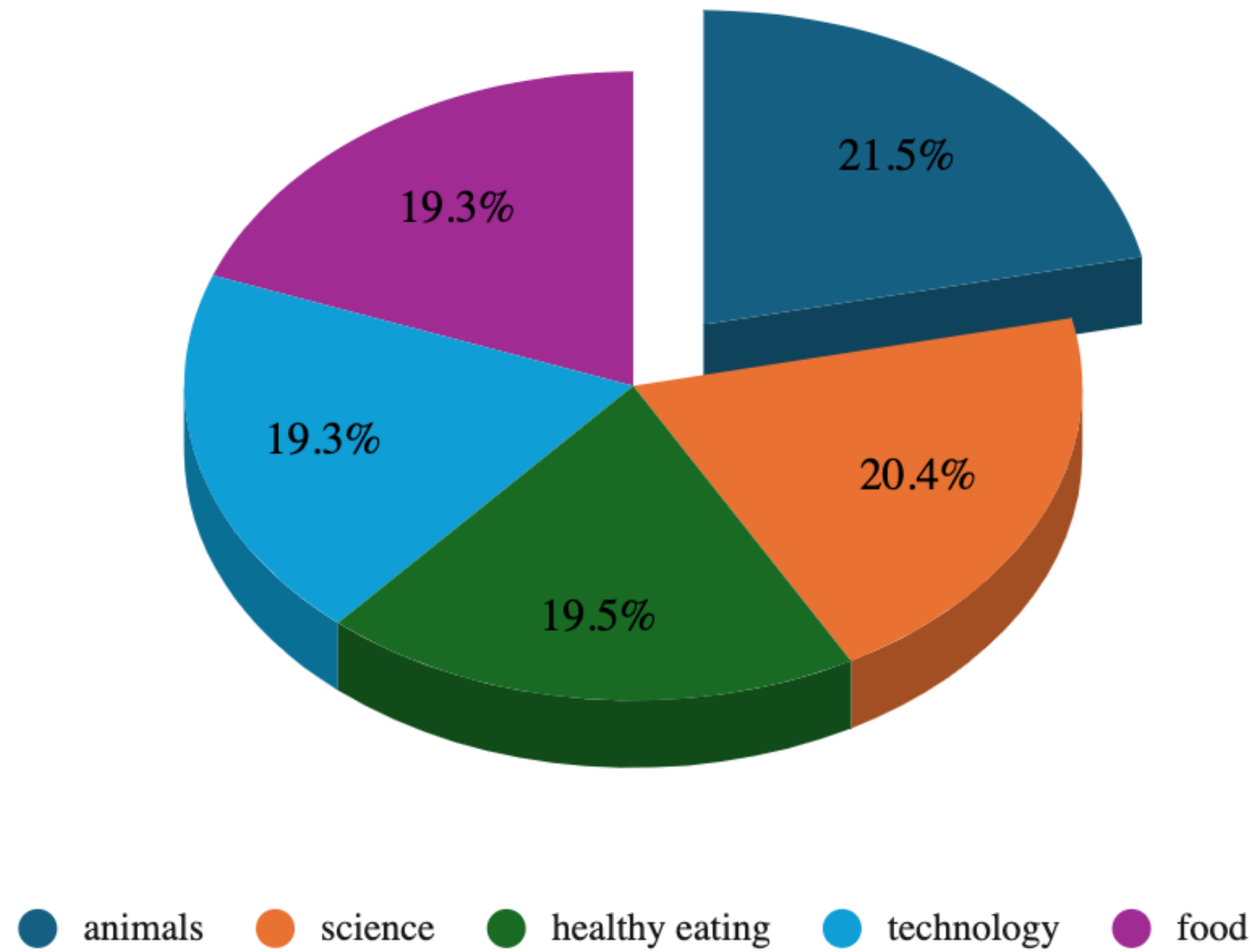


May

MONTH WITH  
THE MOST POSTS

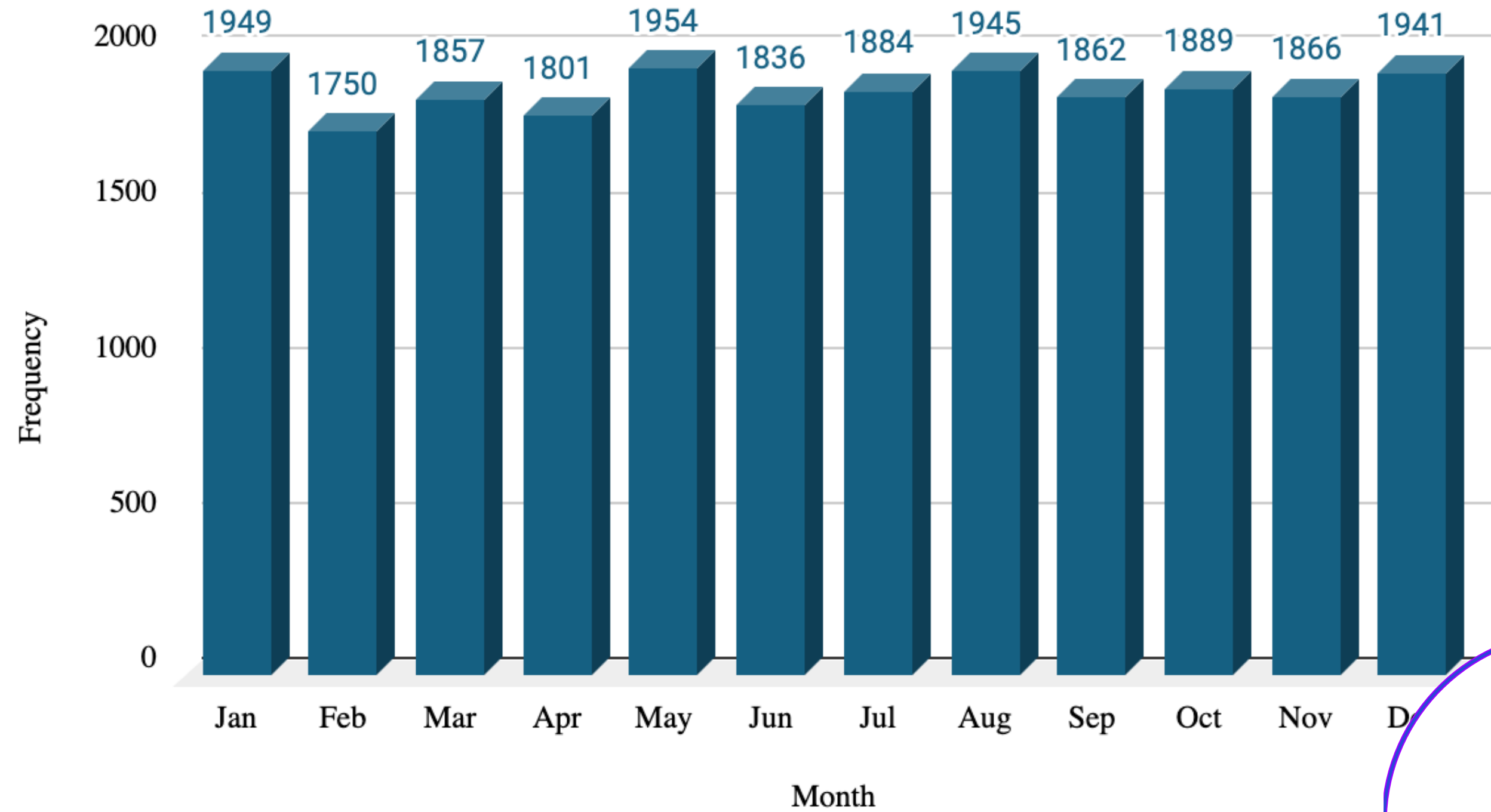


Number of Reactions in each Category

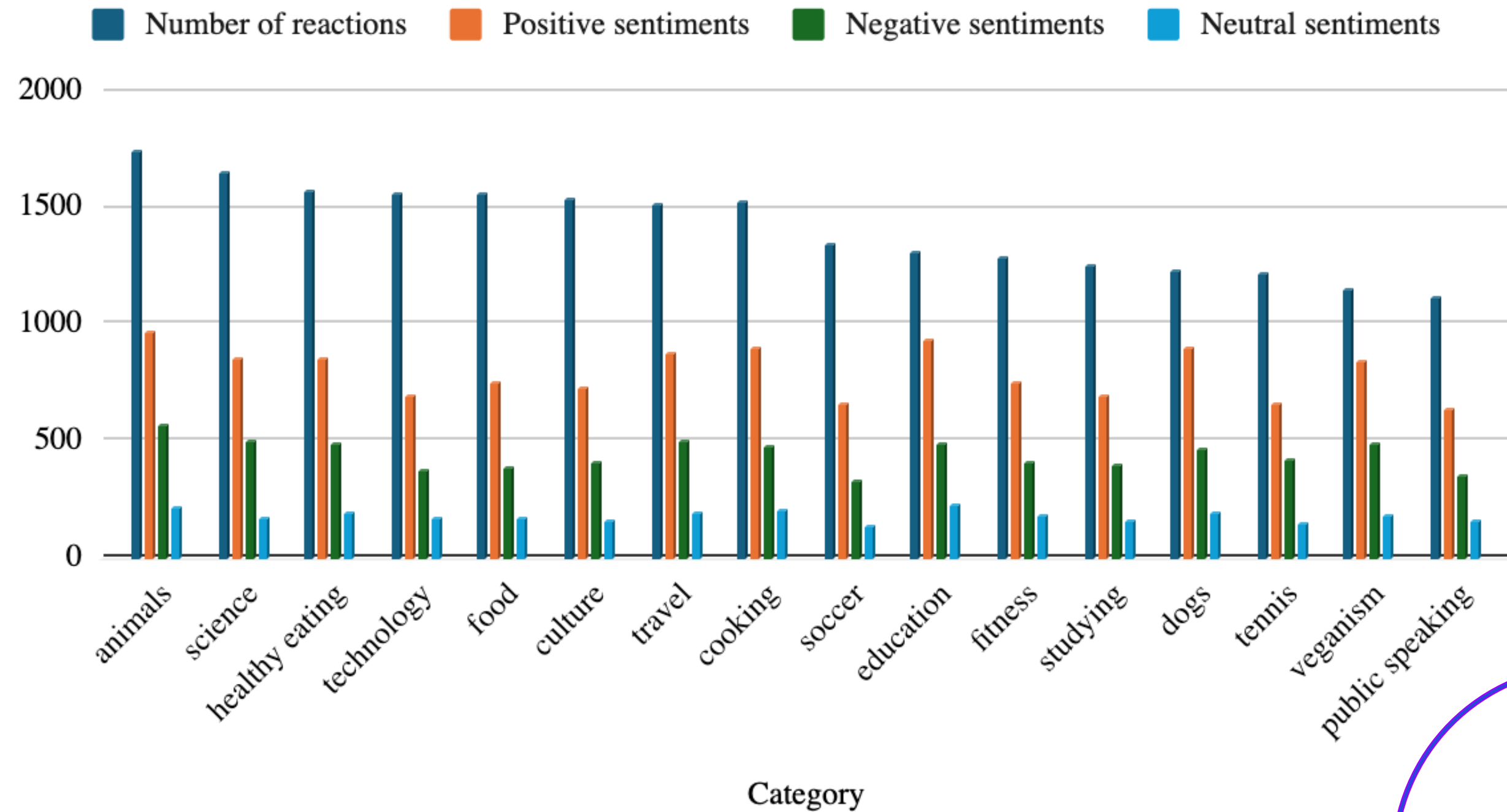




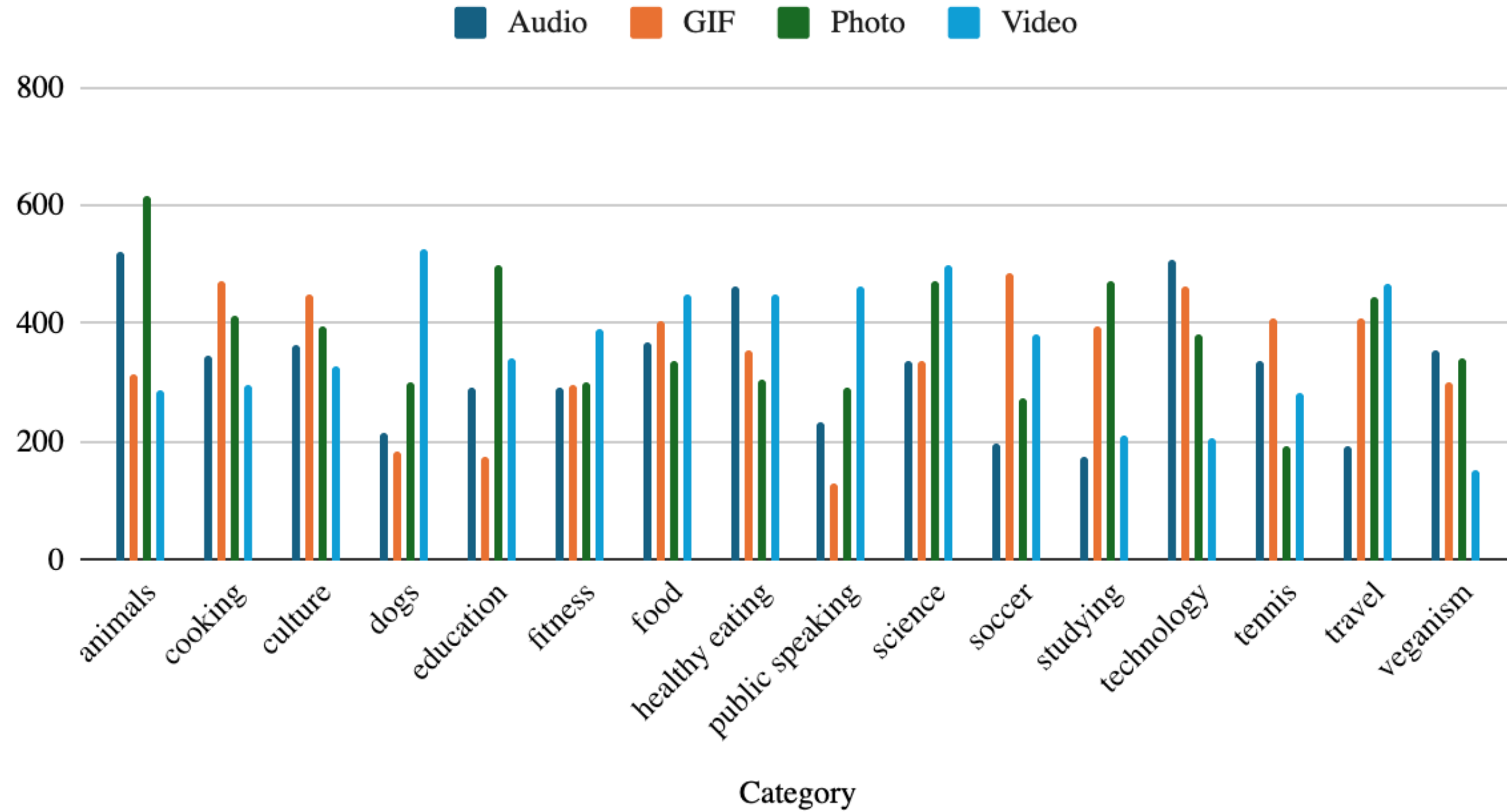
Number of Posts per Month from 2020 to 2021



## Reactions & Sentiments in each Category



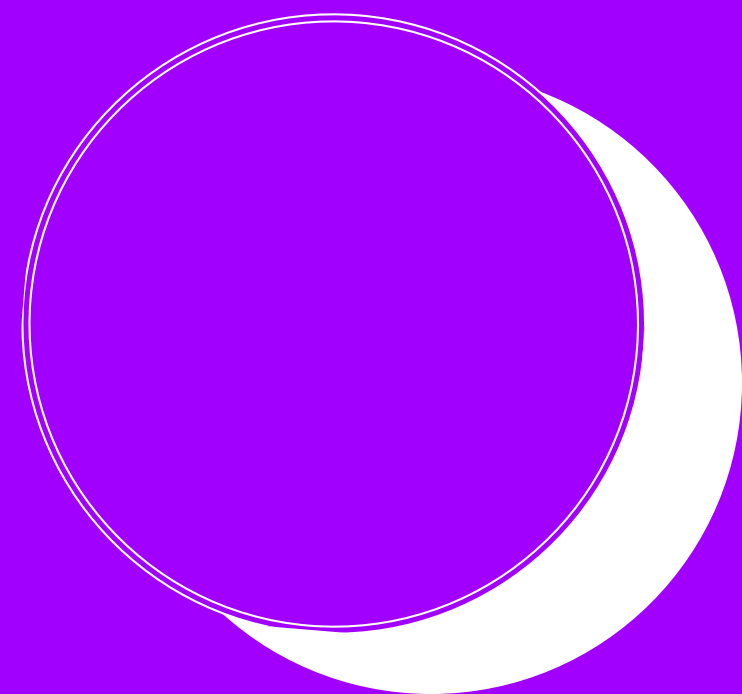
## Content Type Performance in each Category



# Summary



1. Invest in advanced data management tools and improve governance
2. Highlight strong user engagement and positive sentiment.
3. Focus on producing more content in top categories with high engagement and explore growth opportunities in emerging areas.
4. The next steps dive deeper into large-scale production for a real-time understanding of your business which we can show you how to do i



# Thank you!

ANY QUESTIONS?

