



- Gamer
- Introverted
- Design Thinking
- Open-minded
- Coding



### BIO

Marcus recently started a new job as a UX Product Eng. Intern at a nearby non-profit organization. He lives at home with his parents and is just trying to complete his degree and still have free time for gaming with his friends. He's excited to communicate with his peers online.

Outside of school he's a hardcore pc gamer. He enjoys reading gamer blogs and will sometimes go to gamer-related conventions if they're nearby. He's also tuned into gaming streams on Twitch.

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### Motivations

APP LOYALTY

**USER NEEDS** 



**PERSONAL USE** 

**SATISFACTION** 





### Goals

- Communicate with others in a Voice
  Channel easily
- Have fun chatting with friends while in game
- Group message
- Share files

## Frustrations

- Finding new friends in games / online
- Not knowing when friends are online / available to play
- Being talked over in a voice channel

"I want to communicate with my friends and have more time for games."

### Behavior

Attention Span

Productivity

Discord App Usage

Free Time

Time Management

### Influences

· COLLAGE

· SOCIAL MEDIA

· PEERS

· REDDIT

· TECHNOLOGY

PARENTS

# Frequently used apps



Discord





Google Chrome

League o