

HW6_109403021

1.

```
#第1題
df = pd.read_csv('Churn_Modelling.csv')

#檢查遺漏值
print("\n每個欄位的遺漏值個數:")
print(df.isnull().sum())
```

```
每個欄位的遺漏值個數:
CustomerId      0
CredRate        0
Geography       0
Gender          4
Age             6
Tenure          0
Balance         0
Prod Number     0
HasCrCard       0
ActMem          0
EstimatedSalary 4
Exited          0
dtype: int64
```

2.

```
#第2題
df['EstimatedSalary'].fillna(df['EstimatedSalary'].mean(), inplace=True)
df['Age'].fillna(df['Age'].mode()[0], inplace=True)
df['Gender'].fillna(df['Gender'].mode()[0], inplace=True)

print(df.isnull().sum())#填入後印出可看到已無遺漏值
```

```
CustomerId      0
CredRate        0
Geography       0
Gender          0
Age             0
Tenure          0
Balance         0
Prod Number     0
HasCrCard       0
ActMem          0
EstimatedSalary 0
Exited          0
dtype: int64
```

3.

```
#第3題
df.rename(columns={'CredRate': 'CreditScore',
                  'ActMem': 'IsActiveMember',
                  'Prod Number': 'NumOfProducts',
                  'Exited': 'Churn'}, inplace=True)

#列印新欄位名稱
for column_name in df.columns:
    print(column_name)
```

```
CustomerId
CreditScore
Geography
Gender
Age
Tenure
Balance
NumOfProducts
HasCrCard
IsActiveMember
EstimatedSalary
Churn
```

4.

#第4題

#移除CustomerId欄位

```
df.drop('CustomerId', axis=1, inplace=True)
```

#將指定欄位的資料型態修改為category

```
df['Geography'] = df['Geography'].astype('category')
```

```
df['Gender'] = df['Gender'].astype('category')
```

```
df['HasCrCard'] = df['HasCrCard'].astype('category')
```

```
df['Churn'] = df['Churn'].astype('category')
```

```
df['IsActiveMember'] = df['IsActiveMember'].astype('category')
```

#印出所有欄位的資料型態，並存成新的 CSV 檔

```
print(df.dtypes)
```

```
df.to_csv('new_file.csv', index=False)
```

```
CreditScore      int64
Geography        category
Gender           category
Age             float64
Tenure          int64
Balance         float64
NumOfProducts   int64
HasCrCard        category
IsActiveMember   category
EstimatedSalary float64
Churn            category
dtype: object
```

5.

(1)

#第5題-(1)

```
card_counts = df['HasCrCard'].value_counts()
```

```
card_yes = card_counts[1]
```

```
card_no = card_counts[0]
```

```
total = card_yes + card_no
```

```
card_yes_ratio = card_yes / total
```

```
card_no_ratio = card_no / total
```

```
print(f"持有信用卡比例: {card_yes_ratio:.2%}")
```

```
print(f"不持有信用卡比例: {card_no_ratio:.2%}")
```

持有信用卡比例: 70.55%

不持有信用卡比例: 29.45%

(2)

#第5題-(2)

```
churn_counts = df['Churn'].value_counts()
```

```
churn_yes = churn_counts[1]
```

```
churn_no = churn_counts[0]
```

```
total = churn_yes + churn_no
```

```
churn_ratio = churn_yes / total
```

```
print(f"客戶流失比例: {churn_ratio:.2%}")
```

客戶流失比例: 20.37%

(3)

```
#第5題-(3)
active_counts = df['IsActiveMember'].value_counts()

active_yes = active_counts[1]
active_no = active_counts[0]

total = active_yes + active_no
active_ratio = active_yes / total

print(f"仍然是活躍狀態的客戶比例: {active_ratio:.2%}")
```

仍然是活躍狀態的客戶比例: 51.51%

(4)

```
#第5題-(4)

#先將資料依照Churn分為兩塊
churned_customers = df[df['Churn'] == 1]
non_churned_customers = df[df['Churn'] == 0]

churned_customers_numeric = churned_customers.select_dtypes(include='number')
churned_mean = churned_customers_numeric.mean()
non_churned_customers_numeric = non_churned_customers.select_dtypes(include='number')
non_churned_mean = non_churned_customers_numeric.mean()

print("流失客戶的資料平均值:")
print(churned_mean)
print("\n未流失客戶的資料平均值:")
print(non_churned_mean)
```

流失客戶的資料平均值:

CreditScore	645.351497
Age	44.837997
Tenure	4.932744
Balance	91108.539337
NumOfProducts	1.475209
EstimatedSalary	101465.677531
dtype:	float64

未流失客戶的資料平均值:

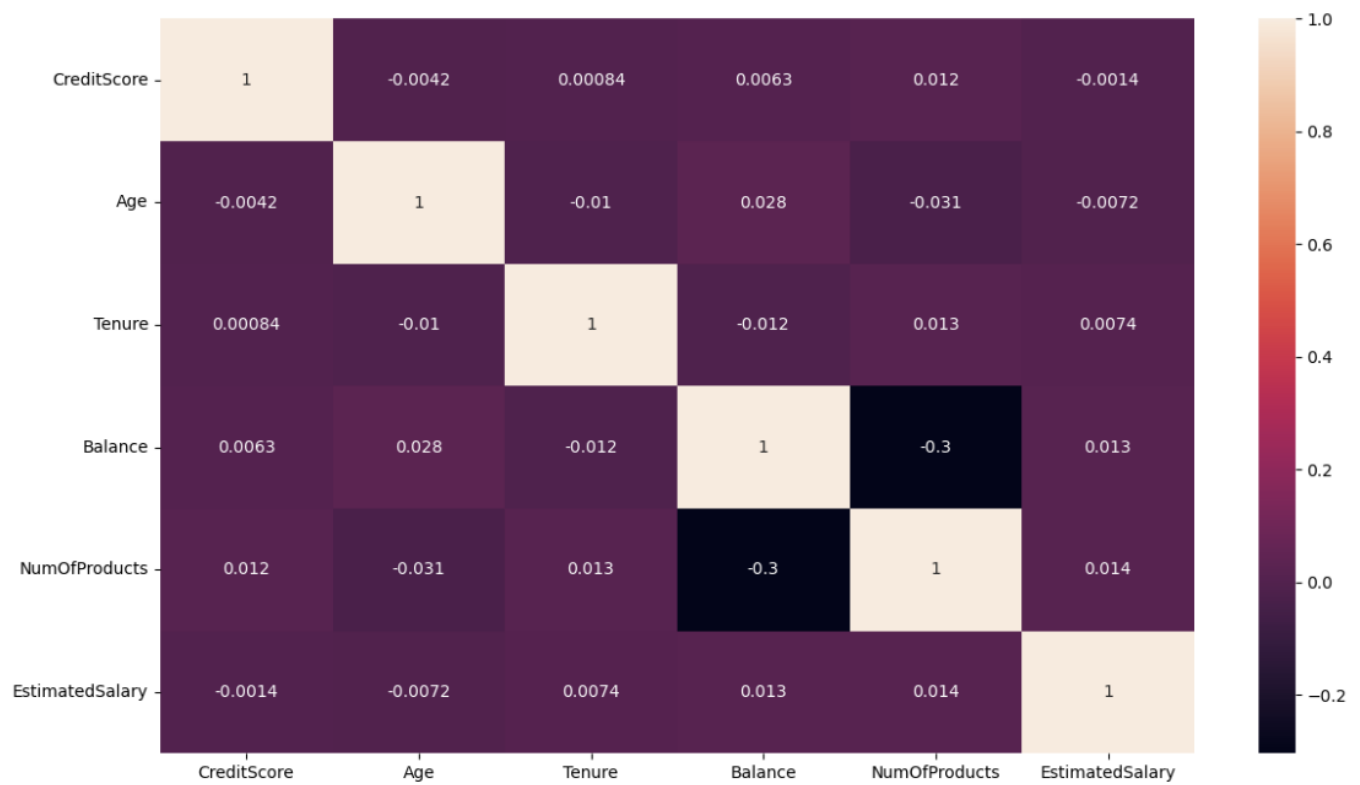
CreditScore	651.853196
Age	37.411277
Tenure	5.033279
Balance	72745.296779
NumOfProducts	1.544267
EstimatedSalary	99718.932023
dtype:	float64

(5)

```
#第5题-(5)
import seaborn as sns
import matplotlib.pyplot as plt

correlation_matrix = df.corr()

plt.figure(figsize=(14, 8))
sns.heatmap(correlation_matrix, annot=True)
plt.show()
```

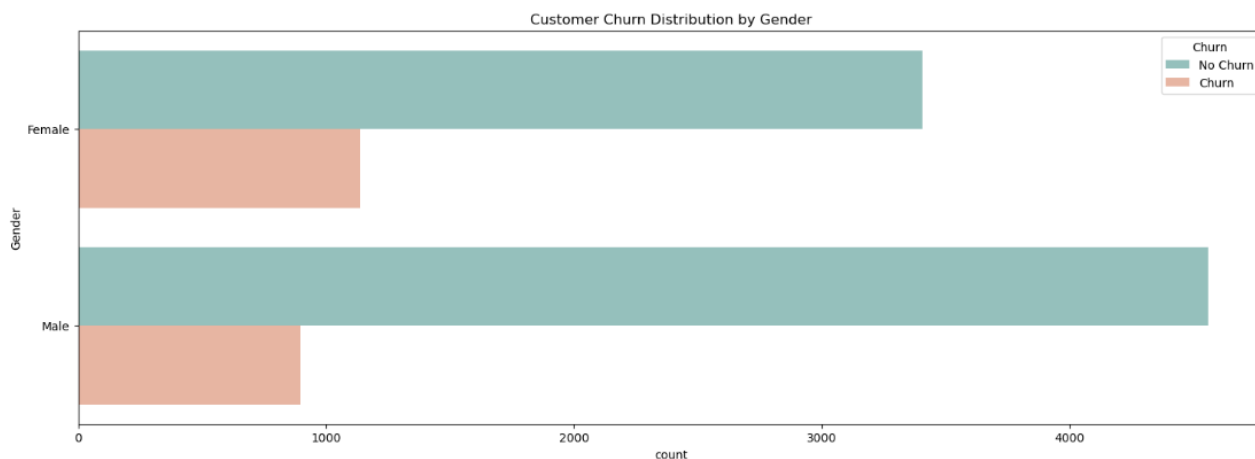


6.

(1)

```
#第6題-(1)
import seaborn as sns
import matplotlib.pyplot as plt

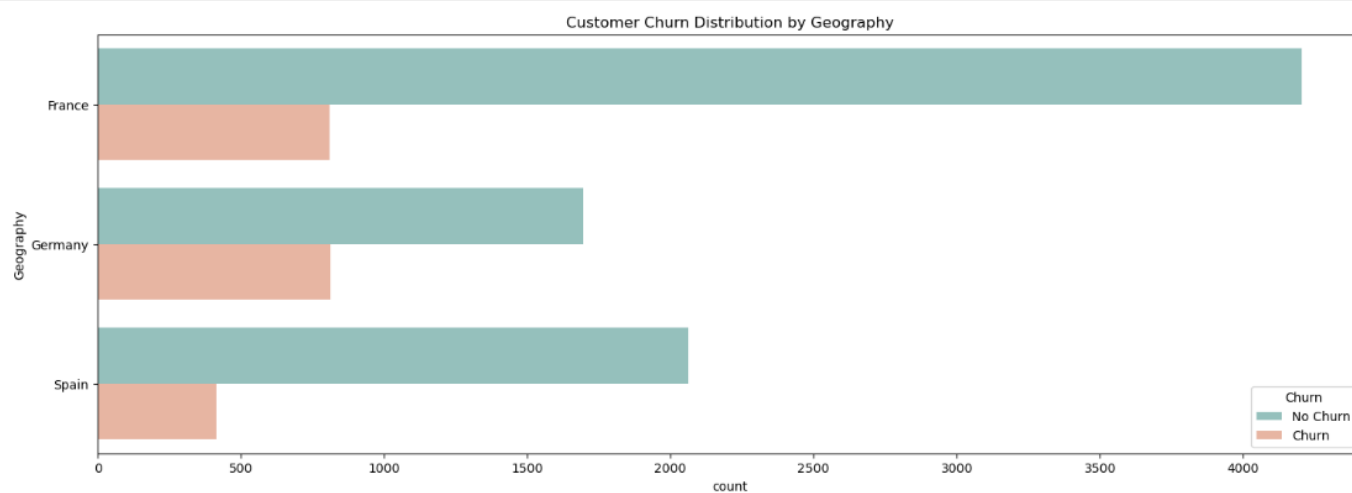
plt.figure(figsize=(18, 6))
my_palette = ["#80CBC4", "#FFAB91"]
sns.countplot(y='Gender', hue='Churn', data=df, palette=my_palette)
plt.title('Customer Churn Distribution by Gender')
plt.legend(title='Churn', labels=['No Churn', 'Churn'])
plt.show()
```



(2)

```
#第6題-(2)
import seaborn as sns
import matplotlib.pyplot as plt

plt.figure(figsize=(18, 6))
my_palette = ["#80CBC4", "#FFAB91"]
sns.countplot(y='Geography', hue='Churn', data=df, palette=my_palette)
plt.title('Customer Churn Distribution by Geography')
plt.legend(title='Churn', labels=['No Churn', 'Churn'])
plt.show()
```

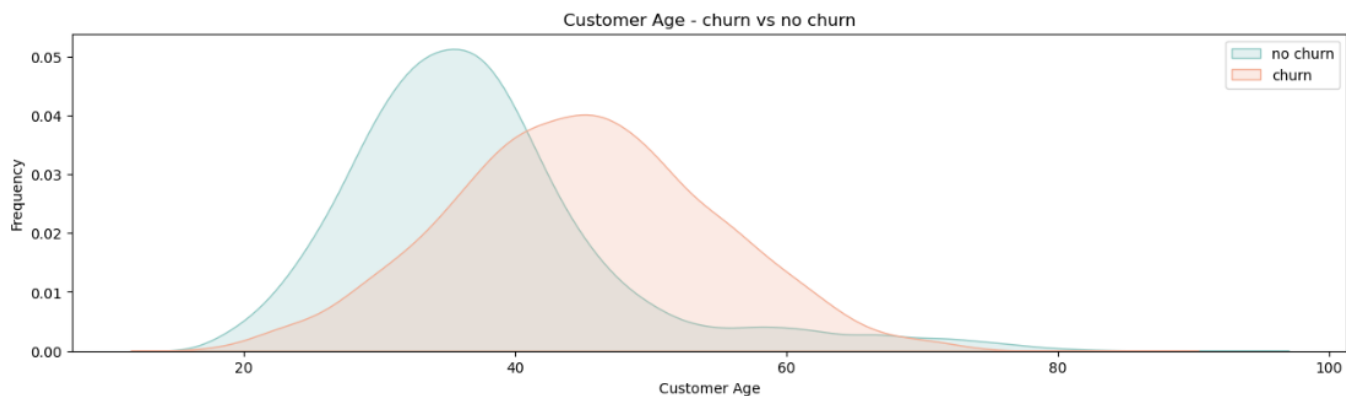


(3)

```
#第6題-(3)
import seaborn as sns
import matplotlib.pyplot as plt

#先將資料依照Churn分為兩塊
not_churned_customers = df[df['Churn'] == 0]
churned_customers = df[df['Churn'] == 1]

plt.figure(figsize=(16, 4))
sns.kdeplot(data=not_churned_customers, x='Age', fill=True, color='#80CBC4', label='no churn')
sns.kdeplot(data=churned_customers, x='Age', fill=True, color='#FFAB91', label='churn')
plt.title('Customer Age - churn vs no churn')
plt.xlabel('Customer Age')
plt.ylabel('Frequency')
plt.legend()
plt.show()
```

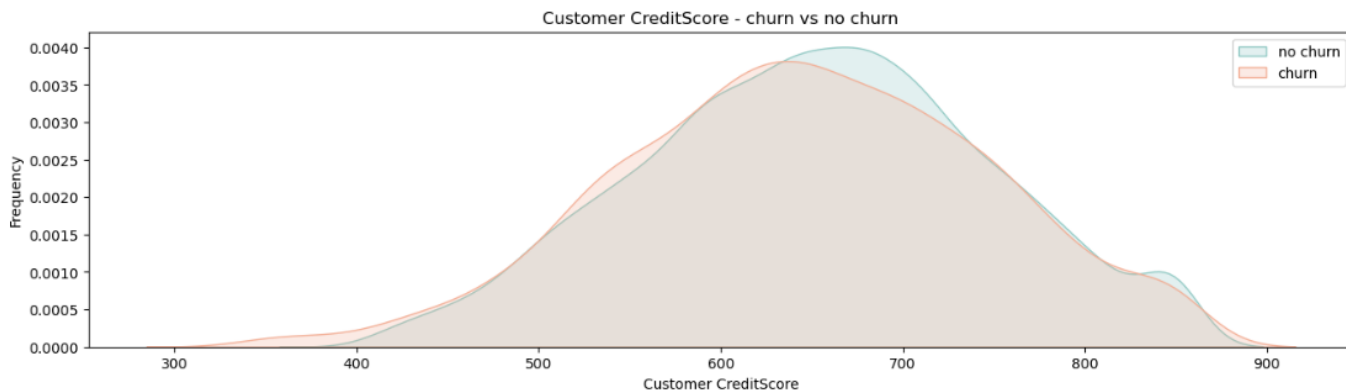


(4)

```
#第6題-(4)
import seaborn as sns
import matplotlib.pyplot as plt

#先將資料依照Churn分為兩塊
not_churned_customers = df[df['Churn'] == 0]
churned_customers = df[df['Churn'] == 1]

plt.figure(figsize=(16, 4))
sns.kdeplot(data=not_churned_customers, x='CreditScore', fill=True, color='#80CBC4', label='no churn')
sns.kdeplot(data=churned_customers, x='CreditScore', fill=True, color='#FFAB91', label='churn')
plt.title('Customer CreditScore - churn vs no churn')
plt.xlabel('Customer CreditScore')
plt.ylabel('Frequency')
plt.legend()
plt.show()
```



7.

(1)

Filter

Choose **NumericToNominal -R 8,9,11** 選好後 Apply

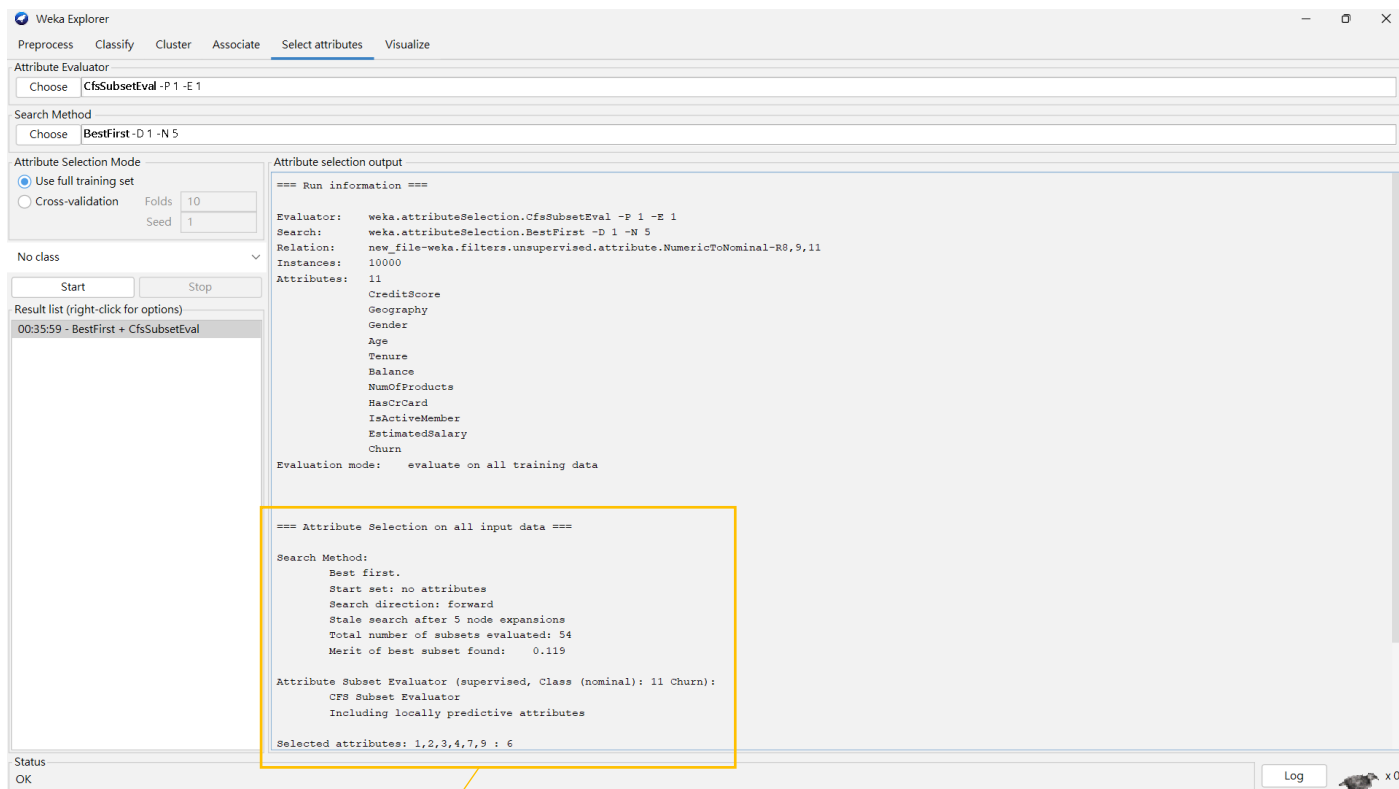
皆已轉為 nominal 如下：

Selected attribute			
Name: HasCrCard		Distinct: 2	Type: Nominal
Missing: 0 (0%)			Unique: 0 (0%)
No.	Label	Count	Weight
1	0	2945	2945
2	1	7055	7055

Selected attribute			
Name: IsActiveMember		Distinct: 2	Type: Nominal
Missing: 0 (0%)			Unique: 0 (0%)
No.	Label	Count	Weight
1	0	4849	4849
2	1	5151	5151

Selected attribute			
Name: Churn		Distinct: 2	Type: Nominal
Missing: 0 (0%)			Unique: 0 (0%)
No.	Label	Count	Weight
1	0	7963	7963
2	1	2037	2037

(2)



以上屬性篩選結果中，Merit of best subset found: 0.119 表示最佳屬性子集的評估分數，越高表示該屬性子集在預測 Churn 時越富信息量。而這個屬性子集選出了 6 項屬性: CreditScore、Geography、Gender、Age、NumOfProducts 和 IsActiveMember。這表示這 6 個屬性對於 Churn 具有較高的預測能力。