Finding Potential Customers to advertise Carribean Holiday Tour

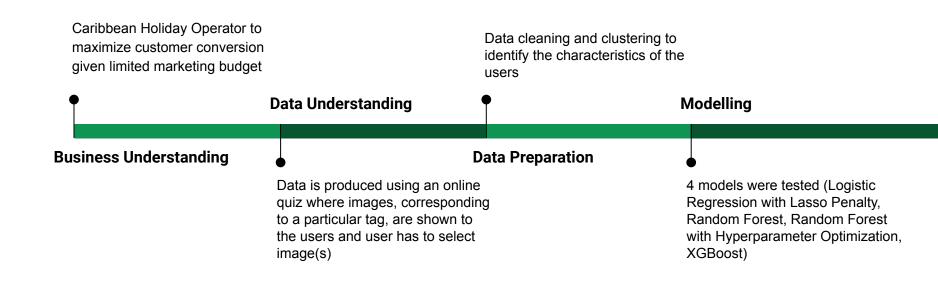
Ravi Dahiya Finn Tan Khalid Gharib

The challenge

We are consultants hired by a Caribbean Holiday Operator to advertise their trips to potential customers online.

We have list of customers who have bought the tour from them in past. Now we have to predict which of the other users in the dataset are likely to be interested in their offers as well.

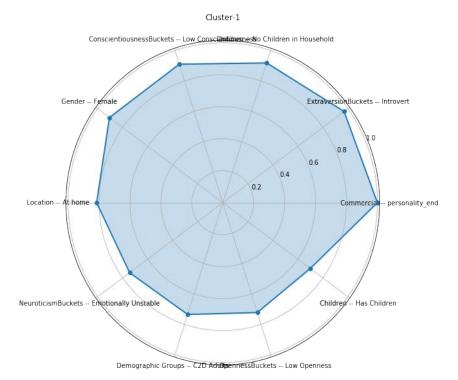
Methodology



Data Preparation

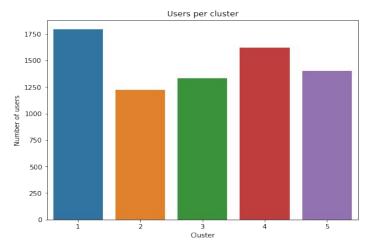
Tag Identification **Encoding the** Removing **Feature Selection** answers multicollinearity Identifying the Removing the tags Removed the Assigning 1 & -1 as columns where where option was correlated columns per user response not shown in more user was not and 0 when user with a Pearson than 50 percent of shown the option. didn't have correlation of more cases opportunity to than 0.75 respond

Clustering

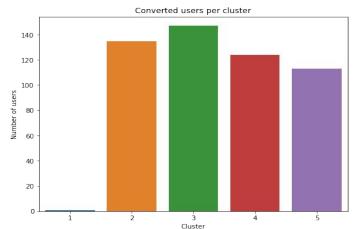


Top-10 user Characteristics in Cluster-1

Clustering for the entire user database



Clustering for the converted users



Modelling

	Accuracy	Precision	Recall	F-1 Score
Logistic Regression with GridsearchCV (Lasso Penalty)	0.98	0.92	0.98	0.95
Ensemble - Random Forest	0.94	0.92	0.79	0.85
Ensemble - Random Forest with Hyperparamter Optimization	0.98	0.92	0.98	0.95
Ensemble - XGBoost	0.98	0.92	0.97	0.94

- 1. Classification scoring metric including Accuracy, Recall, Precision and F1 scores were compared.
- 2. 'Recall' was prioritized over other metrics because logically speaking, the cost of False Negative outweighs False Positive, representing the loss of potential sale vs loss of marketing cost.
- 3. All the models (except Random Forest) have similar performance.
- 4. Logistic regression(with Lasso Regularization) is computationally cheap and would be using only 9 columns instead of 226. So, Logistic regression with Lasso Regularization is used to find the final probabilities for the users.

Results

Best Penalty: {'C': 0.05}
RESULTS SUMMARY

Model: Logistic Regression with Lasso Penalty Dataset: Validation Set

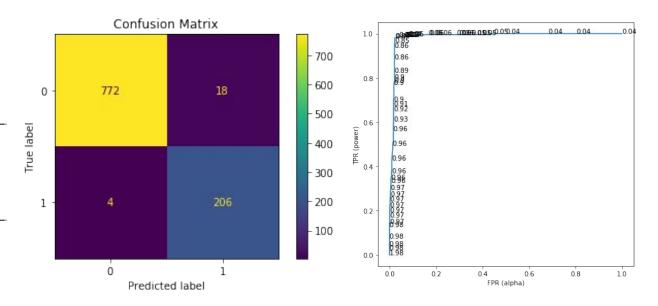
Target distribution:

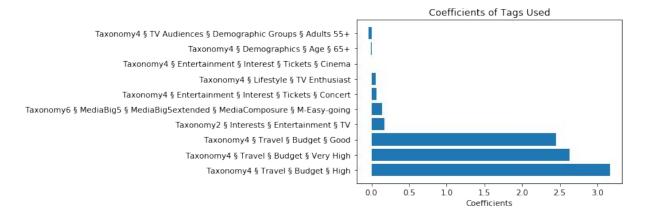
Class: 0 / Count: 790 / Pct: 79.0 Class: 1 / Count: 210 / Pct: 21.0

Metric Scores:

Accuracy score: 0.98 Recall score: 0.98 Precision score: 0.92

F1 score: 0.95





This is the most important takeaway that everyone has to remember.

Conclusion

What is the conclusion of your experiment? Did the results support your hypothesis or predicted outcome? How will your findings help the area of science you've researched?

What will I do next?

What will you do with your findings next? How will you further your research/findings?

