

Privacy Policy

Introduction

Welcome to ValoZone. We respect your privacy and are committed to protecting your personal data. This privacy policy explains how we handle your information when you use our mobile application.

1. Information We Collect

1.1 Information You Provide

- Account information (if applicable)
- Device information
- Usage preferences
- Feedback and communications

1.2 Automatically Collected Information

- Device type and operating system
- Mobile device identifiers
- IP address
- App usage statistics
- Performance data
- Crash reports

2. How We Use Your Information

We use your information for:

- Providing and maintaining the app
- Improving user experience
- Technical troubleshooting
- Analytics and app performance optimization
- Communication about updates and features
- Customer support

3. Data Storage and Security

3.1 Data Storage

- We store data securely using industry-standard encryption
- Information is stored on secure servers
- We retain data only as long as necessary

3.2 Security Measures

- Encryption of data in transit and at rest
- Regular security assessments
- Limited access to personal information
- Regular security updates

4. Data Sharing and Disclosure

We do not sell your personal information. We may share data:

- With service providers who assist in app operations
- When required by law
- To protect our rights or prevent fraud
- With your explicit consent

5. Your Rights

You have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion of your data
- Withdraw consent
- Object to data processing
- Request data portability

6. Children's Privacy

- The app is not intended for children under 13
- We do not knowingly collect data from children
- Parents/guardians should contact us if they believe we have collected their child's data

7. Third-Party Services

7.1 Analytics

We use analytics services to:

- Understand app usage
- Improve performance
- Enhance user experience

7.2 Third-Party Links

- Our app may contain links to other websites
- We are not responsible for third-party privacy practices
- Users should read third-party privacy policies

8. Data Protection

8.1 Security Measures

We implement appropriate technical and organizational measures to protect your data, including:

- Encryption
- Secure servers
- Regular security audits

- Staff training

8.2 Data Breach Procedures

In case of a data breach:

- We will notify affected users
- Take immediate corrective action
- Cooperate with authorities if required

9. International Data Transfers

If we transfer data internationally:

- We ensure appropriate safeguards
- Comply with applicable data protection laws
- Use standard contractual clauses where necessary

10. Changes to Privacy Policy

We may update this policy:

- To reflect changes in our practices
- To comply with legal requirements
- To better protect your privacy

Users will be notified of significant changes through:

- App notifications
- Email (if provided)
- In-app announcements

11. Advertising and Marketing

11.1 Marketing Communications

- We may send promotional messages with your consent
- You can opt-out at any time
- Marketing preferences can be updated in settings

11.2 In-App Advertising

- We may display third-party ads
- Ad partners may use tracking technologies
- You can adjust ad preferences in settings

12. Contact Us

For privacy-related inquiries:

- Email: drishtantranjansrivastava54@gmail.com

13. Legal Basis for Processing

We process your data based on:

- Your consent
- Contract fulfillment
- Legal obligations
- Legitimate interests

14. Cookie Policy

Our app may use cookies and similar technologies:

- To enhance user experience
- For analytics purposes
- To remember preferences
- To improve app functionality

15. Compliance

We comply with applicable data protection laws including:

- Local data protection regulations
- Industry standards
- Best practices for privacy protection