Fritz Gerald Alexandre

Part-Time Web Developer & Project Manager

Multilingual and passionate Front-End Web Developer with a robust background in IT support. Proficient in HTML, CSS, and JavaScript, with a keen interest in expanding expertise in WordPress and CRM systems. Committed to contributing to website development and management with a focus on user experience and team collaboration. Excels in problem-solving, project management, and working in diverse cultural environments.

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WORK EXPERIENCE

Freelance Web Designer
Self-Employed

06/2023 - Present

Achievements/Tasks

- Developed custom websites, focusing on responsive design to enhance digital presence and user engagement.
- Implemented responsive design principles to ensure websites are accessible on various devices and platforms.
- Provided ongoing maintenance and updates, improving site functionality and user experience.

Freelance IT Support Technician
Self-Employed

05/2021 - 05/2023

Achievements/Tasks

- Provided tailored IT support services to small businesses, solving various technical issues and enhancing system functionality.
- Developed customized IT solutions to optimize business operations and efficiency.
- Collaborated closely with business owners to understand their unique technical needs and delivered effective, timely solutions.

Bilingual Technical Liaison (French-English)
Petit Forestier

01/2021 - 05/2021

Achievements/Tasks

- Served as a key intermediary between English and French-speaking stakeholders, facilitating effective communication and technical understanding.
- Played a crucial role in managing and optimizing IT infrastructure, ensuring operational efficiency across multiple locations.
- Engaged in continuous improvement processes, contributing to enhancements in operational efficiency and stakeholder satisfaction.

LANGUAGES

Language	Level
English	●●●●●
Spanish	●●●●●
French	●●●●●
Haitian Creole	●●●●●
Brazilian Portuguese	●●○○○

SOFT SKILLS

Multilingual Communication · Global Perspective · Collaborative Teamwork · Problem-Solving · Adaptability. · Client-Focused Approach

TECHNICAL SKILLS

HTML · CSS · Javascript · Git · Github · API Intergration · Figma · VsCode · Office 365 · SharePoint · ConnectWise · Zendesk · macOS

PROJECTS

Around The US (06/2023 - Present)
- https://fritzisfluent.github.io/Around-The-US/

La terracafe de Practicum (03/2023 - 03/2023)
- https://fritzisfluent.github.io/La-Terracafe-de-Practicum/

Practicum Library (01/2023 - 01/2023)
- https://fritzisfluent.github.io/Practicum-library/

WORK EXPERIENCE

IT Support Specialist
Just-Tech LLC

10/2019 - 01/2021

Achievements/Tasks

- Spearheaded initiatives to streamline system operations, achieving a 7% reduction in ticket flow through efficient problem resolution.
- Administered and enhanced Office 365 operations, significantly improving system functionality and collaborative capabilities.
- Led the optimization of SharePoint sites, fostering improved data accessibility and team collaboration.

IT Support Technician (Contract)
Robert Half

07/2019 - 10/2019

Achievements/Tasks

- Enhanced system performance and security by optimizing user device and account configurations, demonstrating a strong understanding of technical infrastructure.
- Played a vital role in supporting daily operations, ensuring a reliable and efficient technical environment.
- Improved process and technology usage in poll centers by 8%, showcasing abilities in streamlining operations and enhancing efficiency.

EDUCATION

Bachelor's degree in Business Management (Incomplete, 2 years completed),
Université de Port-au-Prince, Haiti

2013 - 2015

Courses

- Enrolled in Bachelor's degree program in Business Management.
- Completed two years of coursework in accounting and business principles.
- Gained foundational knowledge in business management and operations.

CERTIFICATE

TripleTen Full-Stack Software Engineer Bootcamp.
 (01/2023 - Present)
Intensive program covering both front-end and back-end web development technologies. Hands-on experience with HTML, CSS, JavaScript, and server-side programming. Focused on practical application through comprehensive projects and real-world scenarios.

CompTIA A+ (05/2019 - 09/2019)
Validates essential IT skills including hardware, software, and troubleshooting for IT support roles.

CompTIA Network+ (05/2019 - 09/2019)
Certifies knowledge in managing and configuring network infrastructure, emphasizing networking concepts and security.

INTERESTS

| Cultural Exchange and Languages | Cultural Sensitivity |

| Educational Technology | Community Involvement |

| Web Technologies | User Experience Design |

| Tech Community Engagement |