Fritz Gerald Alexandre

Junior Front-End Developer

Enthusiastic Junior Front-End Developer with experience in providing end-user support and resolving complex technical issues. Knowledgeable in AI and Web technologies. Speak fluently English, Spanish, French, Haitian Creole, and limited working proficiency in Brazilian Portuguese. Thrive in fast innovative technical and diverse environment.

fritzgeraldalexandre7@gmail.com

fritzisfluent.github.io/Fritz-Gerald-Alexandre/

linkedin.com/in/fgalexandre

github.com/FritzisFluent

WORK EXPERIENCE

Junior Web Designer & Developer
Duality Solutions LLC
06/2023 - Present

- Designing responsive websites for small businesses.
- Increasing by 5% small businesses online presence.
- Managing content using various CMS platforms.

Bilingual Technical Liaison U.S (French-English)
Petit Forestier
01/2021 - 05/2022

- Facilitates communication and collaboration between English and French-speaking technical teams.
- Increases efficiency in project execution by 30% through effective bilingual communication and coordination.

System Administrator
Mendon Truck Leasing & Rental

- Optimized the IT infrastructure for efficiency and reliability.
- Reduced system downtime by 30%.
- Achieved a 99.5% uptime for critical systems.

IT Support Specialist
Just-Tech, LLC (MSP)
10/2019 - 01/2021

- Provided end-user support in an MSP environment.
- 7% reduction in tickets by providing effective user training.
- Performed software installations and system roll-out.

IT Support Technician (Contract)
Robert Half | NYC Board Of Election
07/2019 - 10/2019

- Provided on-site support to NYC Board Of Election staff.
- Set up user accounts and provided access to network.
- Increased poll center efficiency by 8%.

CERTIFICATIONS

Full-Stack Web Developement (03/2023 - 03/2024)

CompTIA A+ (05/2019 - 09/2019)

CompTIA Network+ (05/2019 - 09/2019)

LANGUAGES

Language	Proficiency
English	●●●●●
Spanish	●●●●●
French	●●●●●
Haitian Creole	●●●●●
Portuguese	●●●○○

SOFT SKILLS

Organizational Skills · Time Management · Customer Support · Customer service oriented · Leadership · Global Perspective · Collaborative Teamwork · Problem-Solving · Adaptability · Flexibility

TECHNICAL SKILLS

Desktop Support · ConnectWise Manage · Zendesk · Teams · Zoom · Active Directory · Windows Server · Microsoft Office 365 · Google WorkSpace · VoIP · Networking · LAN · AV Systems · Windows OS · Mac OS · AI · HTML · CSS · Javascript · Git · Github · VsCode · Chat GPT · Prompt Engineering

PROJECTS

Around The US (06/2023 - Present)
- https://fritzisfluent.github.io/Around-The-US/

Portfolio Website (11/2023 - 11/2023)
- https://fritzisfluent.github.io/Fritz-Gerald-Alexandre/

La terracafe de Practicum (03/2023 - 03/2023)
- https://fritzisfluent.github.io/La-Terracafe-de-Practicum/

Practicum Library (01/2023 - 01/2023)
- https://fritzisfluent.github.io/Practicum-library/